

# INTUITIVE

**Cisco** *live!*  
June 10-14, 2018 • Orlando, FL

#CLUS



# Industrial Security: IT vs OT Deployment Practices

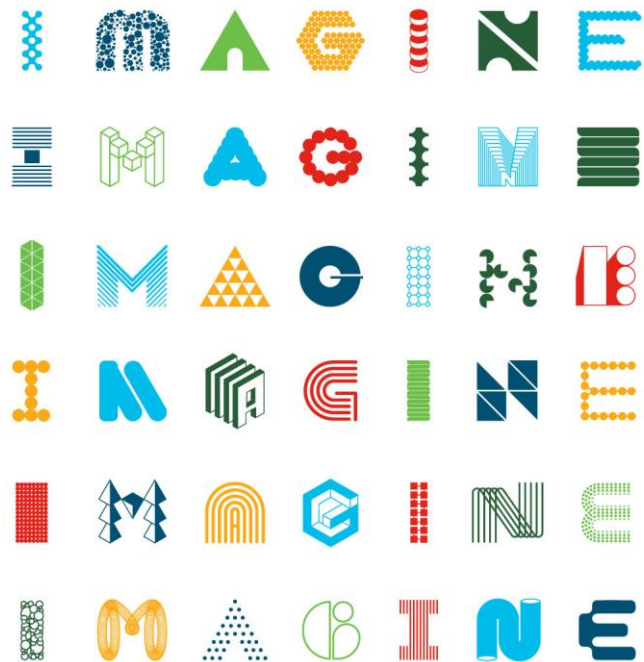
Robert Albach      [ralbach@cisco.com](mailto:ralbach@cisco.com)

Product Line Manager

Industrial Security  
BRKIOT-2115



#CLUS



INTUITIVE

# Cisco Webex Teams

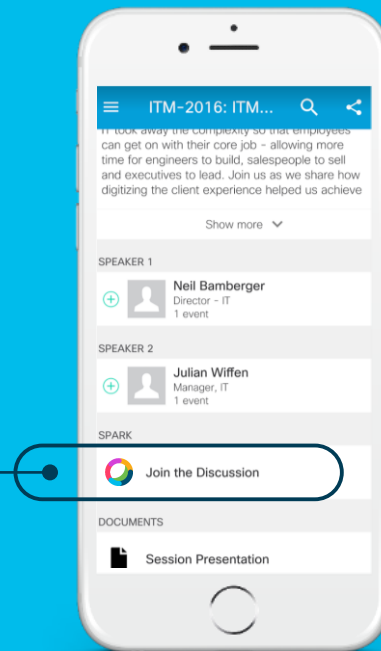
## Questions?

Use Cisco Webex Teams (formerly Cisco Spark) to chat with the speaker after the session

## How

- 1 Find this session in the Cisco Live Mobile App
- 2 Click “Join the Discussion”
- 3 Install Webex Teams or go directly to the team space
- 4 Enter messages/questions in the team space

Webex Teams will be moderated by the speaker until June 18, 2018.



[cs.co/ciscolivebot#BRKIOT-2115](https://cs.co/ciscolivebot#BRKIOT-2115)

# \$1.5+ Billion

Source:

Government mandated financial statements across industrial companies



# 2017's Top Security News

## 'CRASH OVERRIDE': THE MALWARE THAT TOOK DOWN A POWER GRID



### The Fraud Report

INFORMATION SECURITY / CREDIT CARD FRAUD / DATA BREACH / ALL NEWS

Information Security - Data Breach / March 19, 2017

## New MagikPOS Malware Targets Point-Of-Sale Systems In US & Canada

by Industry News

#CYBER RISK JULY 28, 2017 / 5:56 AM / 10 DAYS AGO

## Merck says cyber attack halted production, will hurt profits

U.S. Attorneys » Middle District of Louisiana » News

Department of Justice

U.S. Attorney's Office

SHARE

MAR 30, 2018 @ 10:15 AM

3,283

# Boeing Is The Latest WannaCry Ransomware Victim



## Criminals Hacked A Fish Tank To Steal Data From A Casino



Lee Matheny @K10T=2115

Observing, pondering, and writing about tech. Generally in that order. FULL BIO

Cisco live!

# 2018's Top Security News

Boeing & Aerospace | Business | Technology

## Boeing hit by WannaCry virus, but says attack caused little damage

Originally published March 28, 2018 at 3:16 pm | Updated March 28, 2018 at 9:16 pm

ANDY GREENBERG SECURITY 12.14.17 10:00 AM

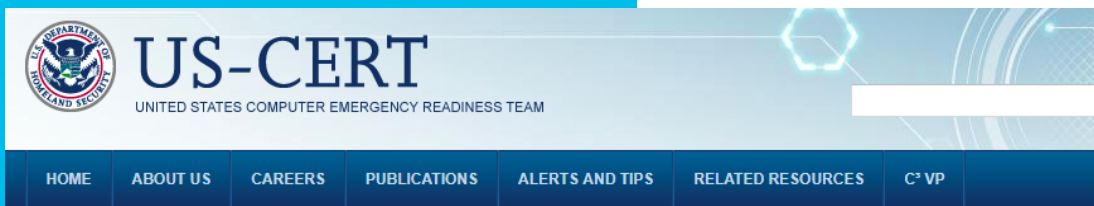
## UNPRECEDENTED MALWARE TARGETS INDUSTRIAL SAFETY SYSTEMS IN THE MIDDLE EAST

### AutoSploit

As the name might suggest AutoSploit attempts to automate the exploitation of remote hosts. Targets are collected automatically as well by employing the Shodan.io API. The program allows the user to enter their platform specific search query such as: `Apache`, `IIS`, etc, upon which a list of candidates will be retrieved.

### s7-metasploit-modules

Siemens Simatic S7 Metasploit Modules



### Alert (TA18-074A)

Russian Government Cyber Activity Targeting Energy and Other Critical Infrastructure Sectors

Original release date: March 15, 2018 | Last revised: March 16, 2018



# April 2018 Lesson: Bad Headlines; System Boundaries

## INSECURE SCADA SYSTEMS BLAMED IN RASH OF PIPELINE DATA NETWORK ATTACKS

by **Lindsey O'Donnell**

April 4, 2018 , 10:12 am

After a cyberattack shut down numerous pipeline communication networks this week, experts are stressing the importance of securing third-party systems in supervisory control and data acquisition (SCADA) environments.

Technology

## Cyberattack Pings Data Systems of At Least Four Gas Networks

By [Naureen S Malik](#), [Ryan Collins](#), and [Meenal Vamburkar](#)

April 3, 2018, 1:29 PM CDT Updated on April 4, 2018, 8:39 AM CDT

mrt★

[News](#)

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[Business & Energy](#)

[Lifestyle](#)

[Entertainment](#)

[Reader Services](#)

[F](#)

## Cyber attack shuts Energy Transfer's pipeline data system

Energy Transfer system connects gas suppliers in Permian to customers out west

Ryan Collins and Meenal Vamburkar, Bloomberg Updated 2:30 pm, Monday, April 2, 2018

Goal of this Presentation:  
Educate and Prepare you to provide security for  
industrial environments.

## Our Assumptions About You:

You are primarily an IT professional with current or pending operational responsibilities.

This *\*MAY\** be your first introduction to industrial security.

# Agenda

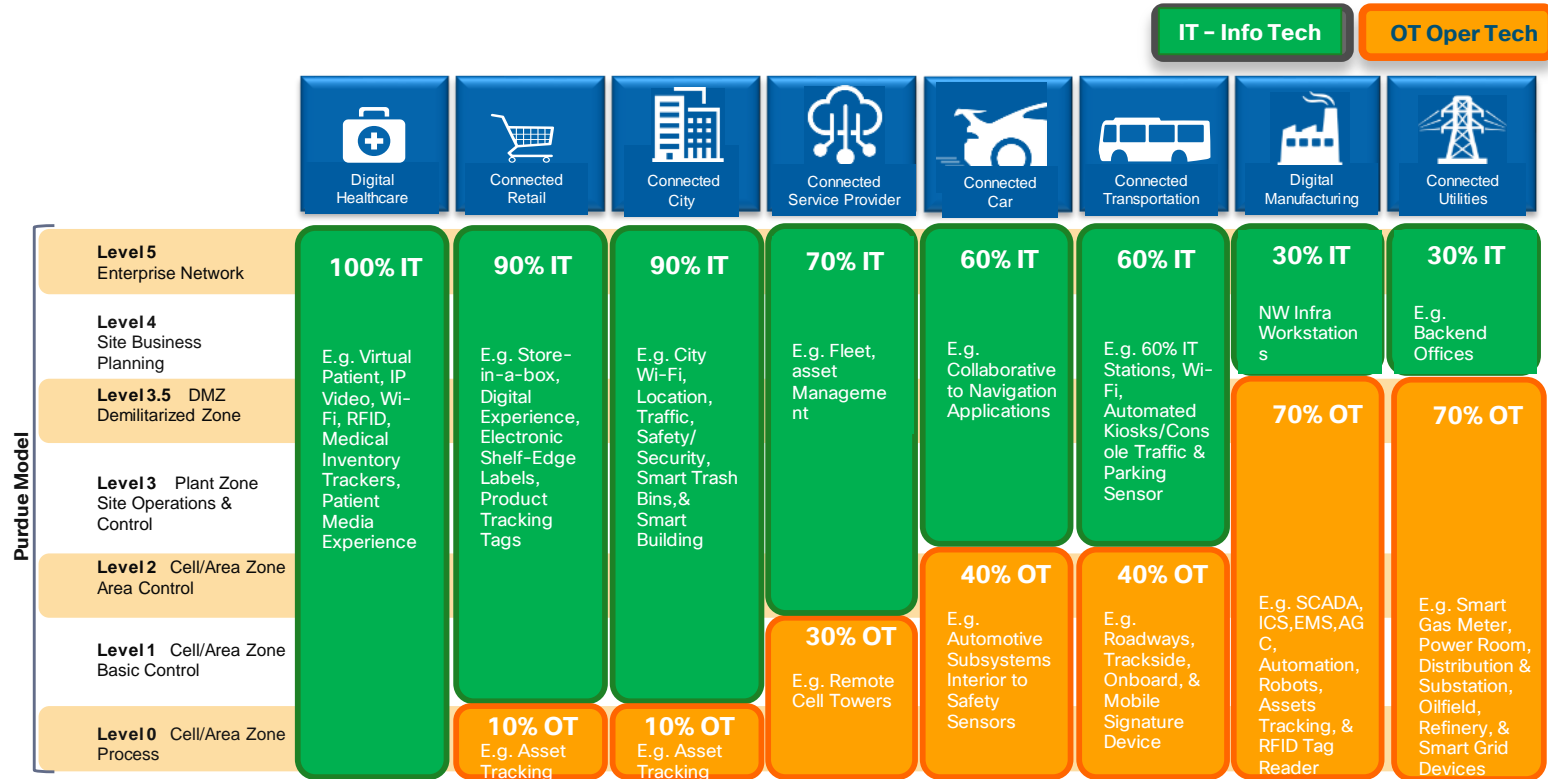
- Information and Industrial Network Differences
- Industrial Protocols – their security challenges
- Standards in Industrial spaces
- A Phased Approach to Industrial Security
- Four Common Industrial Security Use Cases
- 4 Attack Discussions
- Closing / Question & Answer

# What is the OT Thing?

- Operations Technology
  - “Industrial” NW and Compute
    - Intelligent Electronic Devices (IEDs)
    - Autonomous but highly limited
- More than SCADA
  - ...and what is that SCADA(Supervisory Control and Data Acquisition) thing?
  - Or is that ICS (Industrial Control Systems)?
  - Same / Different
  - Depends on your POV

# Holistic View of Vertical Segments

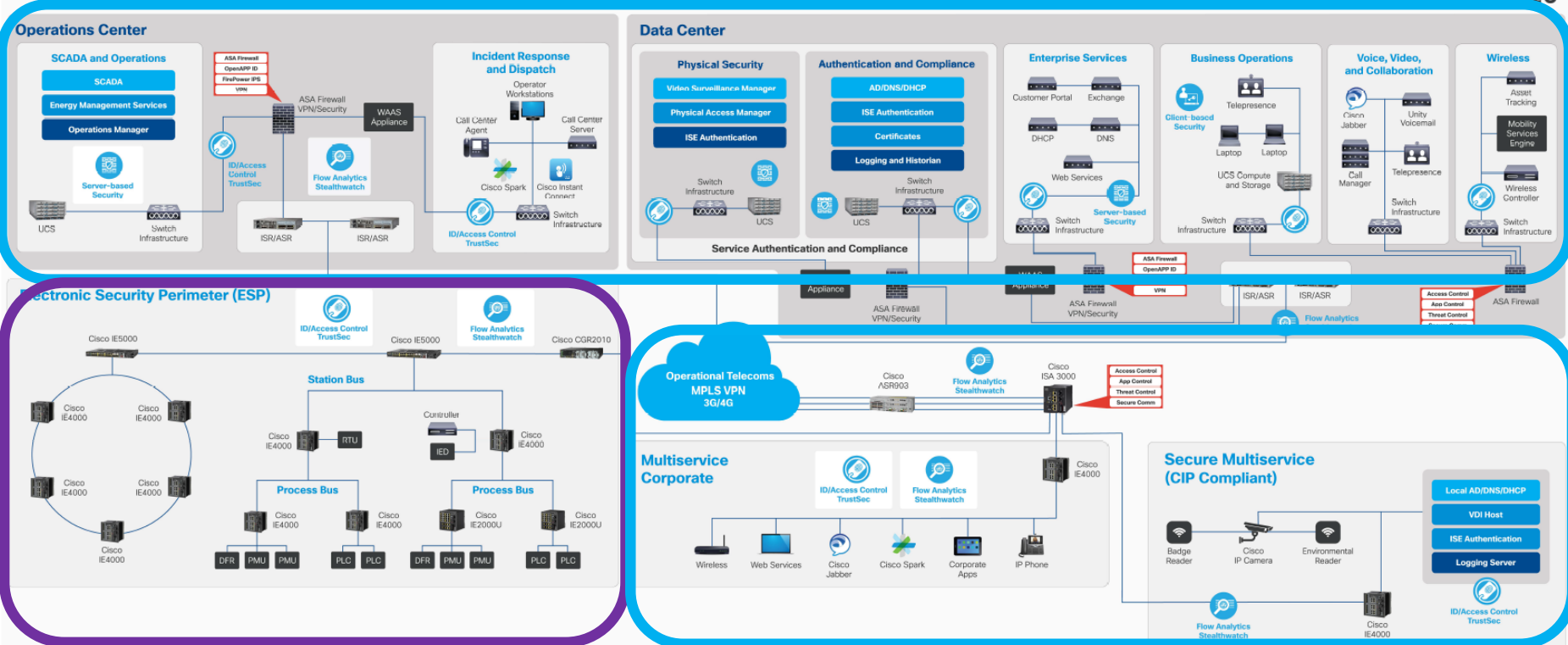
Illustrative



Note: IT & OT As Defined by IOT BU  
\*OT Baseline Features



## Digital Utilities Validated Design



# How OT Networks were Built

- Manufacturing
  - [Ad Hoc](#) – Built by our paint system provider.
  - [Multiple sources](#) – Paint sprayer and drier.
  - [Assembled](#) – Conveyor belt through paint sprayer into drier.
- Utilities
  - [Top Down](#) – “We built this sub-station.”
  - [Integrated](#) – “We interface with LCRA here (grid interconnects).”
  - [Telecomm groups](#) – <if the utility is large enough>

# How OT Networks were Built- 2








- **Transport**

- Bus / Train / Plane
- Ticketing systems / boarding systems / physical security / signaling / control / etc.
- Each from a different source / different “network”

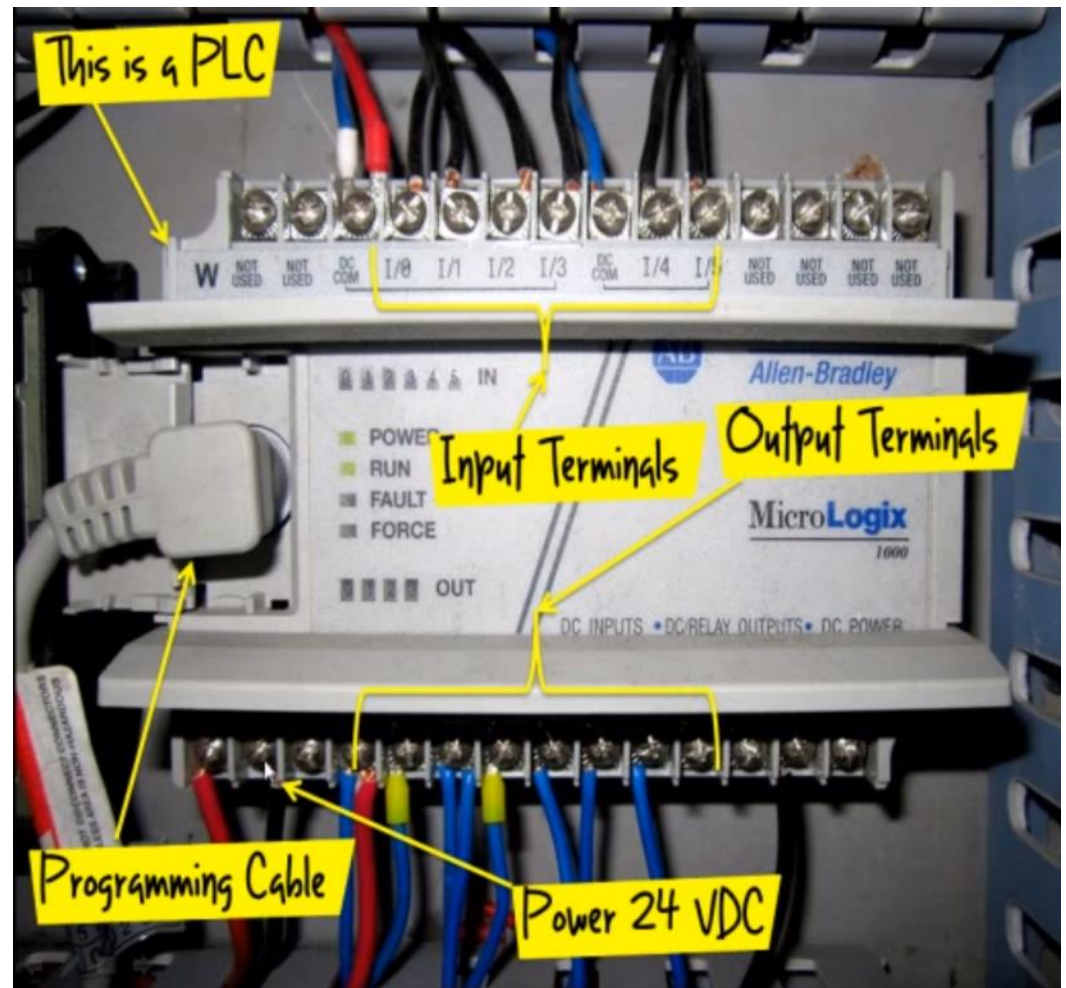
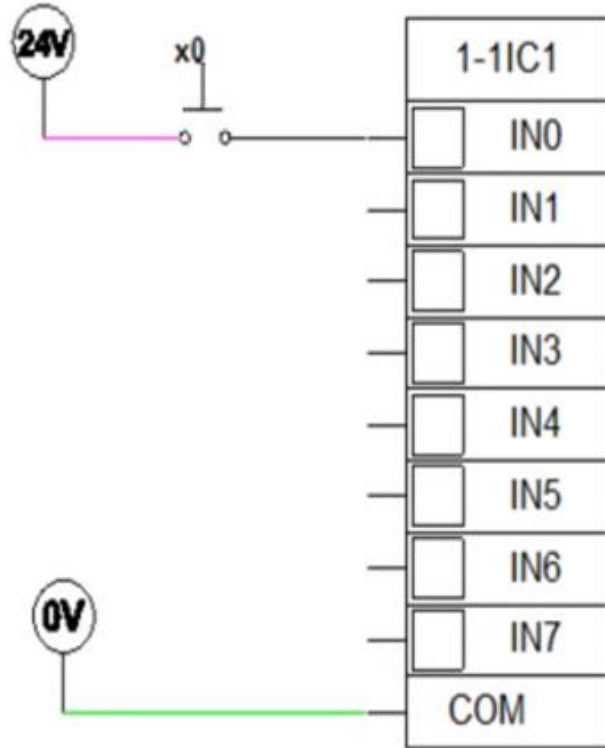
- **Oil and Gas / Mining**

- Upstream – exploration / drilling / production /
- Midstream – transport: barge / rail / pipeline
- Downstream – refinery / pipeline / retail

# Assets to Protect

	Asset	Description	Examples and Notes
	IED	<b>Intelligent Electronic Device</b> – Commonly used within a control system, and is equipped with a small microprocessor to communicate digitally.	Sensor, actuator, motor, transformer, circuit breaker, pump
	RTU	<b>Remote Terminal Unit</b> – Typically used in a substation or remote location. It monitors field parameters and transmit data back to central station.	Overlap with PLC in terms of capability and functionality
	PLC	<b>Programmable Logic Controller</b> – A specialized computer used to automate control functions within industrial network.	Most PLCs do not use commercial OS, and use “ladder logic” for control functions
	HMI	<b>Human Machine Interfaces</b> – Operator’s dashboard or control panel to monitor and control PLCs, RTUs, and IEDs.	HMIs are typically modern control software running on modern operating systems (e.g. Windows).
	Supervisory Workstation	Collect information from industrial assets and present the information for supervisory purposes.	Unlike HMI, a supervisory workstation is primarily read-only.
	Data Historian	Software system that collects point values and other information from industrial devices and store them in specialized database.	Typically with built-in high availability and replicated across the industrial network.
	Other Asset	Many other devices may be connected to an industrial network.	For example, printers can be connected directly to a control loop.

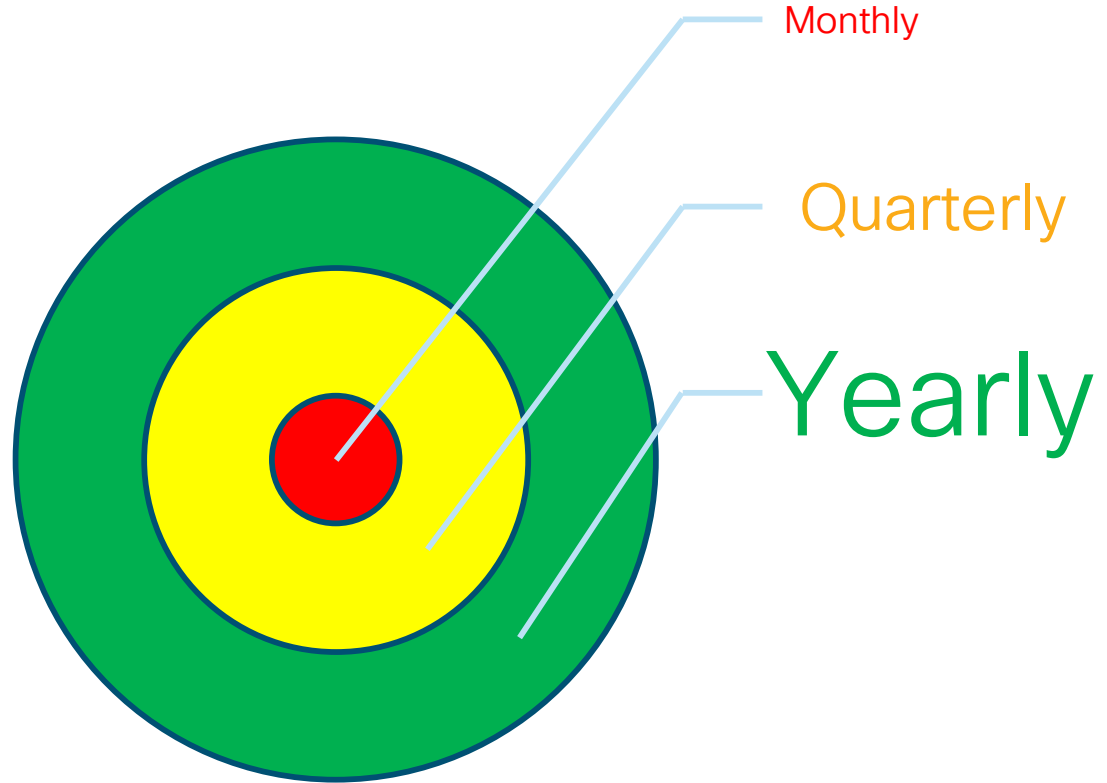
# How to Wire a PLC



# IT/OT Differences in Priorities

	IT Network	Operational Network
<b>Focus</b>	Protecting Intellectual Property and Company Assets	24/7 Operations, High OEE, <b>Safety</b> , and Ease of Use
<b>Priorities</b>	<ol style="list-style-type: none"> <li>1. Confidentiality</li> <li>2. Integrity</li> <li>3. Availability</li> </ol>	<ol style="list-style-type: none"> <li>1. <b>Availability</b></li> <li>2. <b>Integrity</b></li> <li>3. <b>Confidentiality</b></li> </ol>
<b>Types of Data Traffic</b>	Converged Network of Data, Voice and Video (Hierarchical)	Converged Network of Data, Control Protocols, Information, Safety and Motion (P2P & Hierarchical)
<b>Access Control</b>	Strict Network Authentication and Access Policies	Strict Physical Access Simple Network Device Access
<b>Implications of a Device Failure</b>	Continues to Operate	Could Stop Processes, Impact Markets, Physical Harm
<b>Threat Protection</b>	Shut Down Access to Detected Threat and Remediate	Potentially Keep Operating with a Detected Threat
<b>Upgrades and Patch Mgmt</b>	ASAP During Uptime	Scheduled During Downtime

# Maintenance Windows



# Every Network has its Challenges

## IT Networks

Many Applications

Dynamic

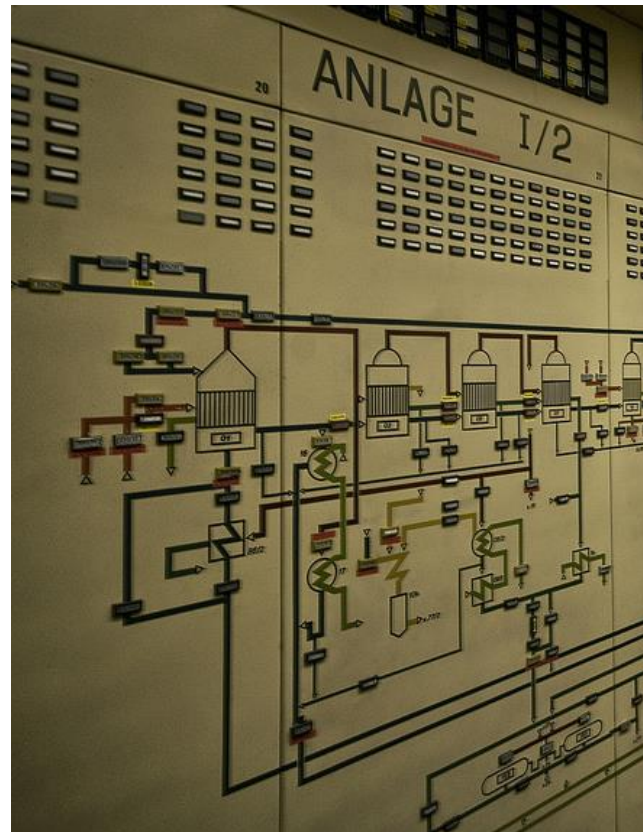
Interoperability unconstrained  
Knowledgeable workers in market

## OT Networks

Fixed / Limited Applications

Stagnant / Stable

Limited interoperability





# IT Networks – Data Flows

End points are smart – human driven.

If data leaves – it goes far...

Web – data center / internet

Email

File / Print shares

Nearby devices largely unrelated

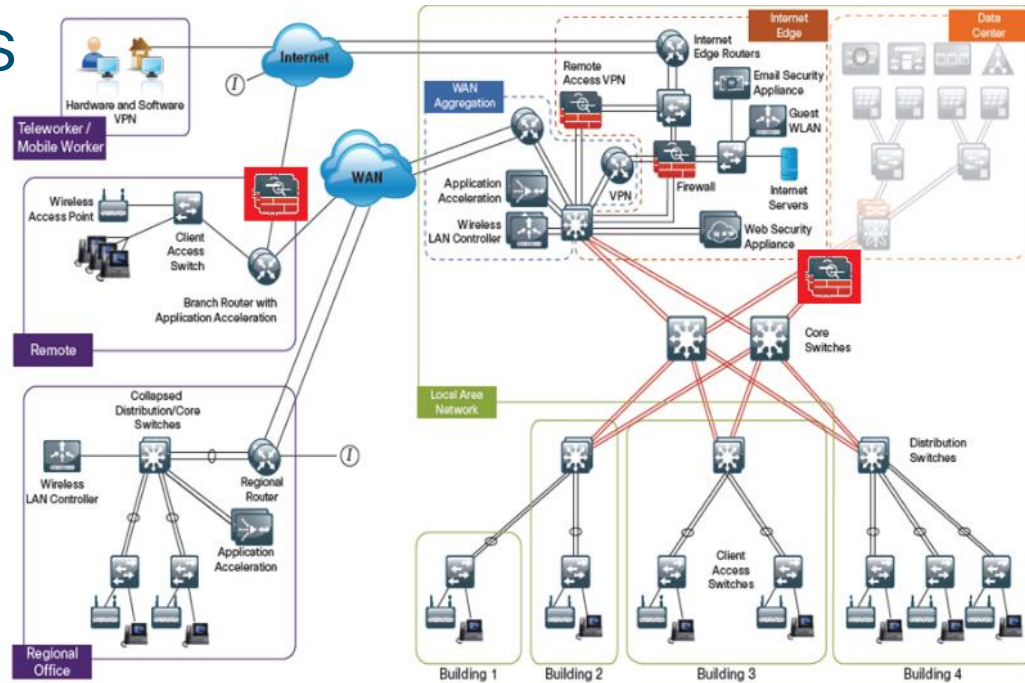
When the end points talk:

Short conversations

Many connections

Short TCP sessions – SYN SYN/ACK ACK  
– a few secs max

Largely egalitarian – anybody talk to anybody



# OT Networks – Data Flows

End points are not smart – **repetitive**.

If data leaves – it stays **close**

Interaction is largely **local**

Movement not very visible

if it does leave – streams out

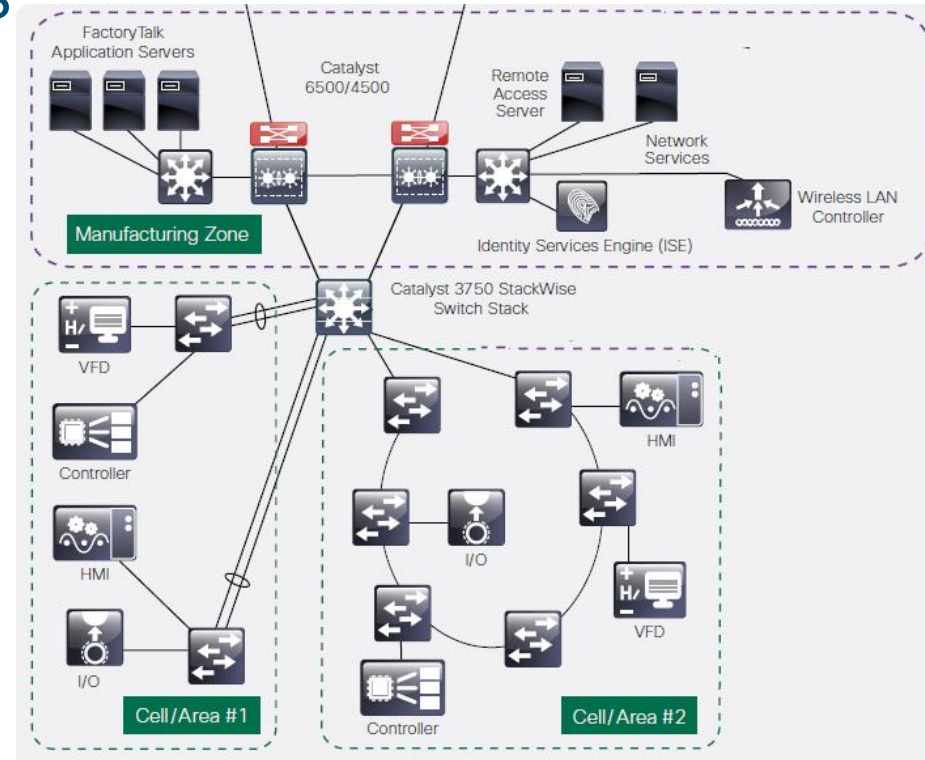
Not a conversation usually

When the end points talk:

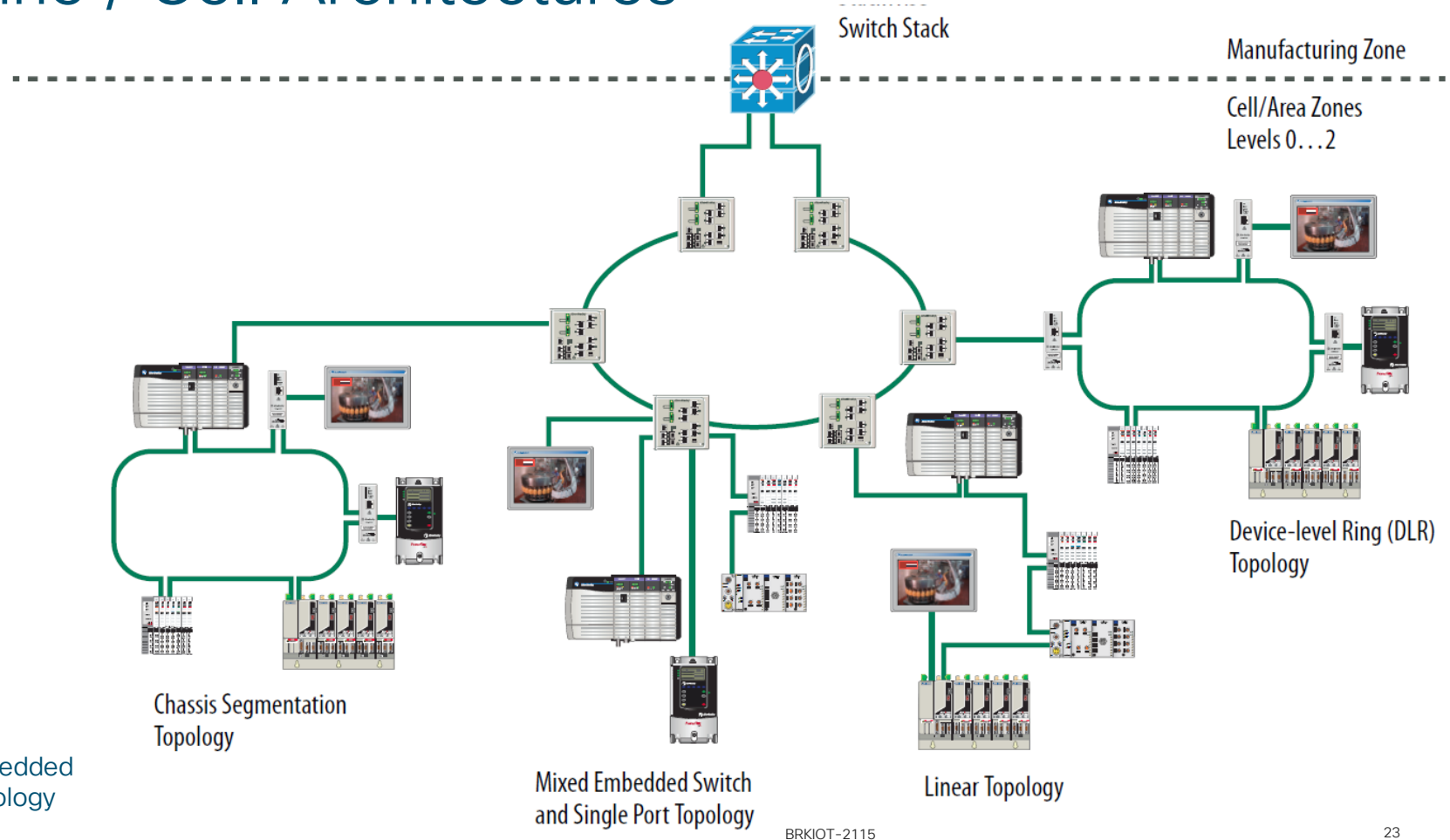
**Long** conversations

**Few** connections

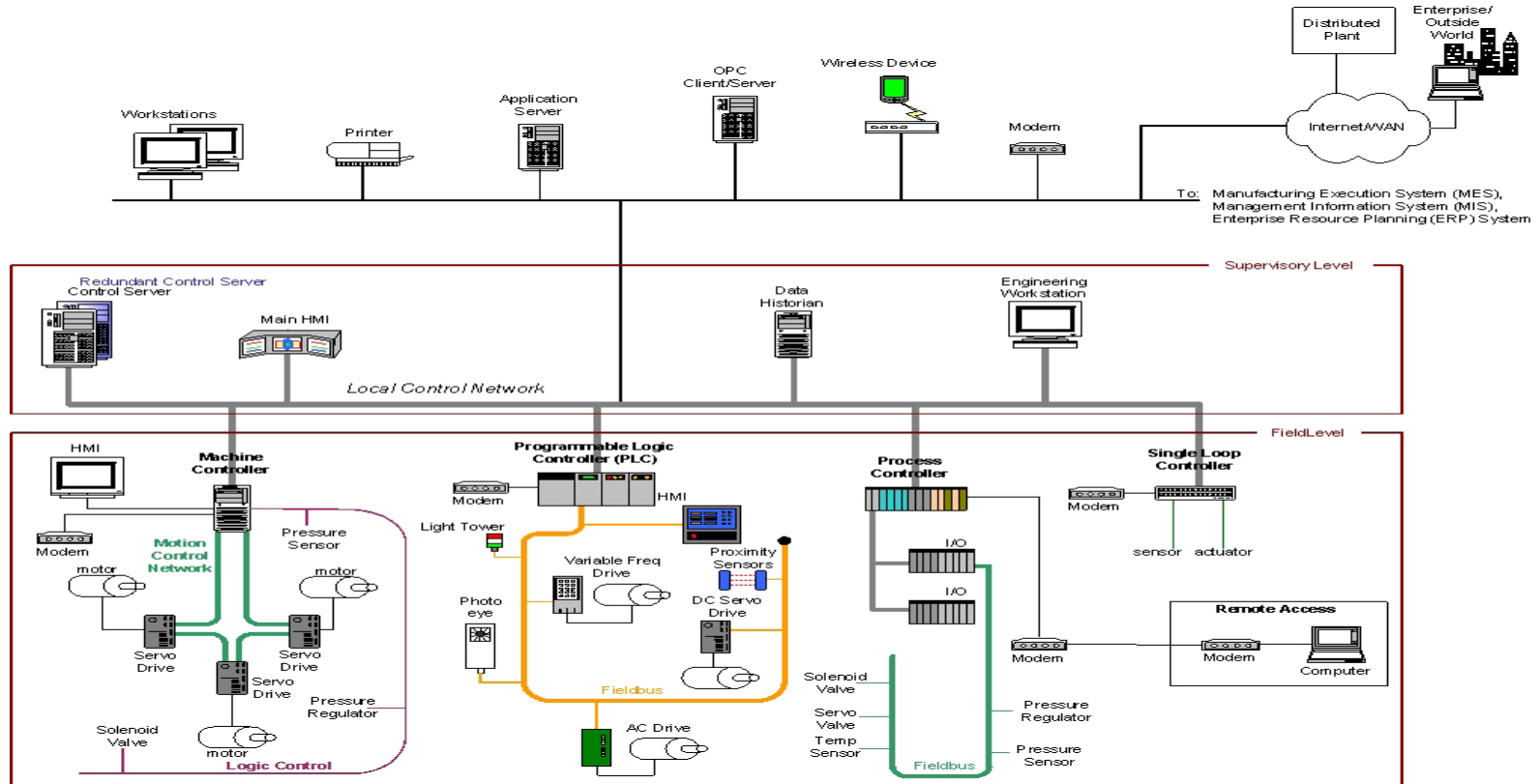
Long TCP sessions – lots of **keep alives** – hours / days!



# Machine / Cell Architectures



# By Count most of the “things” in IoT: Won't have an IP Address



**Cisco** *live!*



Switch	Position	Description
IP Address High Byte	0 ~ F	Hexadecimal setting of IP address' last octet. 192.168.1.xxx  Example 1: High Byte: "0" Low Byte: "1" Hexadecimal value "01" = 1 (decimal) IP Address: 192.168.1.1
IP Address Low Byte	0 ~ F	Example 2: High Byte: "A" Low Byte: "7" Hexadecimal value "A7" = 167 (decimal) IP Address: 192.168.1.167

# ...and TIME is different too.

- **NTP** – Network Time Protocol
  - Precision levels - coarse
  - CPU or mother board oscillator
- **PTP** – Precision Timing Protocol
  - Precision levels 100 ns
  - **Specialized HW** <Phy level>



Time-Sensitive Networking: A Technical Introduction  
White Paper  
Cisco Public

## Time-Sensitive Networking: A Technical Introduction



Industrial Solutions



Smart Grid



# Environmental Needs

- **Obvious** – More strenuous
  - Cold / Heat
  - Vibration / Shock
- **Next Obvious** – Enclosures not enough
- **Not so Obvious**
  - Operating Environment
  - Storage Environment

Operating Environment – -40C  
to 60C in a fully enclosed cabinet  
(no airflow)

Storage Environment –  
Temperature: -40 to +85 degrees C



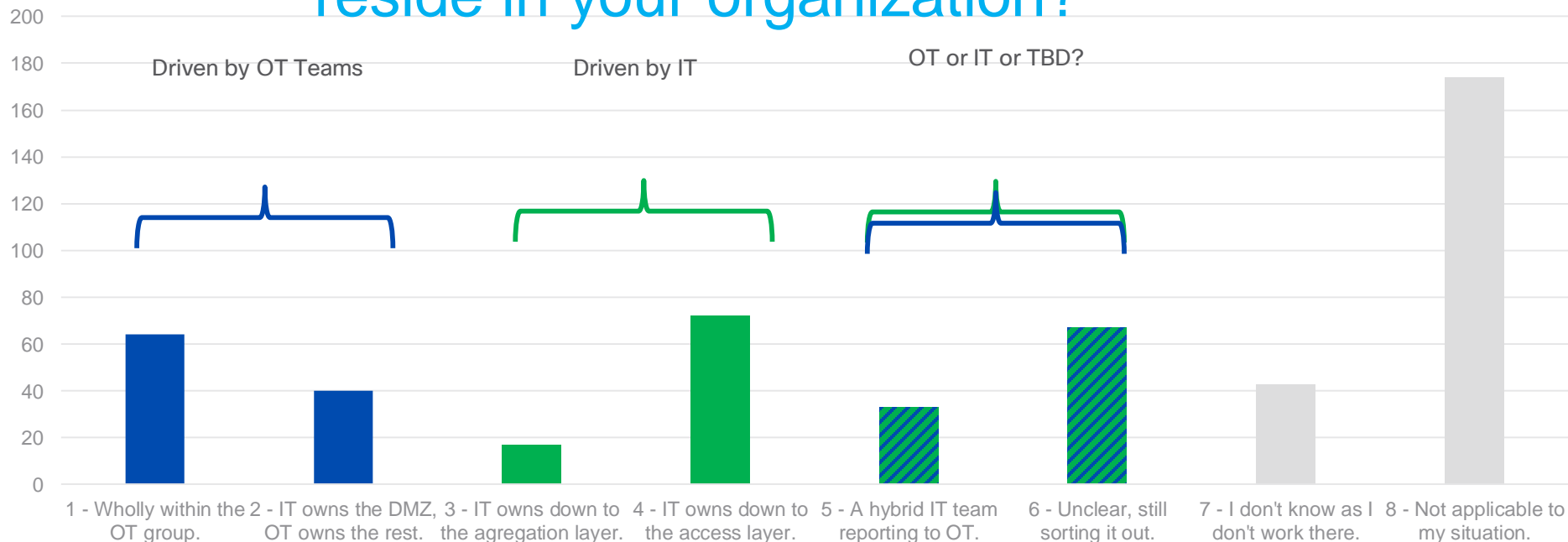
# Industrial Needs are More than Environmental

- Driven by the IT vs. OT differences discussed
  - Latency over Throughput
  - Application control over Threat control
  - Simplicity over Sophistication
- This equipment \*might\* get swapped out in a decade.
- ...Availability over Security
- Power, alarm connectors, IO connector are often different



# Organizational Questions: The Hardest Part

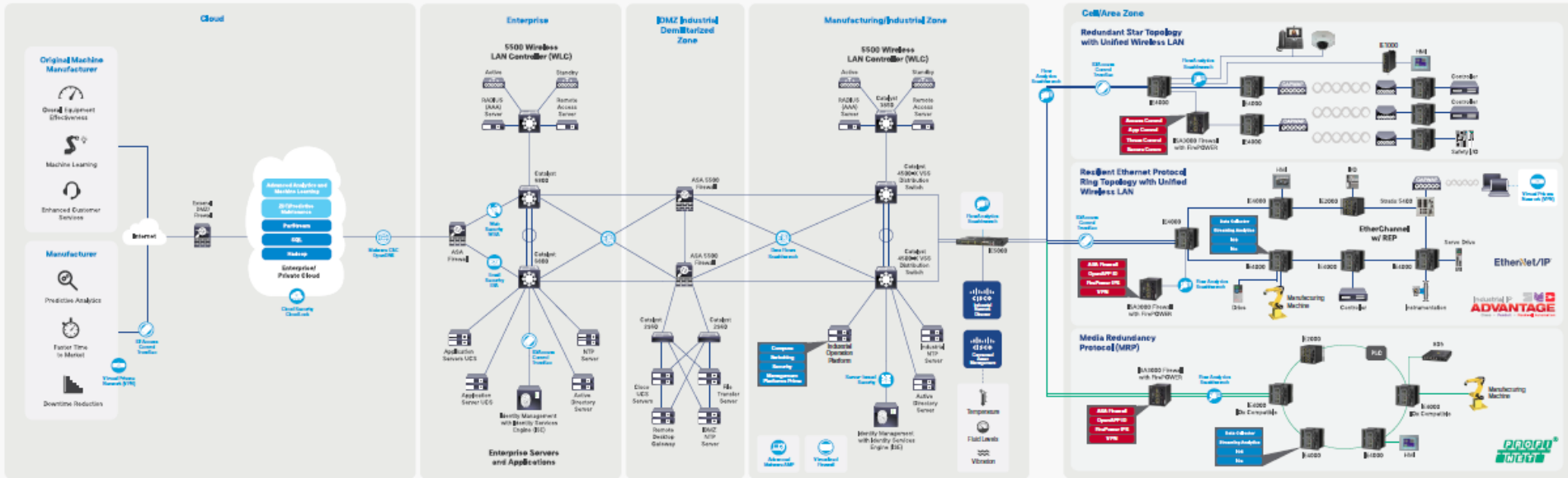
## Where does the security role for OT reside in your organization?



IoT Sec Talks 2016 May – 620 respondents

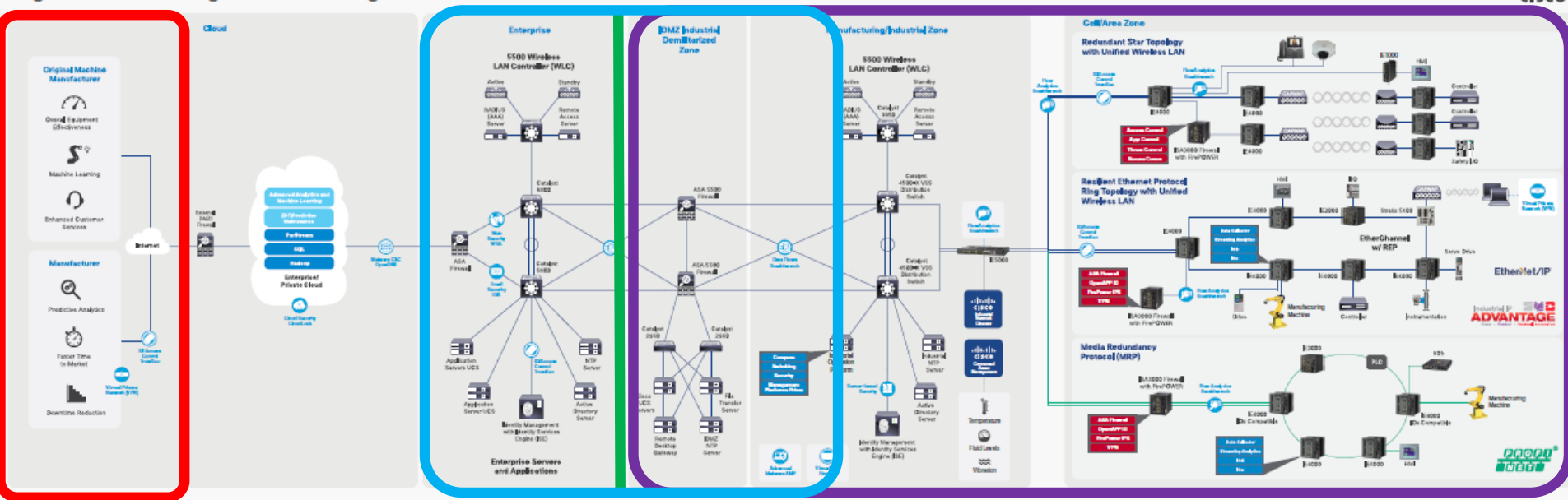
# From Cloud to Enterprise to Cell

## Digital Manufacturing Validated Design



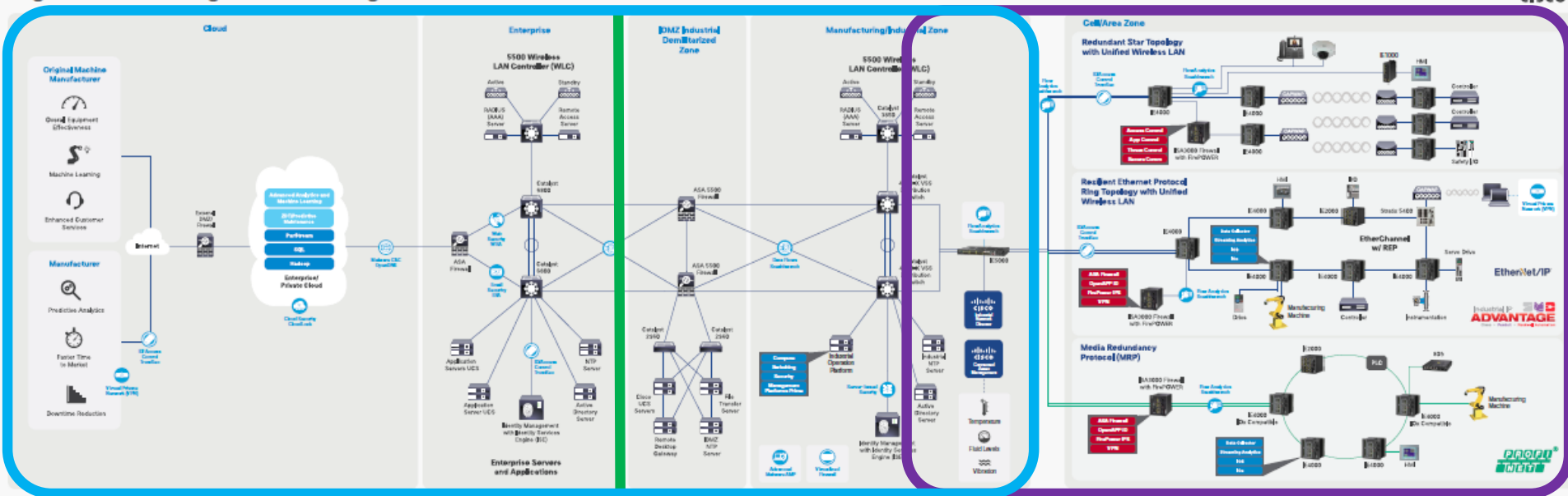
# Organizational Boundaries

## Digital Manufacturing Validated Design



# Technology Stacks in Connected Manufacturing

## Digital Manufacturing Validated Design



# Video Capture (with captions)



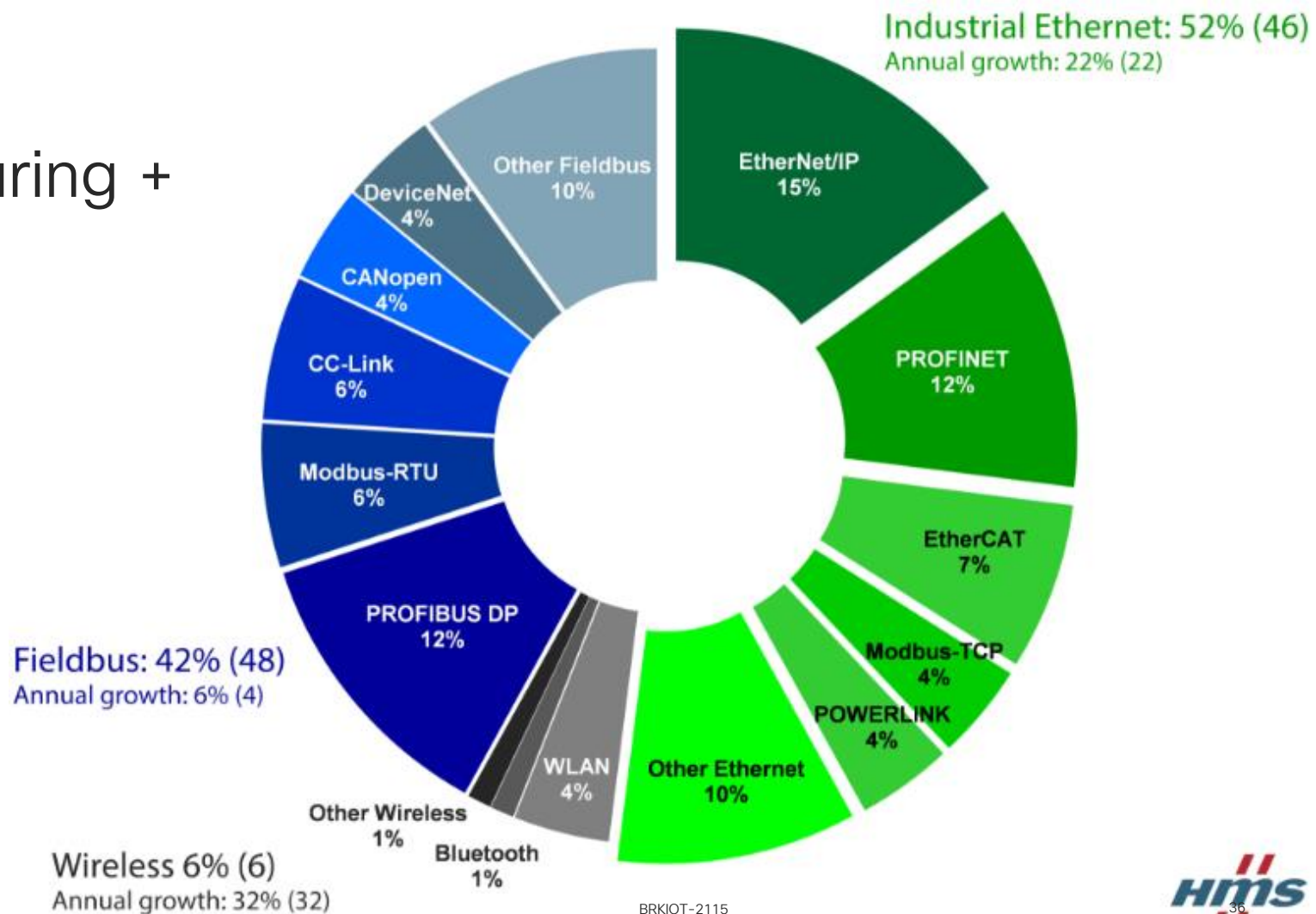
# Summary: Industrial Network Differences

- Emphasis on Availability and Safety First!
- Continually operating / Infrequently interrupted
- Very different network patterns
- Physical environment drives unique equipment
- Understand that there are different boundaries that impact security

# Agenda

- Information and Industrial Network Differences
- **Industrial Protocols – their security challenges**
- Standards in Industrial spaces
- A Phased Approach to Industrial Security
- Four Common Industrial Security Use Cases
- 4 Attack Discussions
- Closing / Question & Answer

# Industrial Networks: Manufacturing +



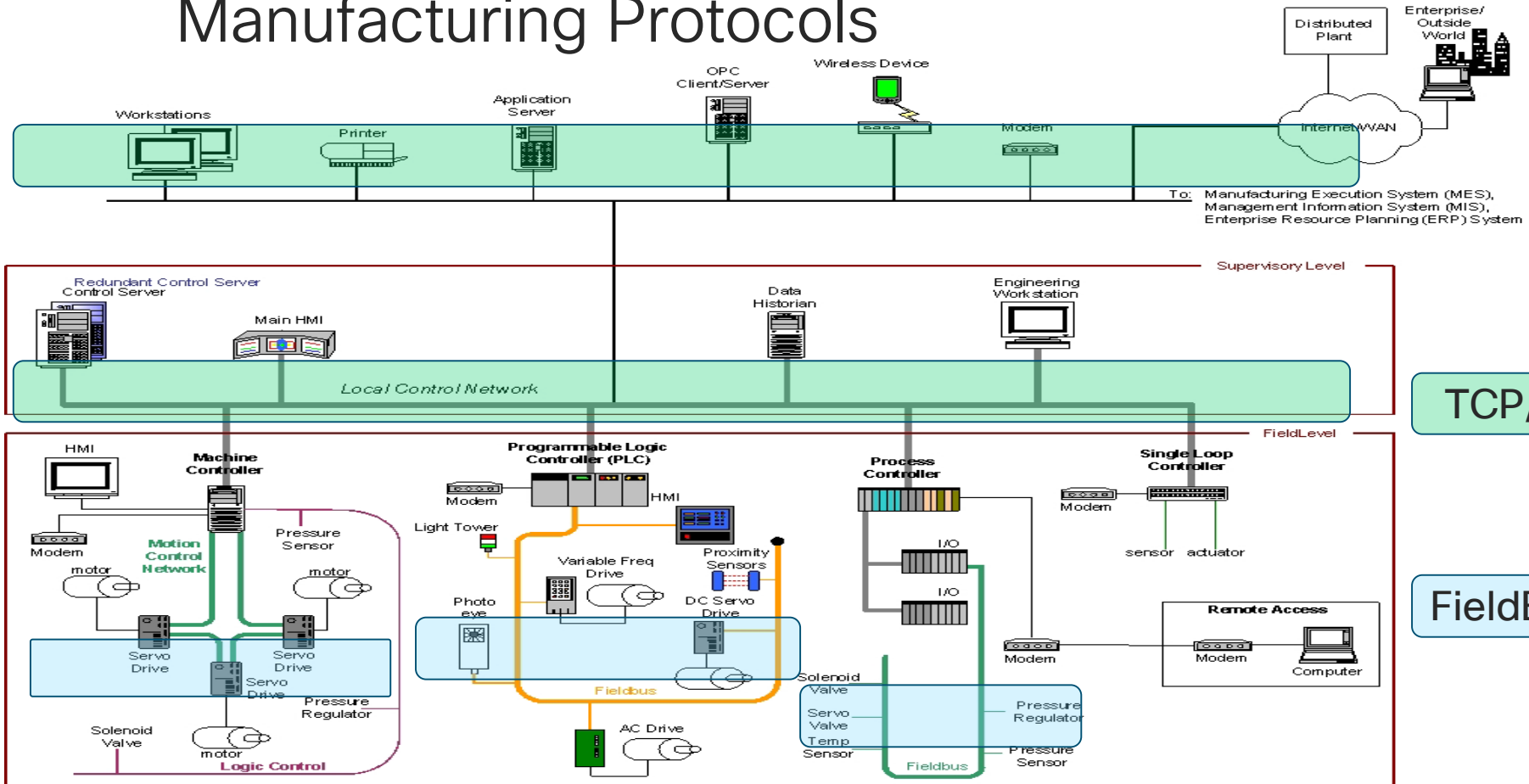


# Industrial Protocols - General Security Concerns

- Early developments of many protocols made few provisions for security
  - Focus was on interoperability and continuity
  - Master / Slave relationships within serial communications
  - No encryption (but there are reasons not to in some cases)
- Authentication is commonly lacking
  - The most common Ethernet/IP base OT protocol lacked authentication till 2015
- Broadcasting for communications
- Assumption of limited communication complexity

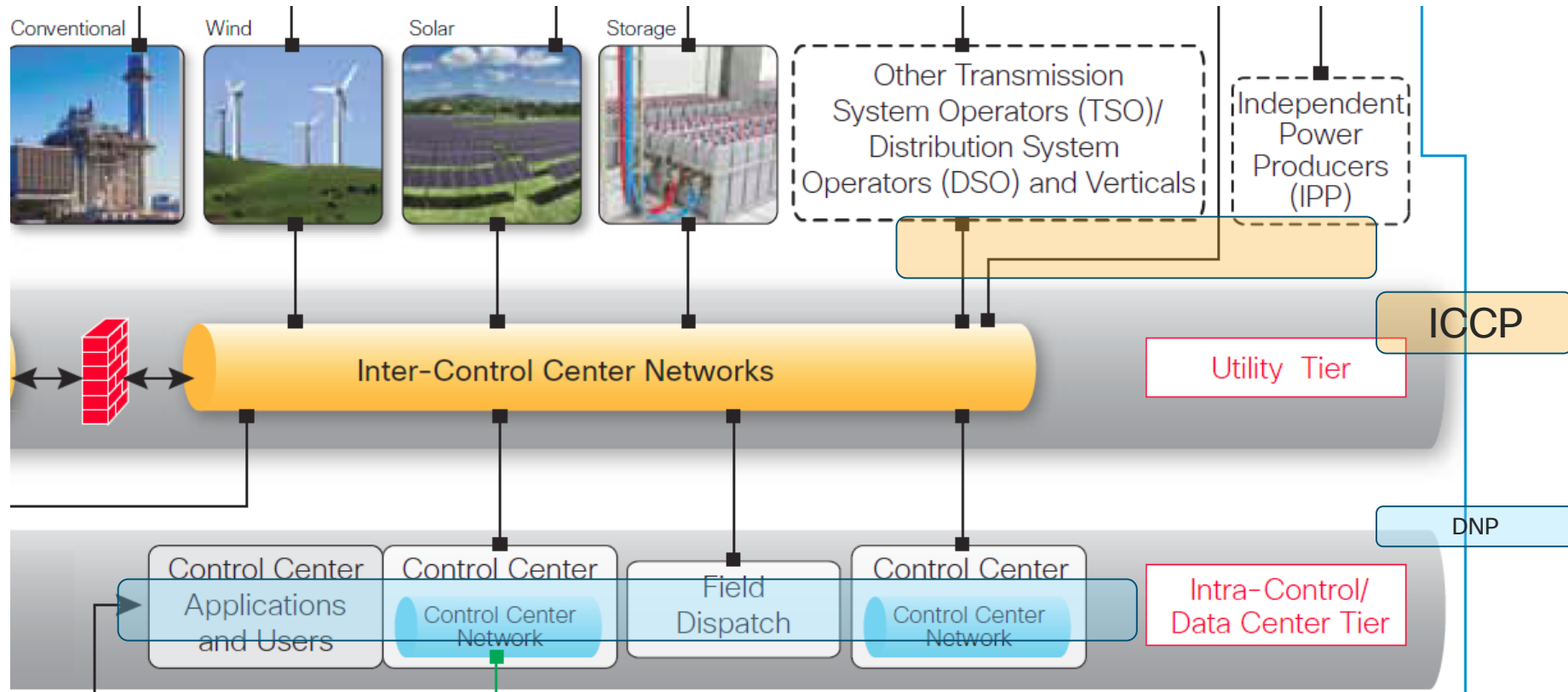
# Where are these Protocols Found?

## Manufacturing Protocols



# Where are these Protocols Found?

## Utility Protocols



# Protocol Awareness:

- Moving beyond simple specification study
- Build stateful analysis of the protocol
- Industrial protocols may have connections that last > 24 hrs.
- Normal reg-ex based rules are more limited

The screenshot displays the 'Create New Rule' configuration window. The 'Message' field is set to 'CIP'. The 'Classification' dropdown shows 'A Client was Using an Unusual Port' with a link to 'Edit Classifications'. The 'Action' is set to 'alert', 'Protocol' to 'tcp', and 'Direction' to 'Directional'. Source and Destination fields for IPs and Ports are all set to 'any'. Below this, the 'Detection Options' section shows three active options: 'cip\_attribute', 'cip\_class', and 'cip\_conn\_path\_class'. A dropdown menu is open, listing various detection options such as 'ack', 'asn1', 'base64\_data', 'base64\_decode', 'byte\_extract', 'byte\_jump', 'byte\_test', 'cip\_attribute', 'cip\_class' (which is highlighted), 'cip\_conn\_path\_class', 'cip\_instance', 'cip\_req', 'cip\_rsp', 'cip\_service', 'cip\_status', 'content', 'cookie\_data', 'cvs', 'dce\_iface', and 'dce\_opnum'. An 'Add Option' button is visible next to the dropdown.

# Summary of Industrial Protocol Security

- Industrial Protocols Born from Proprietary Systems
  - Minimal if any interoperability
- Little to no built in security in older systems
  - Growth of security coming for NEW systems
- Visibility challenges
  - Proximity for true view and control
  - Protocol awareness critical

# Agenda

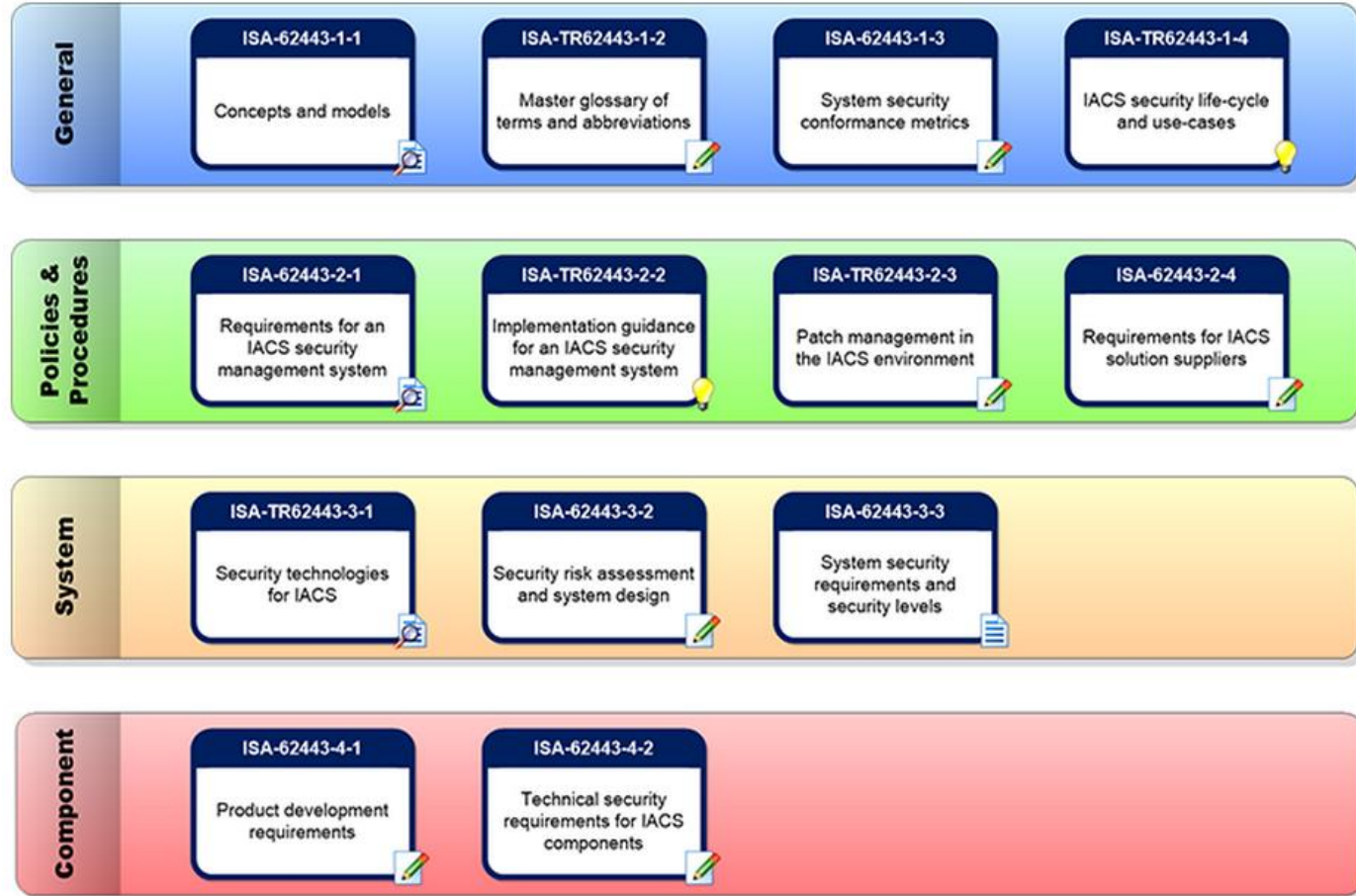
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# ISA-99 – Security Attitude (Terms)

## 2.3 Security Objectives

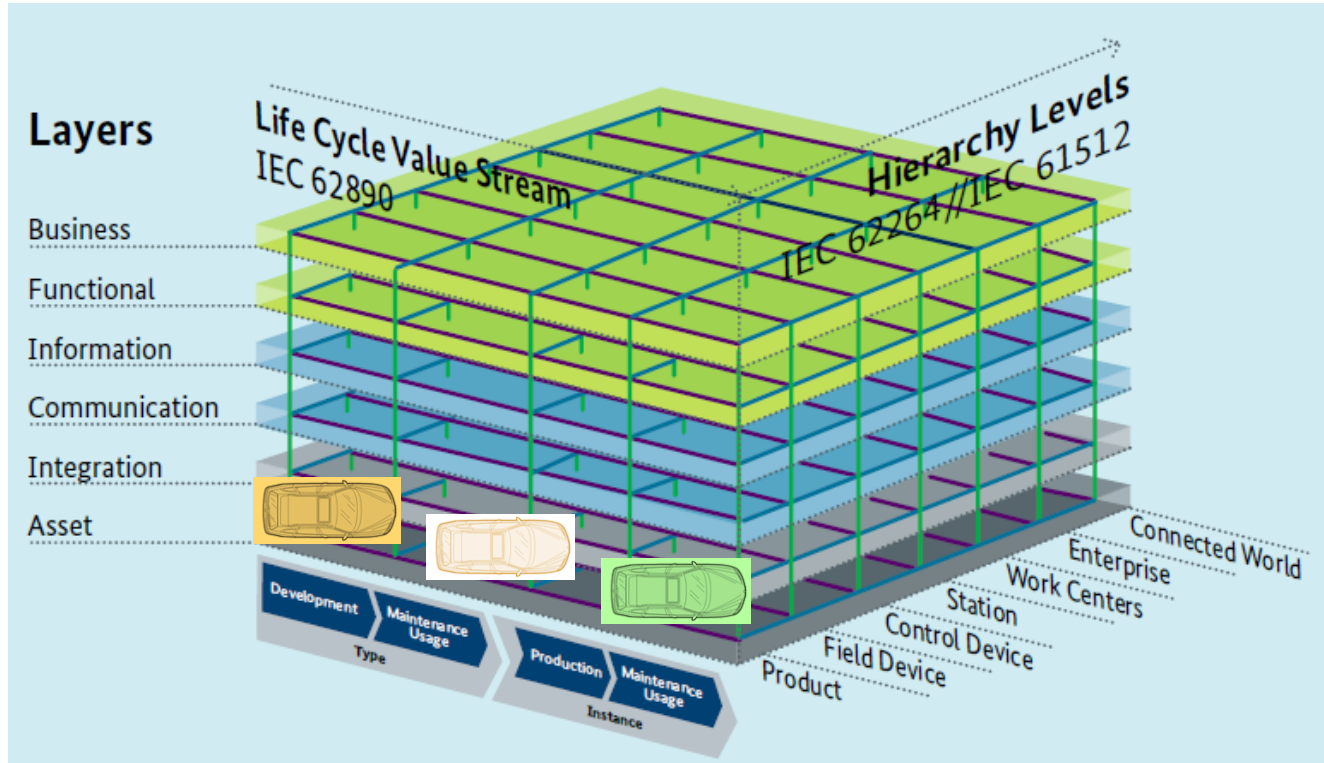
A critical requirement of IACS security measures is that they must not have the potential to cause impacts to essential services and functions, including emergency procedures. In contrast, IT security measures as often deployed do have this potential. IACS security goals focus on control system availability, plant safety, plant protection, plant operations (even in a degraded mode) and time-critical system response. General IT security goals often do not place the same emphasis on these factors, typically being more concerned with protecting information than physical assets. This difference in emphasis is often referred to as CIA (confidentiality, integrity, and availability) vs. IAC (integrity, availability, confidentiality).

# ISA-99 ≈ IEC 62443



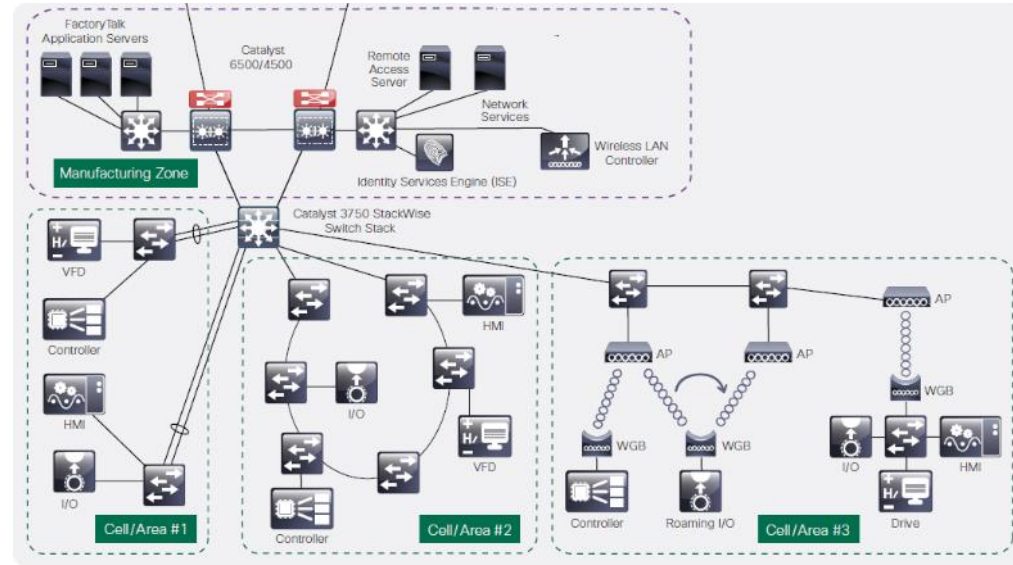


# Reference Model: RAMI 4.0



# Zones

- Design your networks
  - Physical / Logical Organization
  - Mostly Physical
- Remember the OT NW Traffic Profile?
  - Intra-“cell” traffic is dominant
  - Little cell to cell communication



# Connectivity / Network Segmentation Zone Definition

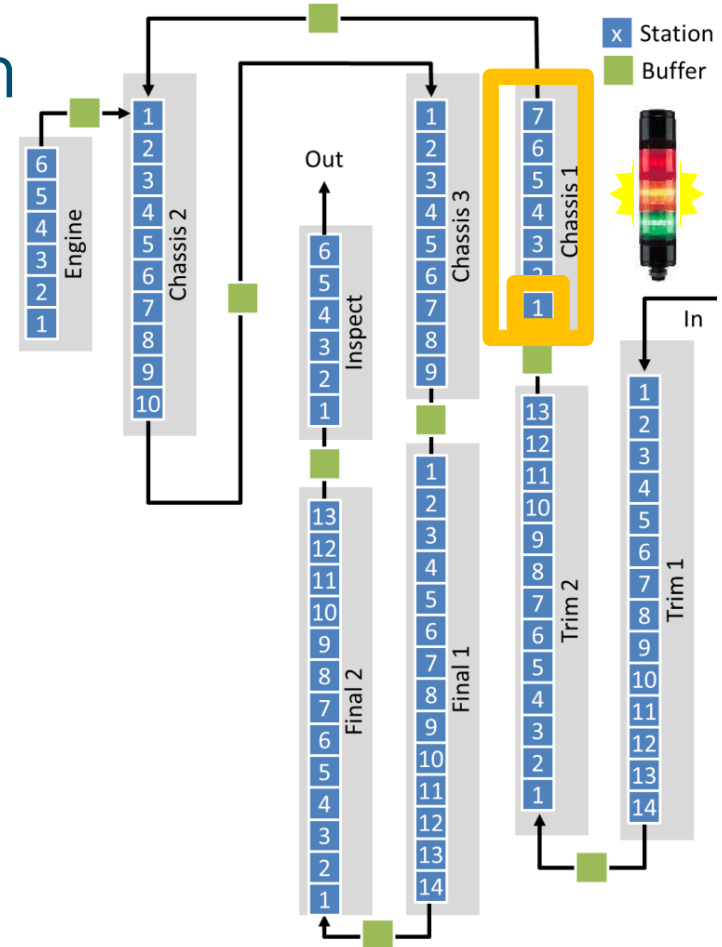
Design of the Assembly Line will drive network and security design:

First – What is the right level of control for:

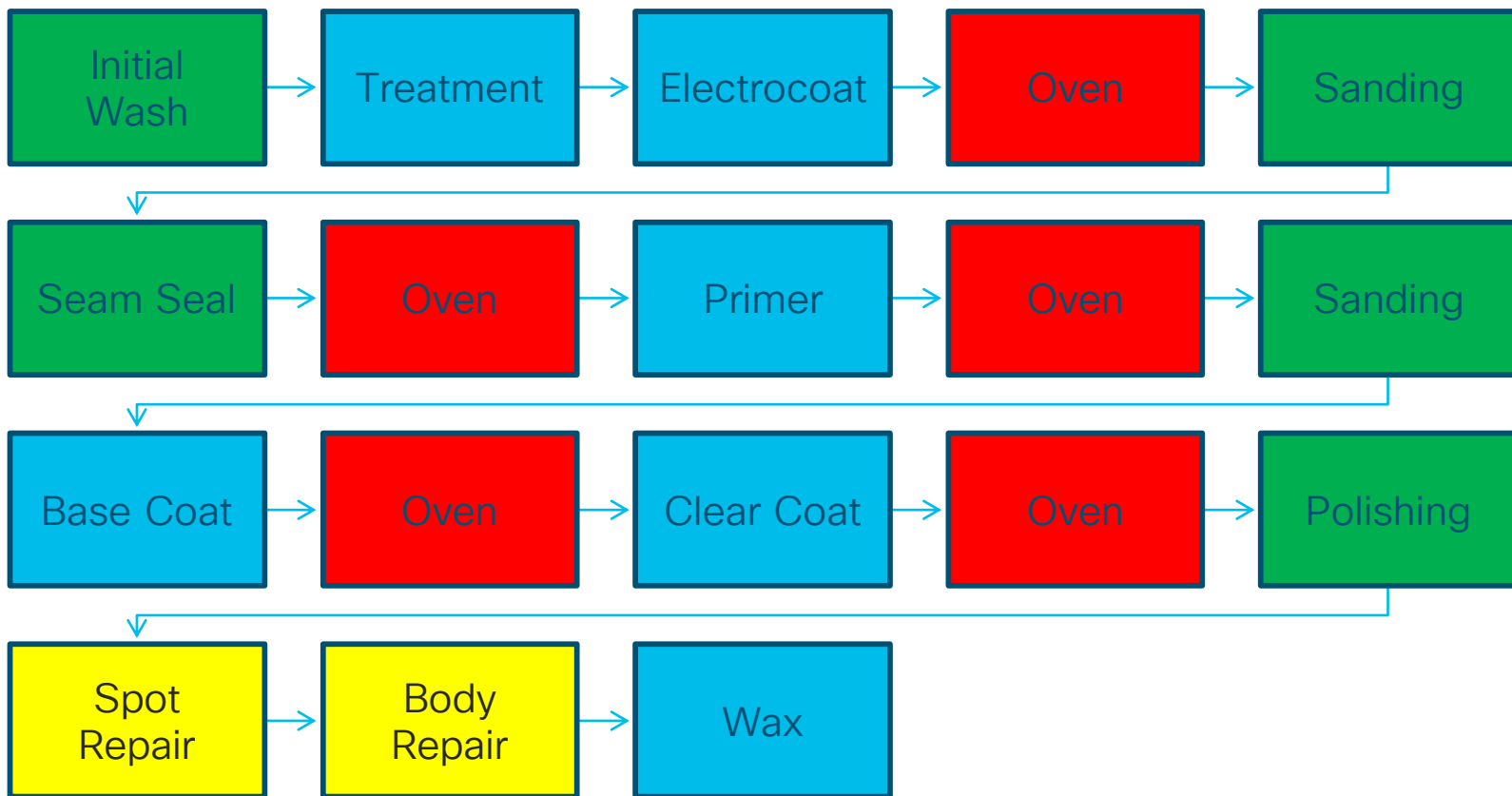
- Each Station;
- Each “Line”;
- The whole system

Second – What are the applications responsible for each level?

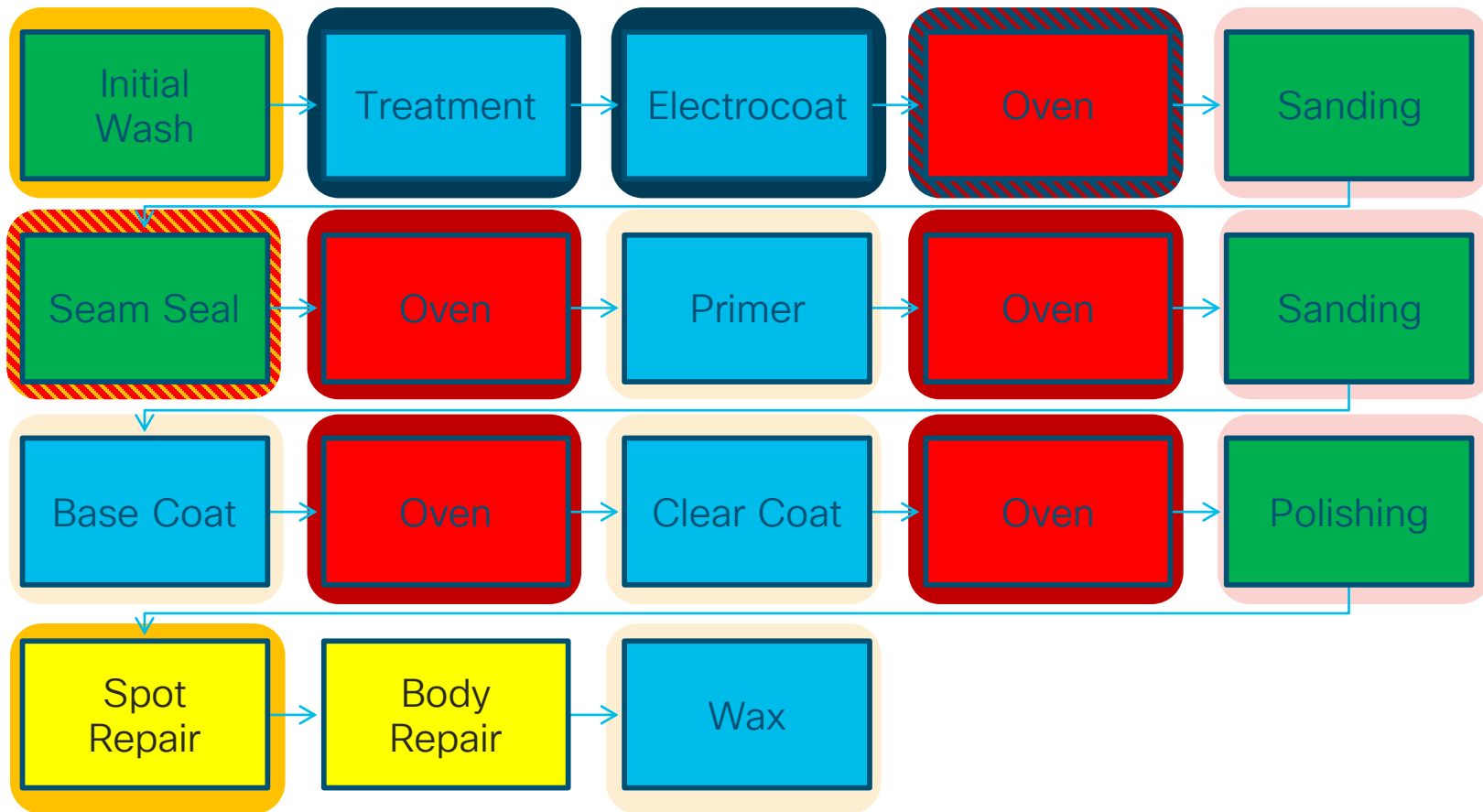
- Applications that control normal operation;
- Applications that control safety;
- Applications that feed operational / business analytics;
- Applications that provide for maintenance.



# How To Paint a Car – w 90 robots over 4 km



# How Many Zones? / How Many Vendors?



# Conduits

- Controlled Communications Paths
  - ACLs
  - DACLs?
  - Or perhaps Security Group Tags (SGTs)?
  - VLANs
- Secured Communications
  - VPNs

# Firewall Rules Recommendations

**NIST**  
National Institute of  
Standards and Technology  
Technology Administration  
U.S. Department of Commerce

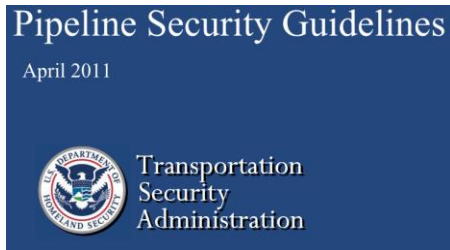
Special Publication 800-82  
INITIAL PUBLIC DRAFT

## Guide to Supervisory Control and Data Acquisition (SCADA) and Industrial Control Systems Security

Cisco*live!*

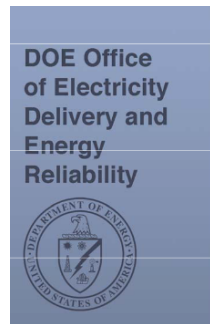
- In summary, the following should be considered as recommended practice for general firewall rule sets:
- **The base rule set should be deny all, permit none.**
- Ports and services between the control network environment and the corporate network should be enabled and **permissions granted on a specific case-by-case basis**. There should be a documented business justification with risk analysis and a **responsible person for each permitted incoming or outgoing data flow**.
- All “permit” rules should be both IP address and TCP/UDP port specific, and stateful if appropriate.
- All rules should restrict traffic to a specific IP address or range of addresses.
- Traffic should be prevented from transiting directly from the control network to the corporate network. All traffic should terminate in the DMZ.
- Any protocol allowed between the control network and DMZ should explicitly NOT be allowed between the DMZ and corporate networks (and vice-versa).
- **All outbound traffic from the control network to the corporate network should be source and destination-restricted by service and port.**
- Outbound packets from the control network or DMZ should be allowed only if those packets have a correct source IP address that is assigned to the control network or DMZ devices.
- Control network devices should not be allowed to access the Internet.
- **Control networks should not be directly connected to the Internet, even if protected via a firewall.**
- All firewall management traffic should be carried on either a separate, secured management network (e.g., out of band) or over an encrypted network with two-factor authentication. Traffic should also be restricted by IP address to specific management stations.

# Industry Rules: North American Pipeline Regs



Control Systems Cyber Security  
Working Group

Control Systems Cyber Security Guidelines  
for the  
Natural Gas Pipeline Industry



A Summary of Control System  
Security Standards Activities  
in the Energy Sector

PART 192 – TRANSPORTATION OF NATURAL AND OTHER GAS BY PIPELINE:  
MINIMUM FEDERAL SAFETY STANDARDS

PART 193 – LIQUEFIED NATURAL GAS FACILITIES: FEDERAL SAFETY STANDARDS

Department of  
Homeland Security

6 CFR Part 27

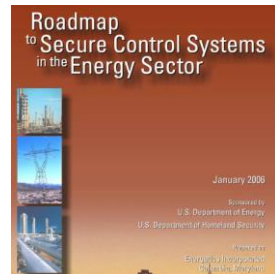
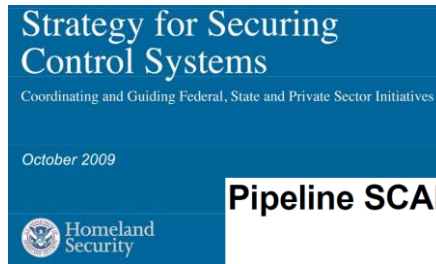
Appendix to Chemical Facility Anti-  
Terrorism Standards; Final Rule

NIST

National Institute of  
Standards and Technology  
U.S. Department of Commerce

Special Publication 800-82

Guide to Industrial Control  
Systems (ICS) Security



Pipeline SCADA Security

API STANDARD 1164  
SECOND EDITION, JUNE 2009

REAFFIRMED, OCTOBER 2016



# Summary of Industrial First Principals

- Highly focused on standards
- Network Segmentation is key
  - Zones
  - Conduits
- Many other standards depending on your industry.

# Agenda

- Information and Industrial Network Differences
- Security First Principals and Industrial Security Concepts
- Standards in Industrial spaces
- **A Phased Approach to Industrial Security**
- Four Common Industrial Security Use Cases
- Some Industrial Protocols and their Security Issues
- Closing / Question & Answer

# Phasing in Security

- Avoid Interruptions
- Building trust over time
- Assume Multi-year Effort

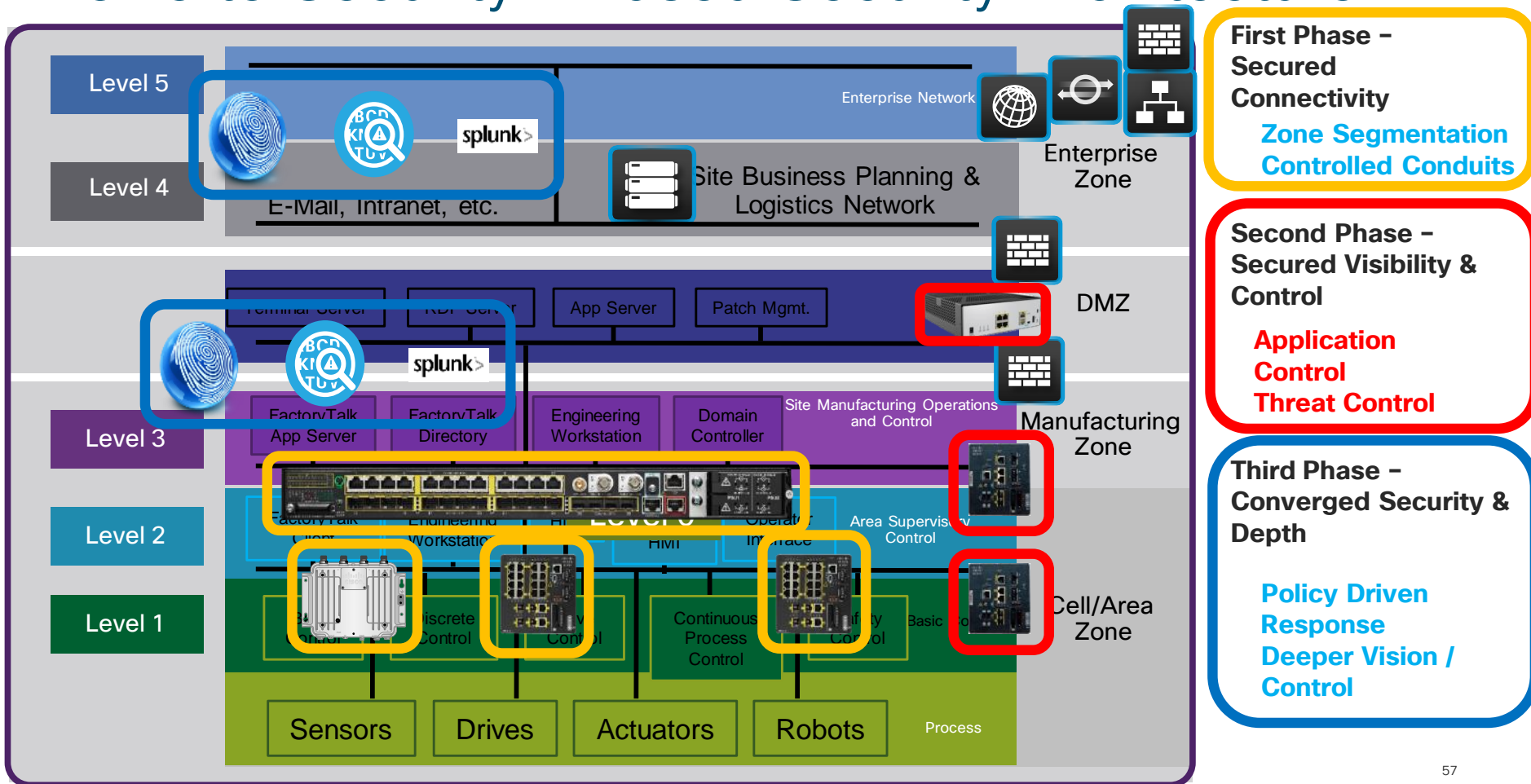


# Security Phasing Approaches - Standards

US Department of Homeland  
Defense:  
Continuous Diagnostics and  
Mitigation

CDM - Phase 1	CDM - Phase 2	CDM - Phase 3
Asset Control - What is the state of the endpoints I must secure?	Manage People and Services - Who can do what?	Process Planning - What to do and how do we improve?

# Evolve to Security: Phased Security Architecture



# Summary of Phased Security Architecture

- Long – running pre-existing operations
- Introduction of new elements must be done carefully over years
- Phases of introduction
  - Modern networking and networking design
  - Dedicated threat and application visibility
  - Converging with advanced security practices

# Agenda

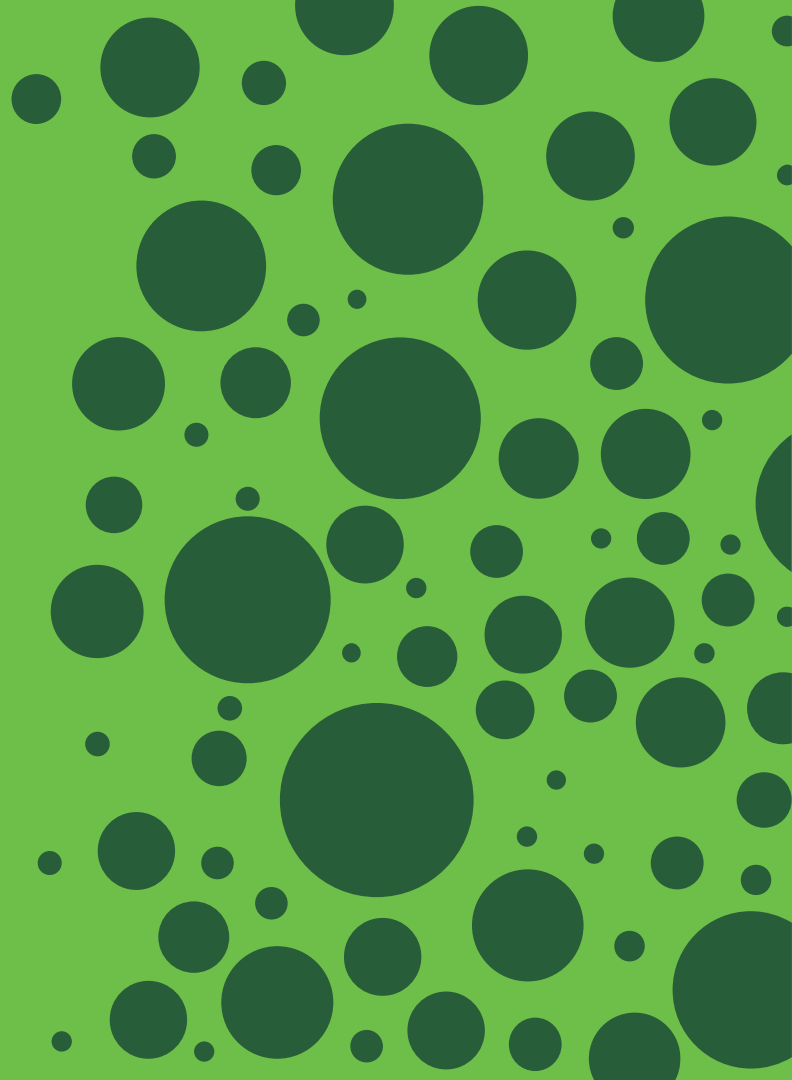
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# Security Use Case Themes

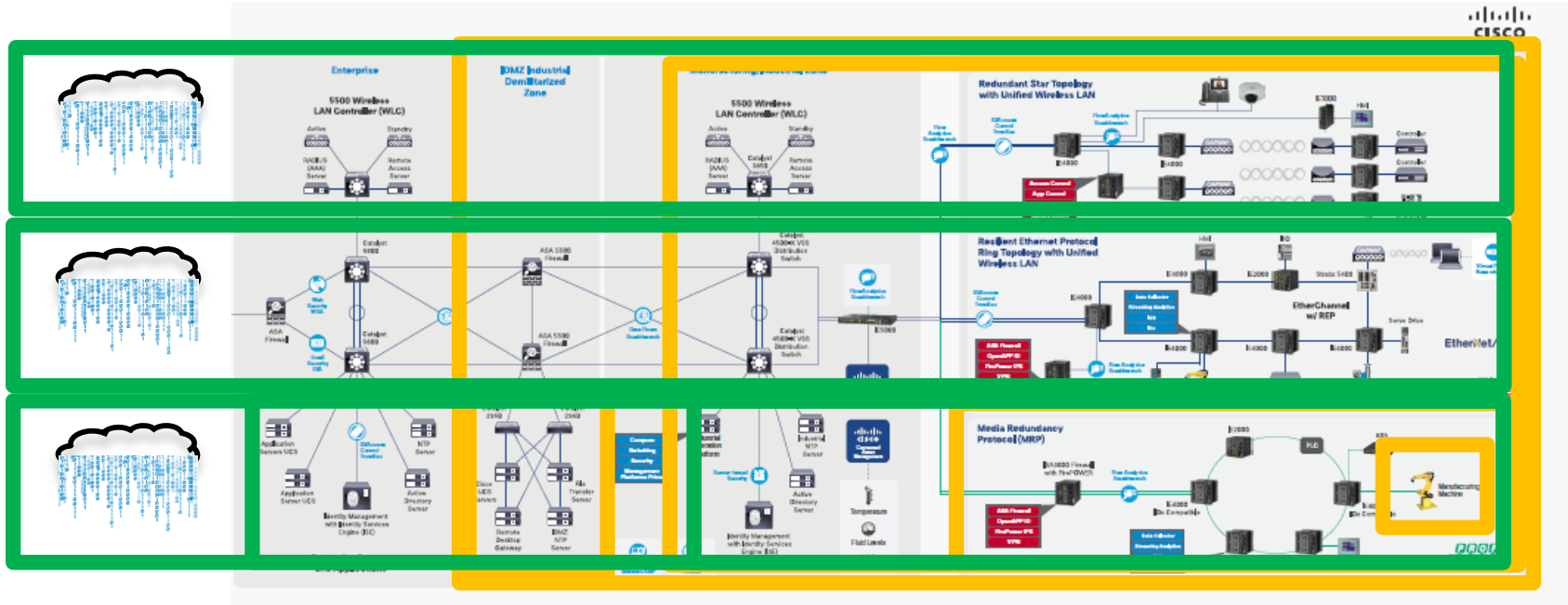
- Secure Connectivity
  - Threat Control
  - Safe Environment
  - Secure Remote Access
- What can connect
  - What can talk to what
  - What is vulnerable
  - Protect the vulnerable
  - Network protection
  - Device protections
  - What are the controls for access
  - How to secure access



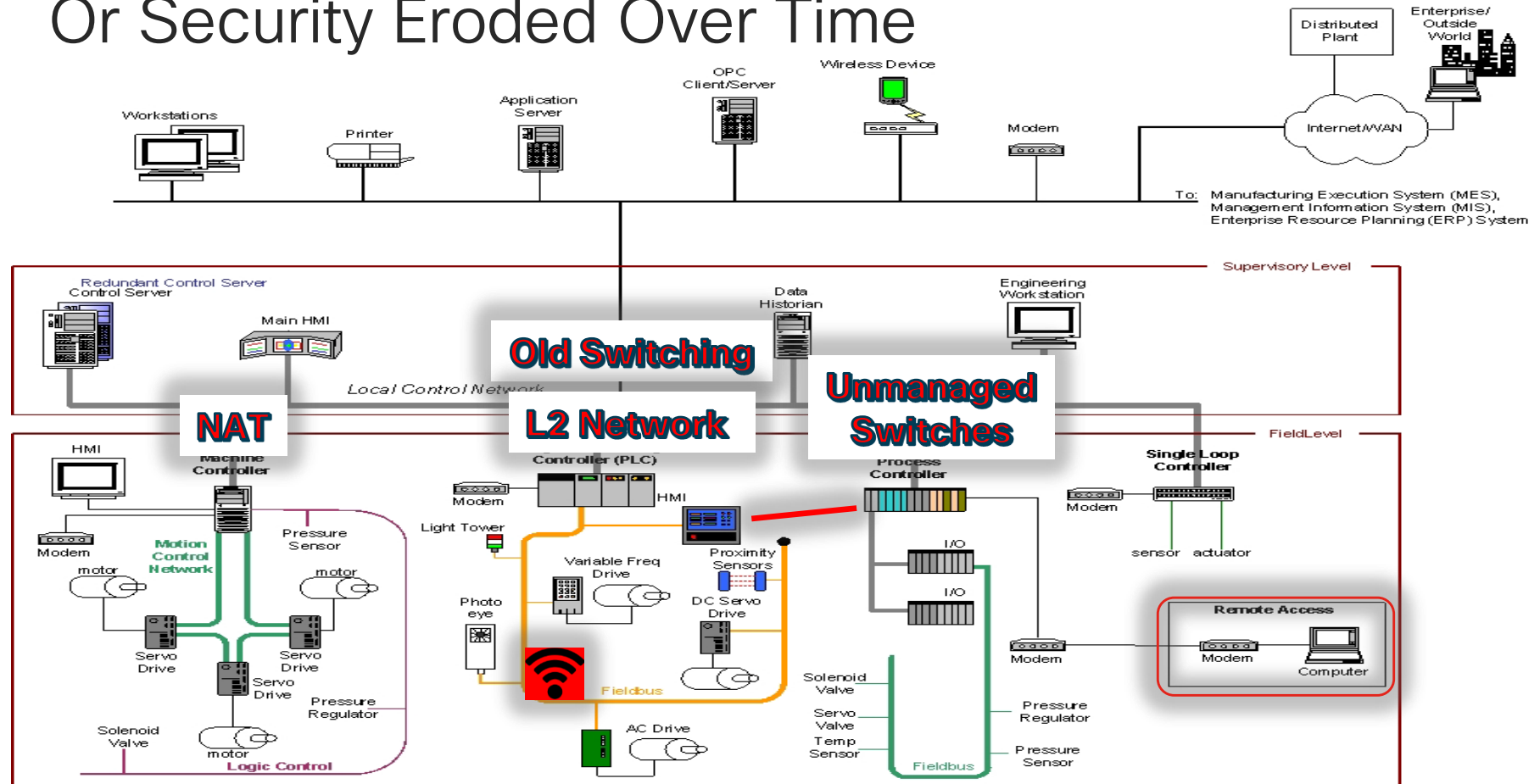
# Use Case: Transitioning to Secured Connectivity



# Security Use Case: Network Segmentation ...and Application Segmentation and Control



# Original Designs Lack Security / Or Security Eroded Over Time



# Building out Secured Connectivity

- Design the network with Zones / Conduits in mind.
- Build the network with the future in mind – dedicated security appliances / features



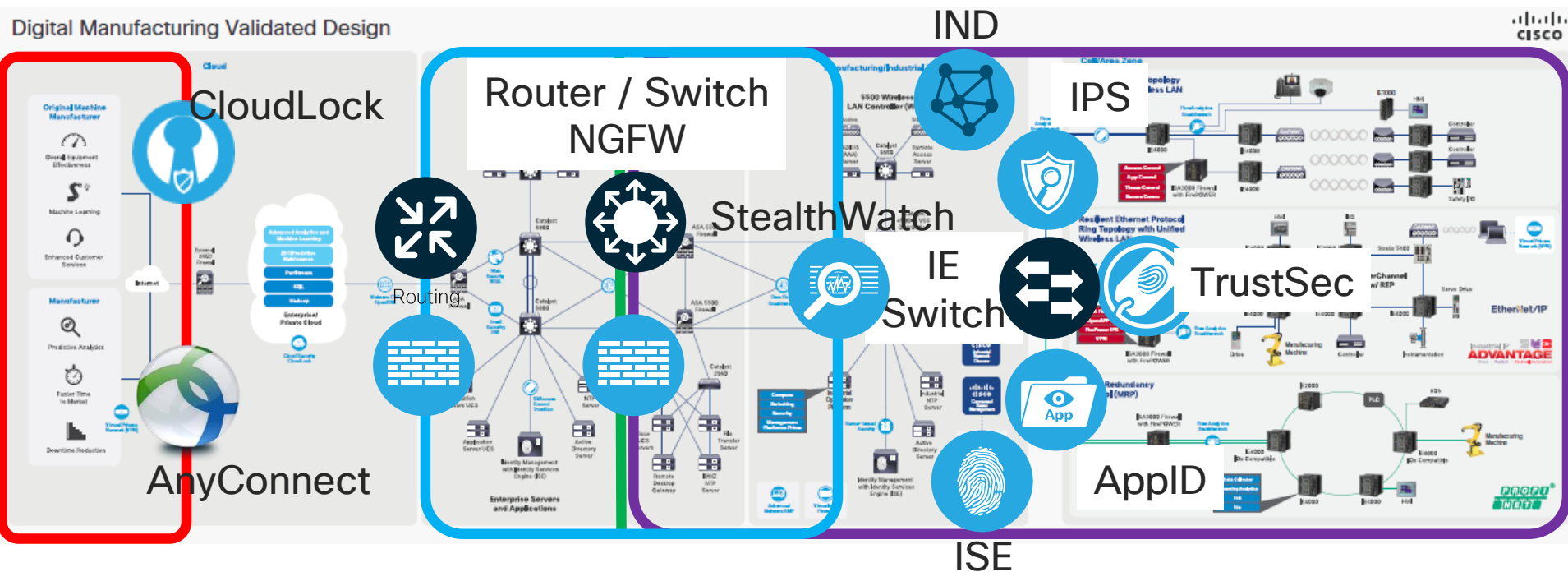
- What to deploy:
  - Industrial Switches / Routers / Wireless (combinations)
  - NW Expertise



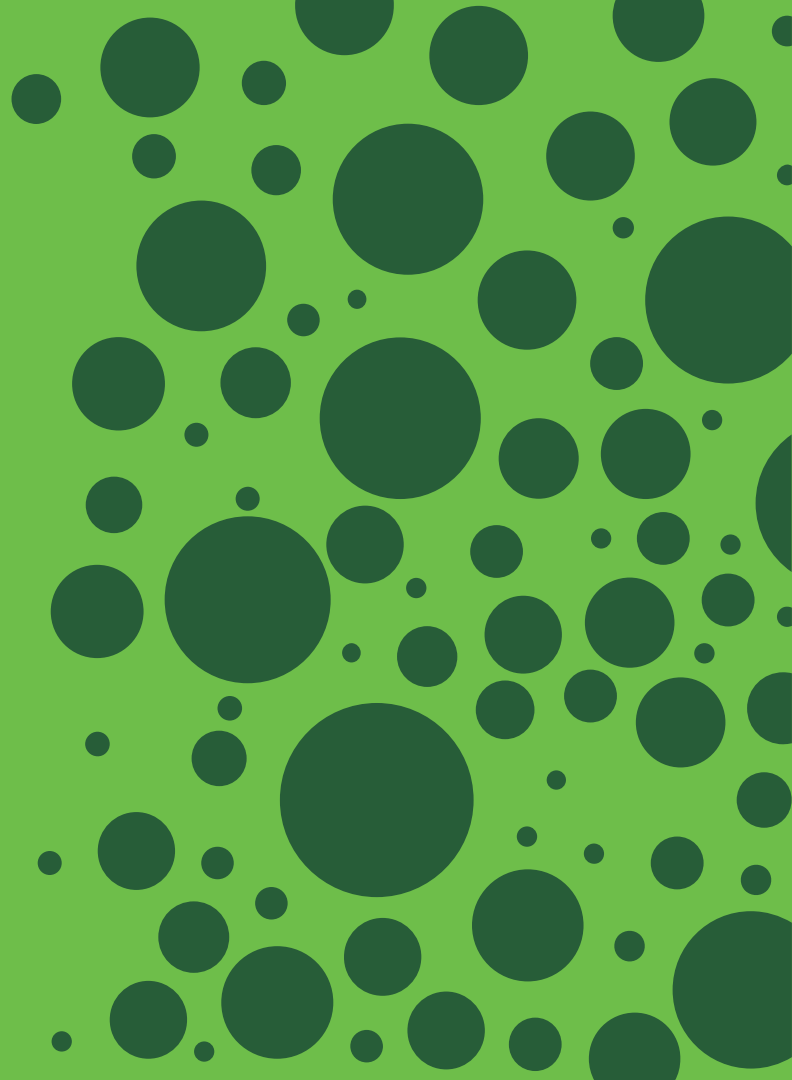
# The Case for Purposeful Network Design

**You can only see  
and control what  
the network allows.**

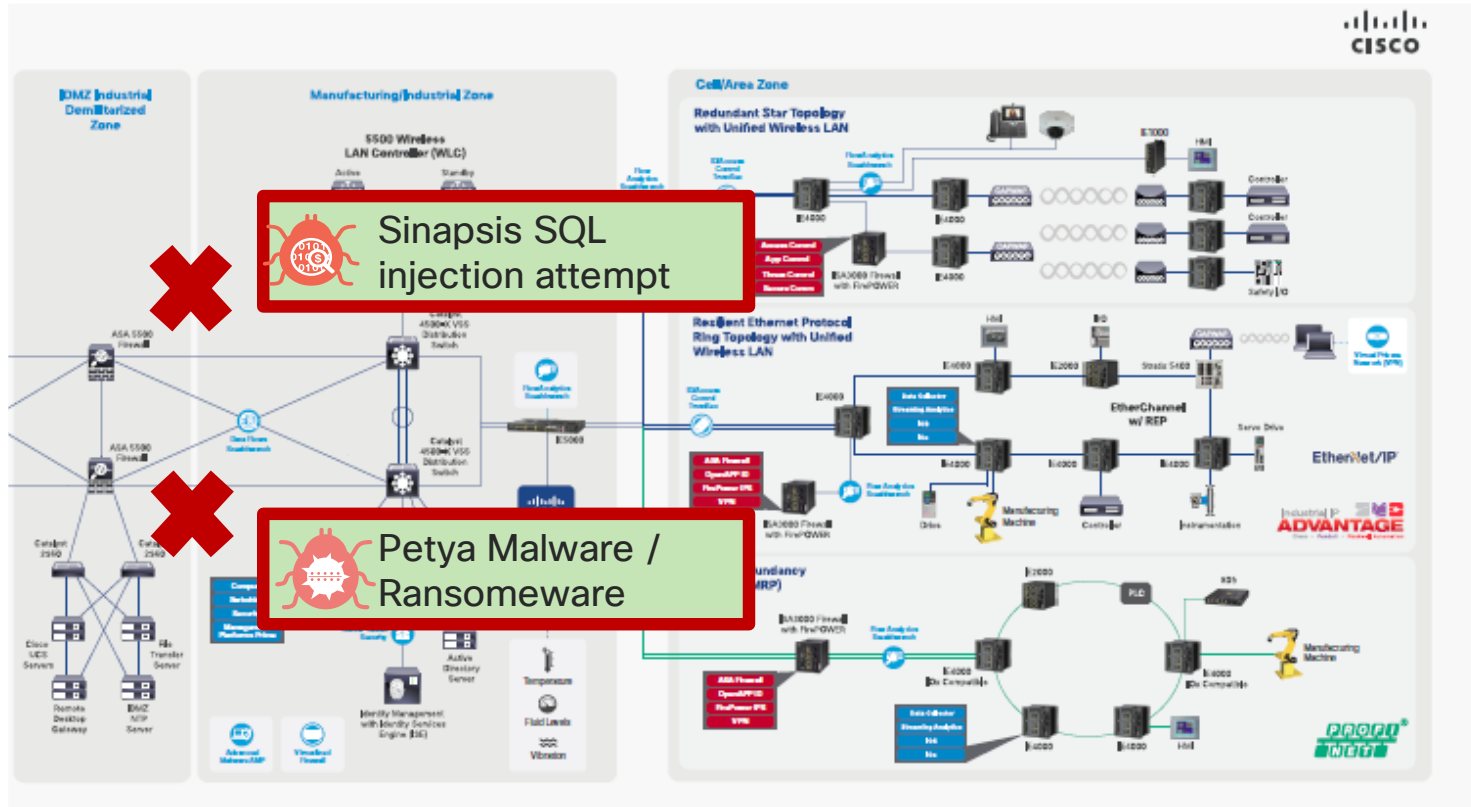
# Segmentation: How To



# Use Case: Threat Control – Identification and Actions



# Security Use Case: Vulnerability Exploitation / Malware Protection





```
/c schtasks /Create/SC once /TN "" /TR  
"C:\Windows\system32\shutdown.exe /r /f" /ST  
<HH:MM>
```

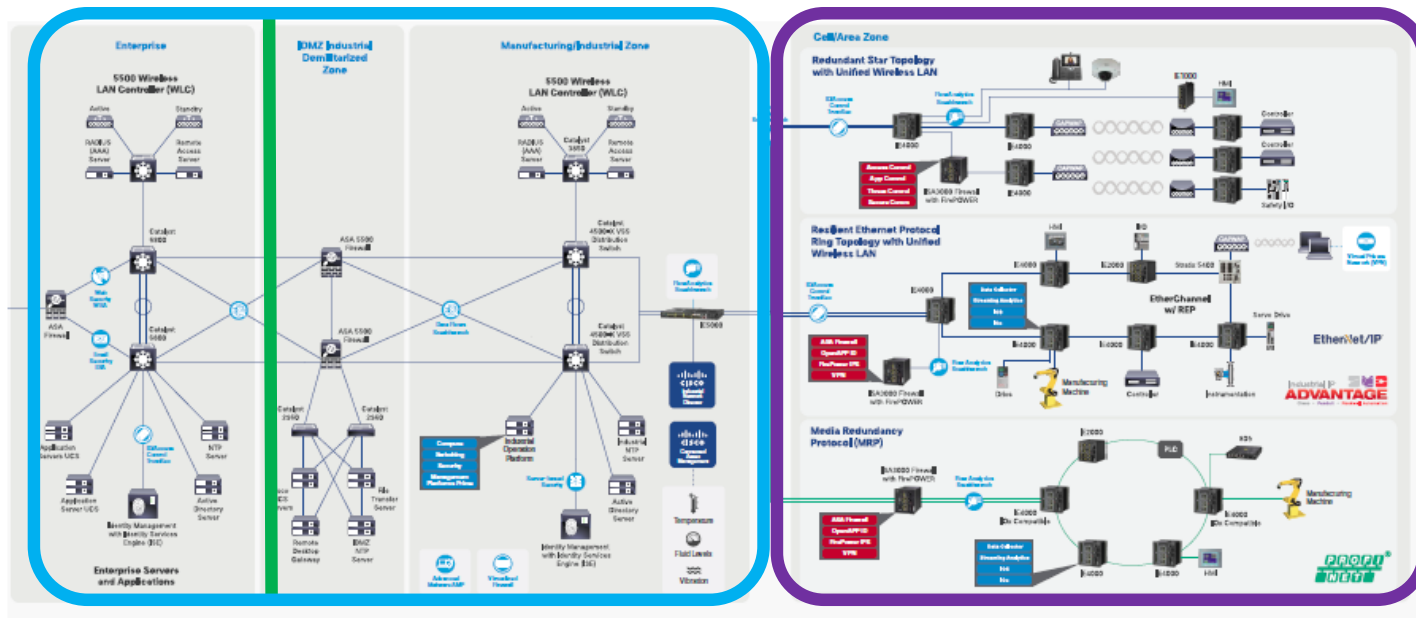
# Quantifying Threats by Technology Stack

Vulnerabilities by Top 50 Vendors:

**IT – 99.53%**








**OT – 0.47%**

**IT Stack Vulns – 44%  
[Web – 35%]**



<https://www.cvedetails.com/vendor> 2018 April

# OT Assets and Threat To System

<b>2016 ICS Vuln</b> <b>13%</b> <b>2%</b> <b>52%</b> <b>4%</b> <b>20%</b> <b>7%</b>	IT Like Component	Asset	Threat Description
		NW	Human Error, Failure, Attacks
		Data Historian	Minimal immediate Impact on System
		Supervisory Workstation	Human Error, Failure, Attacks
		HMI	Human Error, Failure, Attacks
		PLC / IO	Command / Program Errors, Failure, Attacks
		RTU / Converters	Valid Inputs and Source, Failure, Attacks
		IED	Failure, Valid Inputs and Source, Physical Security

Optimal Targets

# Cisco Talos – ICS Research

## 180+ ICS Vulnerability Protection Rules in 2017

```
k-> PROTOCOL-SCADA IEC 61850 virtual manufacturing device domain variable enumeration attempt (protocol-scada.rules)
k-> PROTOCOL-SCADA IEC 61850 device connection enumeration attempt (protocol-scada.rules)
k-> SERVER-WEBAPP Advantech WebAccess openWidget directory traversal attempt directory traversal attempt (server-webapp.rules)
k-> SERVER-WEBAPP Advantech WebAccess openWidget directory traversal attempt directory traversal attempt (server-webapp.rules)
k-> SERVER-WEBAPP Advantech WebAccess openWidget directory traversal attempt directory traversal attempt (server-webapp.rules)
k-> SERVER-WEBAPP Advantech WebAccess cross site scripting attempt (server-webapp.rules)
k-> SERVER-WEBAPP Advantech WebAccess cross site scripting attempt (server-webapp.rules)
k-> PROTOCOL-SCADA IEC 104 force on denial of service attempt (protocol-scada.rules)
k-> PROTOCOL-SCADA IEC 104 force off denial of service attempt (protocol-scada.rules)
k-> BROWSER-PLUGINS Advantech WebAccess ActiveX clsid access attempt (browser-plugins.rules)
k-> BROWSER-PLUGINS Advantech WebAccess ActiveX clsid access attempt (browser-plugins.rules)
k-> PROTOCOL-SCADA Siemens SIPROTEC V4.24 crafted packet denial of service attempt (protocol-scada.rules)
```

### FROM BOX TO BACKDOOR: USING OLD SCHOOL TOOLS AND TECHNIQUES TO DISCOVER BACKDOORS IN MODERN DEVICES

Thursday at 11:00 in 101 Track

45 minutes

**Patrick DeSantis**

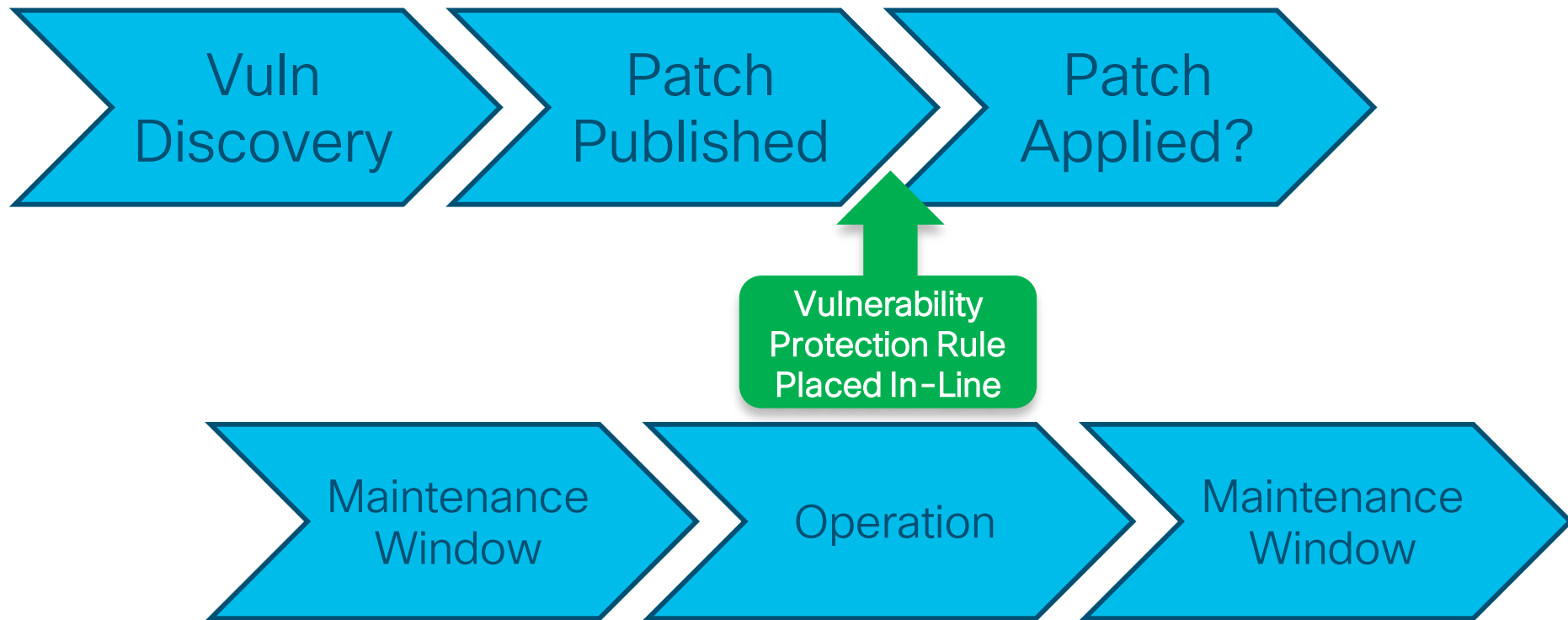
Senior Security Research Engineer, Cisco Talos

Stringing together the exploitation of several seemingly uninteresting vulnerabilities can be a fun challenge for security researchers, penetration testers, and malicious attackers. This talk follows some of the paths and thought processes that one researcher followed while evaluating the security of several new "out of the box" Industrial Control System (ICS) and Internet of Things (IoT) devices, using a variety of well known exploitation and analysis techniques, and eventually finding undocumented, root-level, and sometimes un-removable, backdoor accounts.

**Patrick DeSantis**

*Patrick DeSantis is a security researcher with Cisco Talos and focuses his efforts on discovery and exploitation of vulnerabilities in technologies that have an impact on the physical world, such as Industrial Control Systems (ICS), Supervisory Control and Data Acquisition (SCADA), Internet of Things (IoT), and anything else that looks like it's asking to be hacked. Patrick's background includes work in both the public and private sectors, as well as a pile of information security certifications and a few college degrees.*

# Mitigations – When “Fix it” Has to Wait



## Edit Policy: EOL\_Windows\_Mitigations\_OS

Policy Information
Rules
FireSIGHT Recommendations
+ Advanced Settings
+ Policy Layers

Rules
Rule Configuration
Rule Content
Category
app-detect
blacklist
browser-chrome
browser-firefox
browser-ie
browser-other
browser-plugins
browser-webkit
content-replace
decoder
exploit-kit
file-executable
file-flash
file-identify

Rules
Filter: State:"Drop and Generate Events"
Filter returned 217 results

Rule State
Event Filtering
Dynamic State
Alerting
Comments

	GID	SID	Message
<input type="checkbox"/>	1	4060	APP-DETECT remote desktop protocol attempted administrator connection request
<input type="checkbox"/>	1	3079	BROWSER-IE Microsoft Internet Explorer ANI file parsing buffer overflow attempt
<input type="checkbox"/>	1	18282	BROWSER-IE Microsoft Internet Explorer drag-and-drop vulnerability
<input type="checkbox"/>	1	18299	BROWSER-IE Microsoft Internet Explorer implicit drag and drop file installation attempt
<input type="checkbox"/>	1	28920	BROWSER-IE Microsoft Windows showHelp CHM malicious file execution attempt
<input type="checkbox"/>	1	28921	BROWSER-IE Microsoft Windows showHelp CHM malicious file execution attempt
<input type="checkbox"/>	1	28922	BROWSER-IE Microsoft Windows showHelp CHM malicious file execution attempt
<input type="checkbox"/>	1	28923	BROWSER-IE Microsoft Windows showHelp CHM malicious file execution attempt
<input type="checkbox"/>	1	28924	BROWSER-IE Microsoft Windows showHelp CHM malicious file execution attempt
<input type="checkbox"/>	1	28925	BROWSER-IE Microsoft Windows showHelp CHM malicious file execution attempt
<input type="checkbox"/>	1	8856	BROWSER-PLUGINS Microsoft Agent v1.5 ActiveX function call access
<input type="checkbox"/>	1	15122	BROWSER-PLUGINS Microsoft Internet Explorer Shell.Explorer 2 ActiveX clsid access

## Edit Policy: Vuln\_MS\_Application\_Platforms

Policy Information

- Rules
- FireSIGHT Recommendations
- Advanced Settings
- Policy Layers

**Rules**

Rule Configuration
Rule Content
Category

app-detect
blacklist
browser-chrome
browser-firefox
browser-ie
browser-other
browser-plugins
browser-webkit
content-replace
decoder
exploit-kit
file-executable
file-flash
file-identify
file-image
file-java
file-multimedia
file-office
file-other
file-pdf
indicator-compromise
indicator-obfuscation
indicator-scan
indicator-shellcode

**Classifications**
Microsoft Vulnerabilities
Microsoft Worms
Platform Specific

Filter: State:"Drop and Generate Events"
Filter returned 91 results

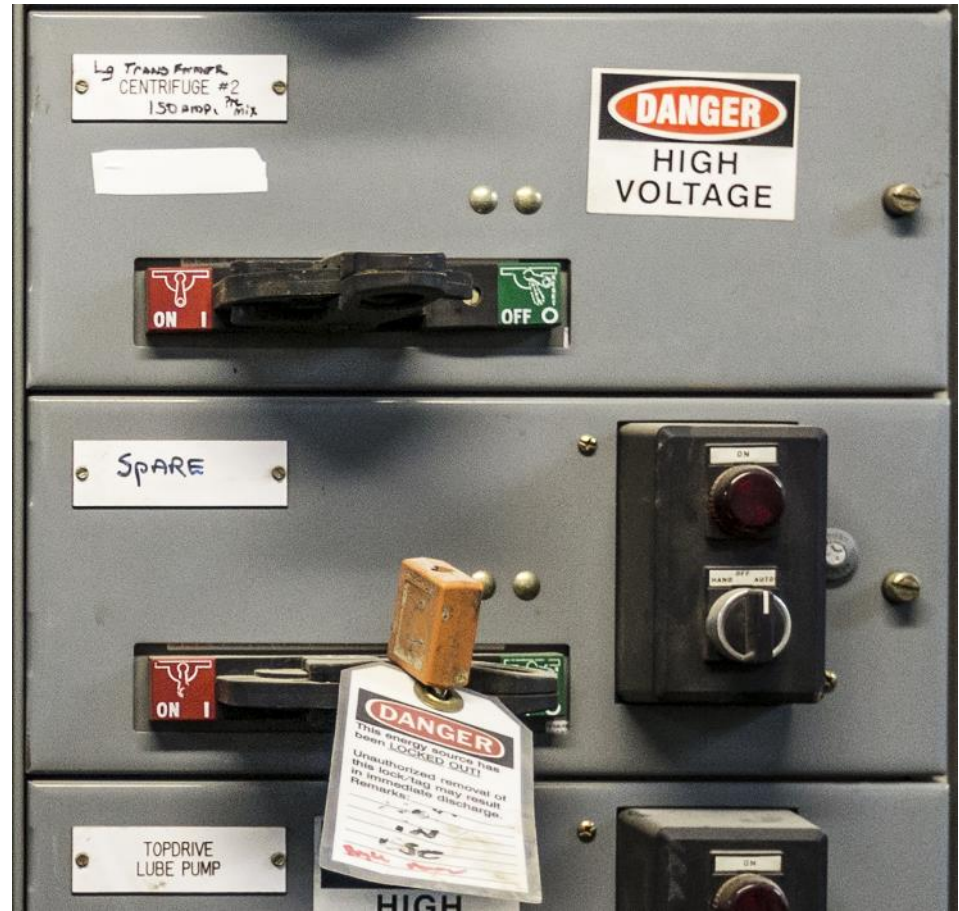
Rule State
Event Filtering
Dynamic State
Alerting
Comments

GID	SID	Message
<input type="checkbox"/>	1 18064	BROWSER-PLUGINS Microsoft .NET framework EntityObject execution attempt
<input type="checkbox"/>	1 24664	FILE-EXECUTABLE Microsoft .NET blacklisted method reflection sandbox bypass attempt
<input type="checkbox"/>	1 24665	FILE-EXECUTABLE Microsoft .NET blacklisted method reflection sandbox bypass attempt
<input type="checkbox"/>	1 17118	FILE-EXECUTABLE Microsoft .NET CreateDelegate method arbitrary code execution attempt
<input type="checkbox"/>	1 21305	FILE-EXECUTABLE Microsoft .NET Framework System.Uri.ReCreateParts System.Uri.PathAndQuery overflow attempt
<input type="checkbox"/>	1 16179	FILE-EXECUTABLE Microsoft .NET MSIL CLR interface multiple instantiation attempt
<input type="checkbox"/>	1 16182	FILE-EXECUTABLE Microsoft .NET MSIL stack corruption attempt
<input type="checkbox"/>	1 28161	FILE-OTHER Microsoft .NET XML digital signature denial of service attempt
<input type="checkbox"/>	1 28162	FILE-OTHER Microsoft .NET XML digital signature denial of service attempt
<input type="checkbox"/>	1 43225	OS-WINDOWS Microsoft .NET framework CLI loader denial of service attempt
<input type="checkbox"/>	1 43226	OS-WINDOWS Microsoft .NET framework CLI loader denial of service attempt
<input type="checkbox"/>	1 22079	OS-WINDOWS Microsoft .NET framework EvidenceBase class remote code execution attempt
<input type="checkbox"/>	1 22090	OS-WINDOWS Microsoft .NET framework malicious XBAP attempt
<input type="checkbox"/>	1 43791	OS-WINDOWS Microsoft .NET framework mscormmc.dll ASLR bypass attempt
<input type="checkbox"/>	1 43792	OS-WINDOWS Microsoft .NET framework mscormmc.dll ASLR bypass attempt
<input type="checkbox"/>	1 37655	OS-WINDOWS Microsoft .NET Framework XSLT parser stack exhaustion attempt
<input type="checkbox"/>	1 37656	OS-WINDOWS Microsoft .NET Framework XSLT parser stack exhaustion attempt
<input type="checkbox"/>	1 24655	OS-WINDOWS Microsoft .NET fully qualified System.Data.dll assembly name exploit attempt
<input type="checkbox"/>	1 24656	OS-WINDOWS Microsoft .NET fully qualified System.Data.dll assembly name exploit attempt
<input type="checkbox"/>	1 36997	OS-WINDOWS Microsoft .NET Silverlight manifest resource file information disclosure attempt
<input type="checkbox"/>	1 36998	OS-WINDOWS Microsoft .NET Silverlight manifest resource file information disclosure attempt
<input type="checkbox"/>	1 13892	SERVER-MSSQL Convert function style overwrite
<input type="checkbox"/>	1 4989	SERVER-MSSQL heap-based overflow attempt
<input type="checkbox"/>	1 4990	SERVER-MSSQL heap-based overflow attempt
<input type="checkbox"/>	1 13891	SERVER-MSSQL Memory page overwrite attempt
<input type="checkbox"/>	1 11264	SERVER-MSSQL Microsoft SQL Server 2000 Server hello buffer overflow attempt

# Use Case: Application Visibility and Control:



# Safety Is EVERYTHING



Europe

# Ukrainians commemorate 30th anniversary of Chernobyl disaster

## Impact in Ukraine:






## Error

## 20,000 years of radiation



A relative of the worker who died during the Chernobyl power plant disaster in 1986 lays flowers at the memorial during a commemoration ceremony in Kiev on April 26. (Gleb Garanich/Reuters)

### Most Read

- 1 Commander of bin Laden raid blasts Senate for disrespecting military leaders 
- 2 A breakdown of some of the gear U.S. Special Operations forces are using in Syria 
- 3 Federal judge upholds controversial North Carolina voting law 
- 4 India's Modi won praise for 'sleeping' China. Then this happened. 
- 5 Dutch newspaper publishes cartoon depicting Turkey's Erdogan as an ape crushing free speech 

### Our Online Games

Play right from this page



#### Mahjongg Dimensions

Genre(s): Strategy

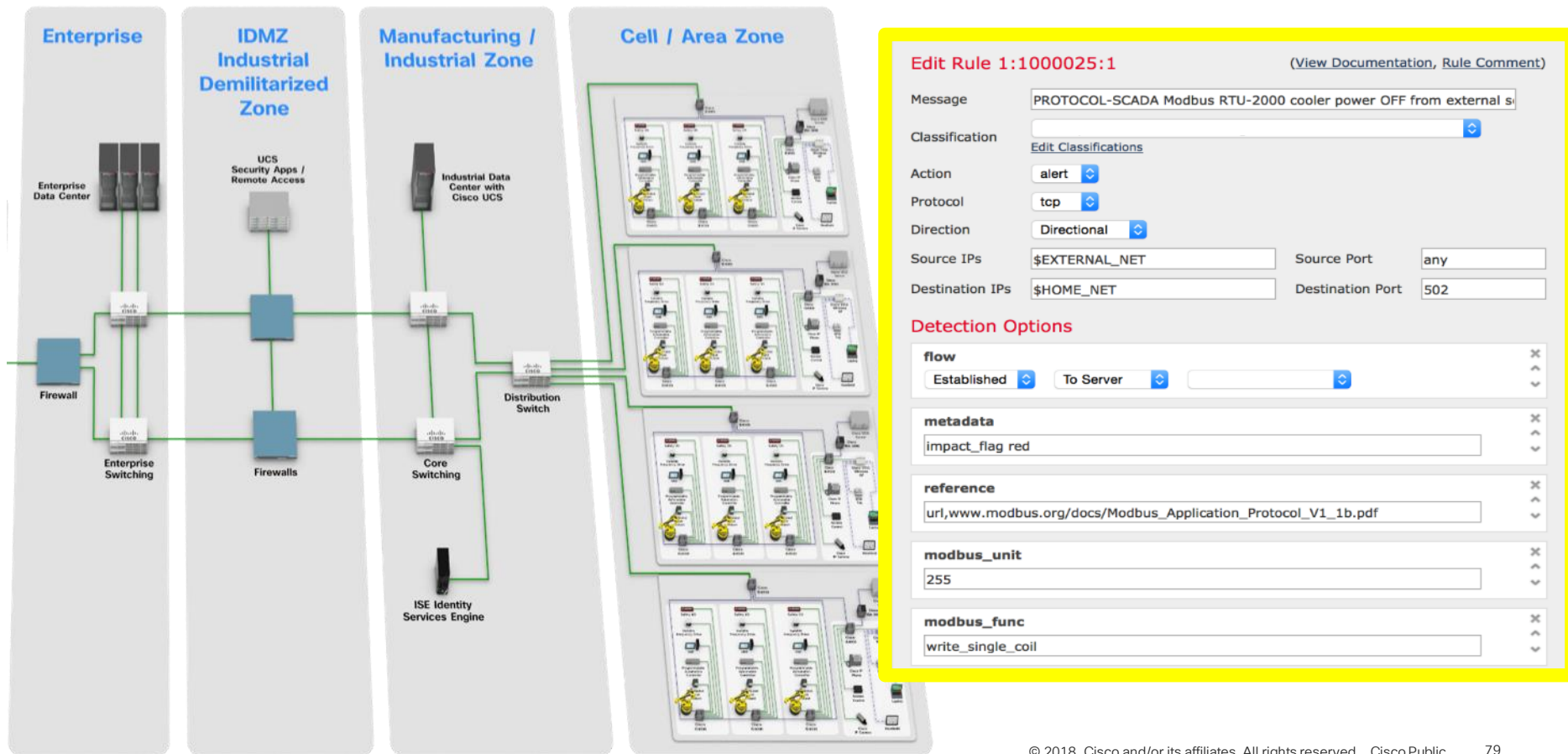
It's 3D Mahjongg; you don't even need to wear 3D glasses!



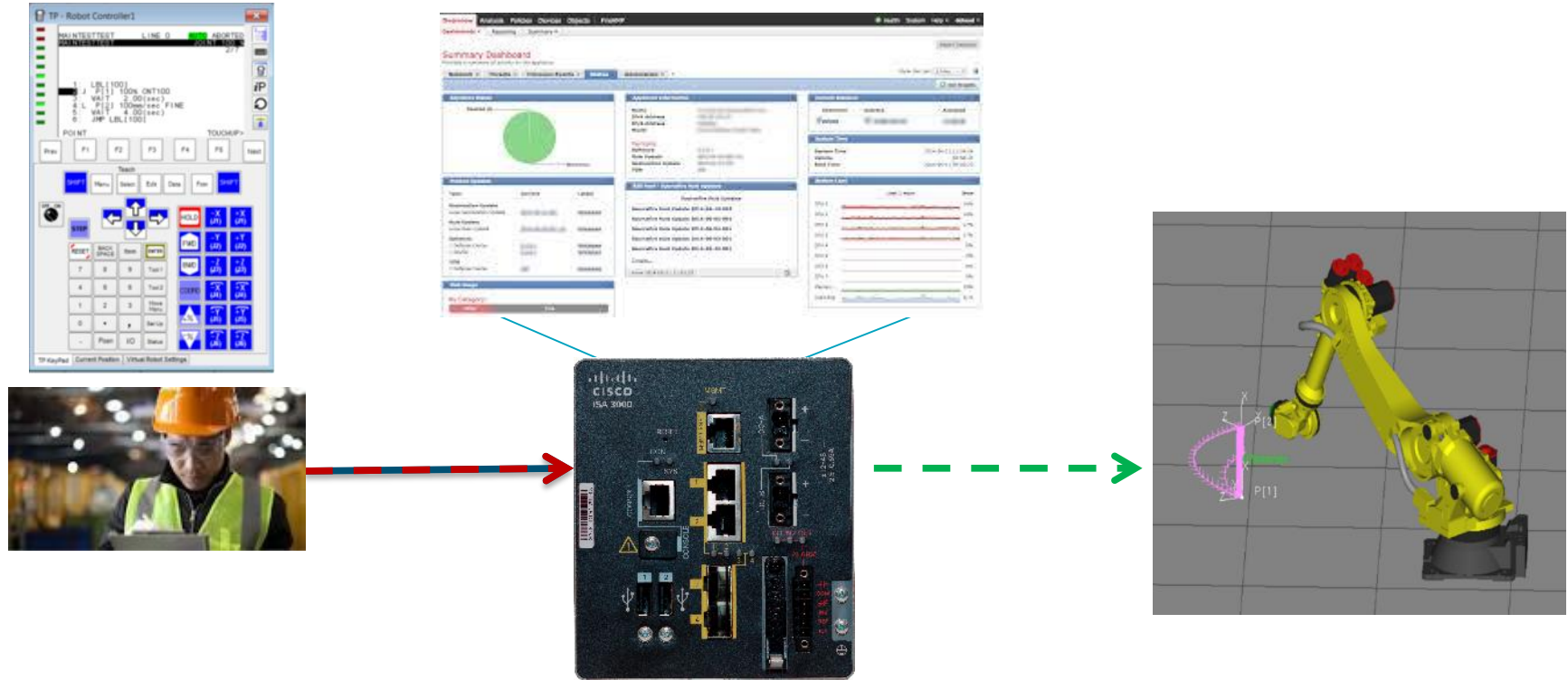
#### The Sunday Crossword by Evan

Bookends

# Protect Critical Infrastructure – Safety Enforcement



# Stopping Misconfiguration of a Robot Arm



# Protocol Parser - Modbus

**Edit Rule 1:1000025:1** [\(View Documentation, Rule Comment\)](#)

Message:

Classification:   
[Edit Classifications](#)

Action:

Protocol:

Direction:

Source IPs:  Source Port:

Destination IPs:  Destination Port:

**Detection Options**

**flow**

**metadata**

**reference**

**modbus\_unit**

**modbus\_func**

**modbus\_data**

**content**

Unit

Function

Parameter Value (Data)



# Industrial Protocol Identification

## Add Rule

Name  ☒ Enabled Insert  1

Action ☒ Allow **IPS:** no policies **Variables:** n/a **Files:** no inspection **Logging:** no logging

Zones Networks VLAN Tags Users **Applications** Ports URLs Inspection Logging Comments

Application Filters  Clear All Filters

Available Applications (1)

**ODVA – CIP / EIP**

**RA = Rockwell Automation**

Selected Applications and Filters (15)

Applications

- ☐ CIP
- ☐ CIP Admin
- ☐ CIP Infrastructure
- ☐ CIP Malformed
- ☐ CIP RA Admin Download
- ☐ CIP RA Admin Firmware Update
- ☐ CIP RA Admin Other
- ☐ CIP RA Infrastructure
- ☐ CIP RA Read Other
- ☐ CIP RA Read Tag
- ☐ CIP RA Write Other
- ☐ CIP RA Write Tag
- ☐ CIP Read
- ☐ CIP Unknown
- ☐ CIP Write

Application Filters

Very High 287

Types (Any Selected)

- Application Protocol 1552
- Client Application 516
- Web Application 1956

Categories (Any Selected)

- Active Directory 8
- ad portal 205
- anonymizer/proxy 32
- browser plugin 16
- business 204
- CIP Admin 1
- CIP RA Admin 4
- CIP RA Read 5
- CIP RA Write 3
- CIP Read 2
- CIP Write 1
- collaboration 101

Available Applications (1)

EIP

- All apps matching the filter
- MobileIP

Add to Rule

# The OT Control System Application Stack

## Enterprise Zone: Levels 4-

### Industrial Demilitarized Zone (IDMZ)

- Physical or Virtualized Servers
  - Patch Management
  - AV Server
  - Application Mirror
  - Remote Desktop Gateway Server

- Plant Firewalls
  - Active/Standby
  - Inter-zone traffic segmentation
  - ACLs, IPS and IDS
  - VPN Services
  - Portal and Remote Desktop Services proxy

### Industrial Zone: Levels 0-3

#### Authentication, Authorization and Accounting (AAA)

- Active Directory (AD)
- Identity Services Engine (ISE)
- FactoryTalk Security
- Remote Access Server (RAS)

#### Network Status and Monitoring

#### Standard DMZ Design BEST Practices

### Level 3 - Site Operations

#### OS Hardening

#### Application Hardening

### Level 2 - Area Supervisory Control

#### VLANs, Segmenting Domains of Trust

- IACS Device Hardening
  - Policies and Procedures
  - Physical Measures
  - Electronic Measures
  - Encrypted Communications

- Network Infrastructure
  - Hardening
  - Access Control
  - Resiliency

#### Port Security

- Physical
- Electronic

#### Wireless LAN (WLAN)

- Access Policy
  - Equipment SSID
  - Plant Personnel SSID
  - Trusted Partners SSID
- WPA2 with AES Encryption
- Autonomous WLAN
  - Pre-Shared Key
  - 802.1X - (EAP-FAST)
- Unified WLAN
  - 802.1X - (EAP-TLS)
  - CAPWAP DTLS

### Level 1 - Controller

#### Industrial Firewall

#### SSID 5 GHz WGB

#### SSID 2.4 GHz LWAP

- Control System Engineers
- Control System Engineers in Collaboration with IT Network Engineers
- IT Security Architects in Collaboration with Control Systems Engineers

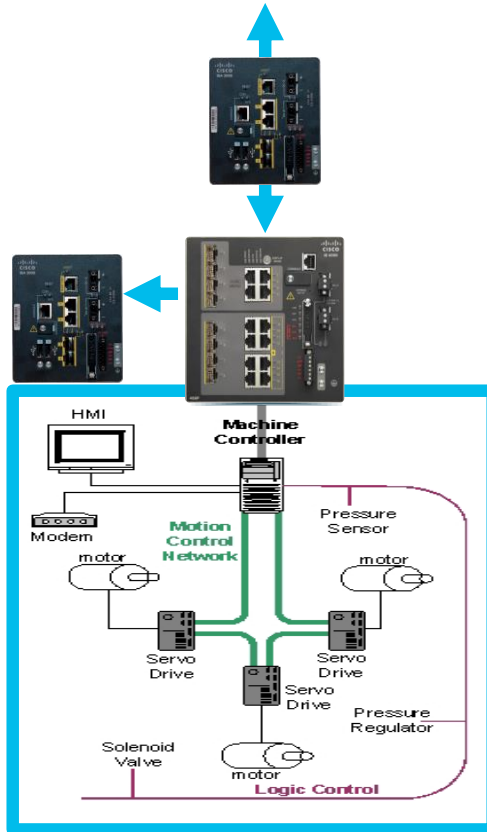
# Deploying In-Line Security Slowly / Safely

First:

Learn Out of Band  
– via span / Tap –  
cycle through rules  
Provide Flow to  
Stealthwatch

Second:

Tune rules / see  
what would hit and  
potential impacts.  
Use flow learning  
for possible ACLs.



Third:

Move in-line but  
with “alert” only.  
Check latency and  
other network  
impacts.

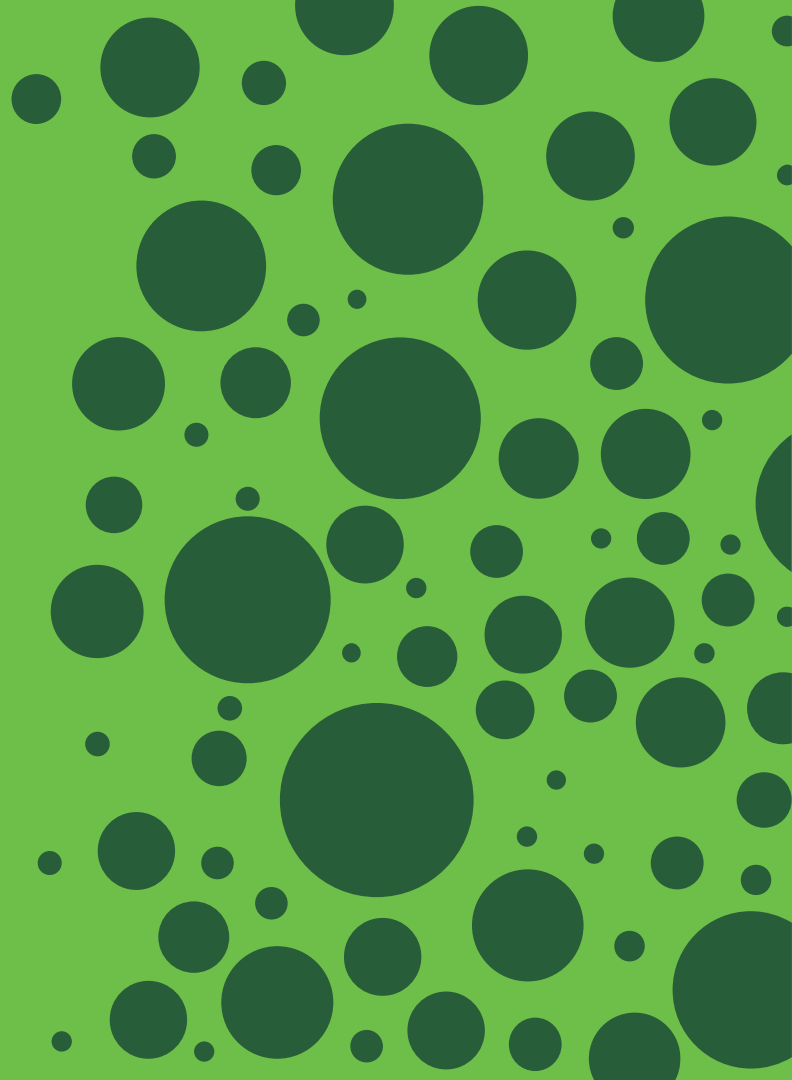
Fourth:

Go live and active.

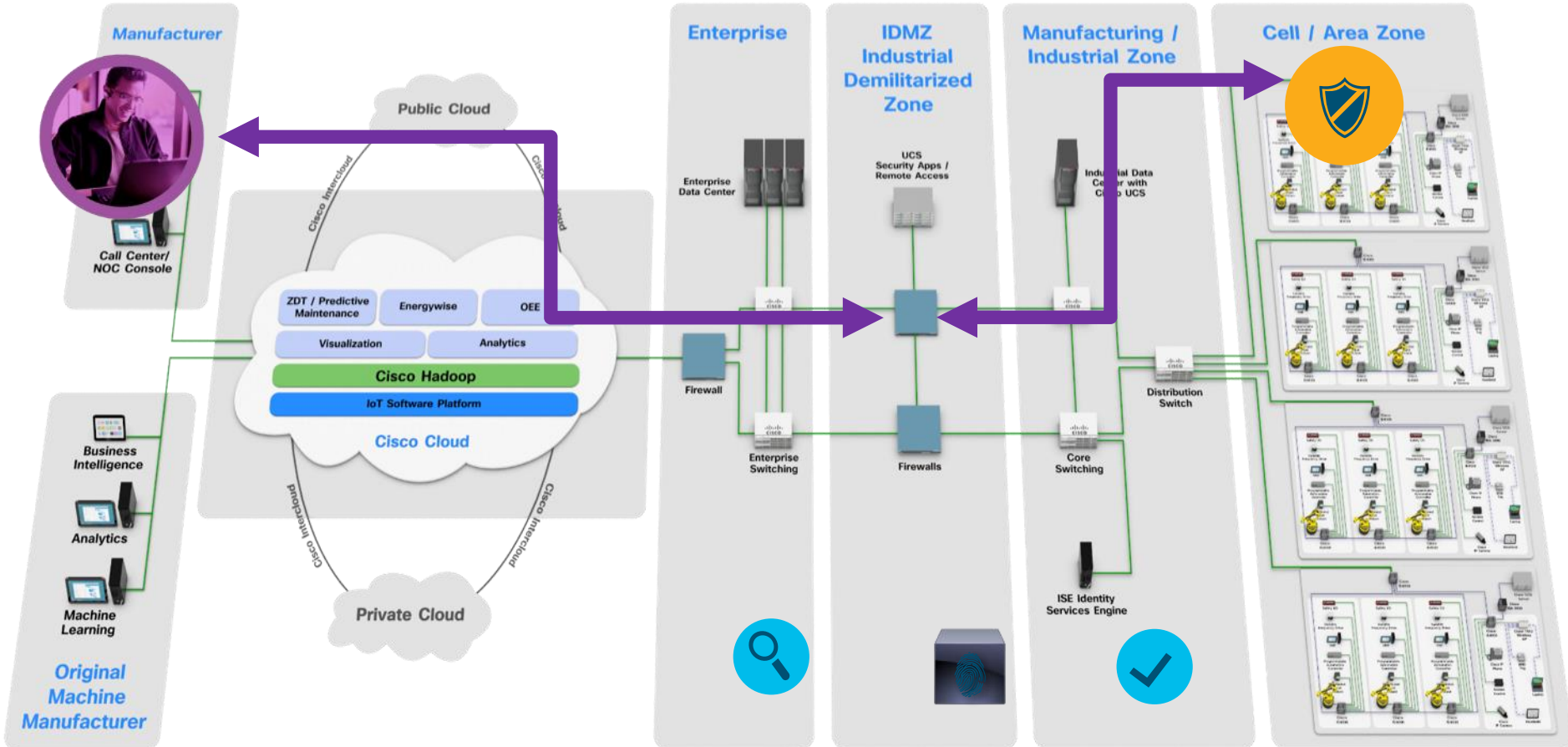
Sleep well.



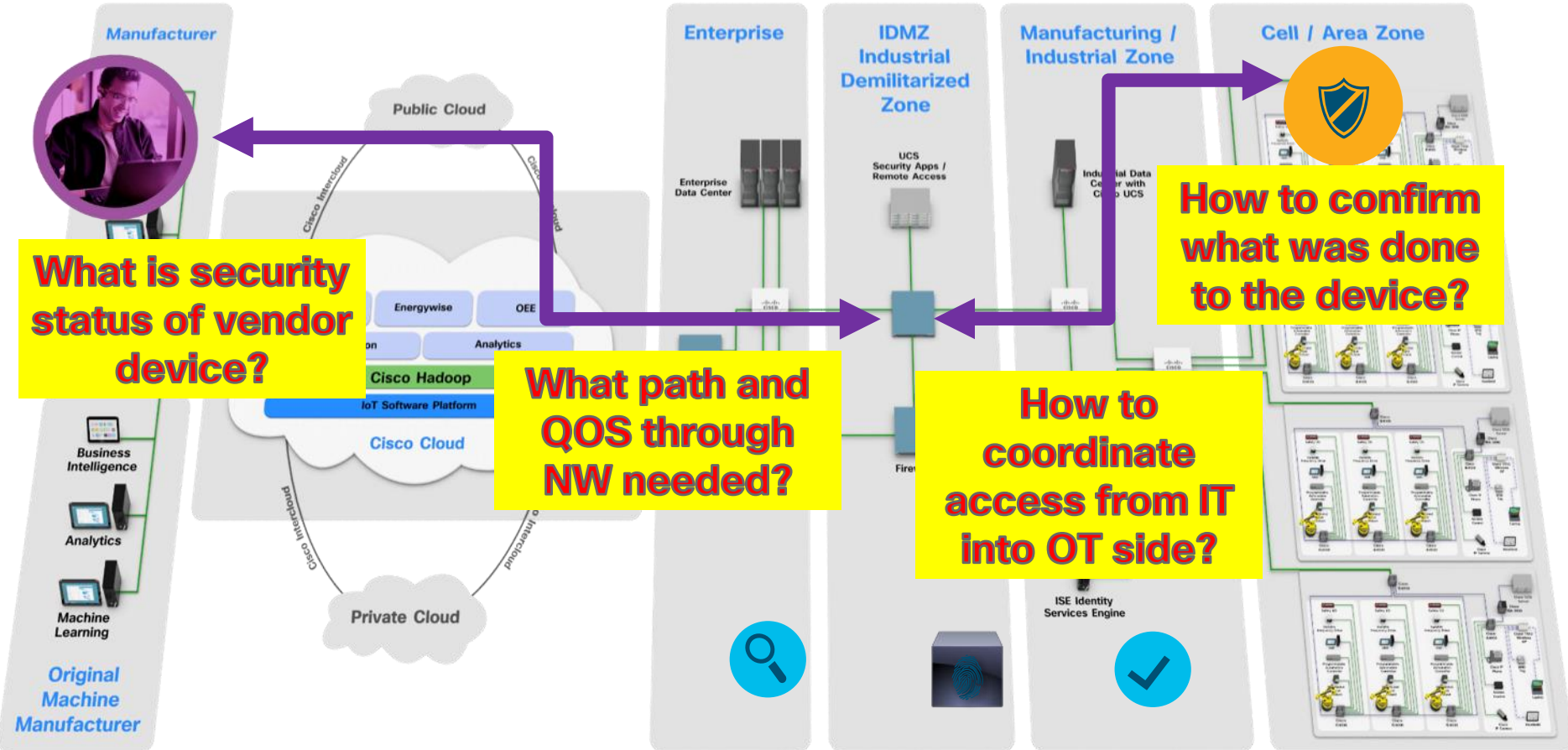
# Use Case: Remote Access – A Challenging Necessity



# Protect Critical Infrastructure: Allow Secured Remote Access



# Protect Critical Infrastructure: Allow Secured Remote Access



# Configuring and Managing Remote Access for Industrial Control Systems

Remote  
Access  
Guidance  
DHS

*November 2010*



**Homeland  
Security**

**CPNI**  
Centre for the Protection  
of National Infrastructure

# Remote Access in Contracts:

- Ver.10 XXXX Maintenance Support Agreement
- SERVICE AGREEMENT TERMS AND CONDITIONS
- XXXXX, a division of YYYYY North America Corporation (“ZZZZZ”) will perform the services (“Services”) listed below and on the above pages of this service agreement and any exhibits (“Exhibits”) attached to it (together, the “Agreement”) under the following terms and conditions:
- 4. Customer’s Responsibility
- Throughout the term of this Service Agreement, Customer agrees to:
- c. provide suitable remote access to the System to enable ZZZZZ to perform its services hereunder, including but not limited to VPN access to the System;
- d) REMOTE SERVICE. For on-site options, if remote Service is available, the Customer will allow NNN to keep diagnostic and maintenance programs resident on Customer's system or site for the exclusive purpose of performing diagnostics and repair. The Customer has no ownership interest in this software provided by NNN. NNN may remove these programs and any NNN -loaned equipment upon termination of coverage. Customer's system must be configured to permit access. For NNN to provide remote Service, the Customer must allow NNN remote access to eligible NNN systems using the appropriate protocol and method supported by that system. The Customer must provide the necessary equipment designated for that protocol and method of communication to provide remote access to the eligible NNN system. NNN will advise the Customer what is required at the time of installation.

# If this was a North American Utility: This Approach Would be the Law

**CIP-005-7 Table R5 – Interactive Remote Access Management**

<b>Part</b>	<b>Applicable Systems</b>	<b>Requirements</b>	<b>Measures</b>
2.1	High Impact BES Cyber Systems and their associated: <ul style="list-style-type: none"><li>• PCA</li></ul> Medium Impact BES Cyber Systems and their associated: <ul style="list-style-type: none"><li>• PCA</li></ul>	Utilize an Intermediate System such that the Cyber Asset initiating Interactive Remote Access does not directly access an applicable Cyber Asset.	Examples of evidence may include, but are not limited to, network diagrams or architecture documents.

# Trusted Security Contractor – Failure to Protect

“A third-party URE contractor exceeded its authorized access by improperly copying certain URE data from URE's network environment to the contractor's network environment, where it was no longer subject to URE's visibility or controls. “

## Violation(s) Determined and Discovery Method

\*SR = Self-Report / SC = Self-Certification / CA = Compliance Audit / SPC = Spot Check / CI = Compliance Investigation

NERC Violation ID	Standard	Req.	VRF/VSL	Discovery Method*	Risk	Penalty Amount
WECC2016016233	CIP-003-3	R4	Medium/ Severe	SR	Serious	\$2.7M
WECC2016016234	CIP-003-3	R5	Lower/ Severe			

# Security Flowdown

DFARS 252.204-7012 (b) Adequate Security.

The Contractor shall provide adequate security on all covered contractor information systems.

- Flowdown is a requirement of the terms of the contract with the Government, which must be enforced by the prime contractor as a result of compliance with these terms



# Summary of Common Use Cases

- Secured Communications
  - Segmentation and Hierarchical Network Design
- Threat Control
  - Vulnerability identification and mitigation
- Enhanced Safety and Control
  - Securing equipment from unwanted activity
- Remote Access to Industrial Equipment
  - End to End Who, What, When, Where

# Agenda

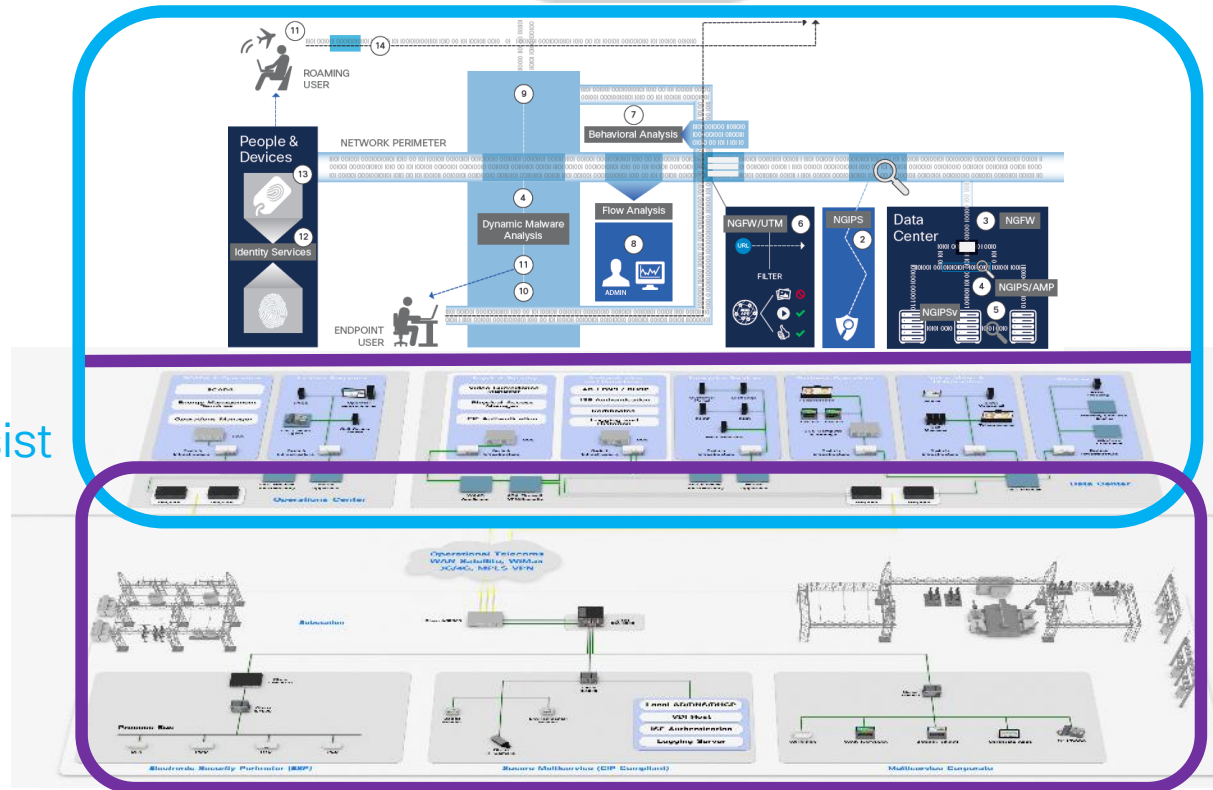
- Information and Industrial Network Differences
- Security First Principals and Industrial Security Concepts
- Standards in Industrial spaces
- A Phased Approach to Industrial Security
- Four Common Industrial Security Use Cases
- **4 Attack Discussions**
- Closing / Question & Answer

“Attacks”:  
Manufacturing;  
Utilities;  
Transport; and  
Your boundaries

# Kill Chain – ICS Variant

## • Intrusion Phase

- Reconnaissance
- Targeting
- Weaponization
  - Develop / Test
- Delivery / Exploit / Persist
- Install
- Modify Systems
- Command and Control
- Attack
- Anti-Forensics



# ICS Attack Data Analysis - Malware

- Incidental Infections

- Untargeted Virus, Worms
- **WannaCry/Petya/Not-Petya**
  - \$1.5B in losses
- Thousands

- ICS Themed Attacks

- Targeted Malware, nothing ICS specific – just named to get OT interest
- Tens

- ICS Specifically Tailored

- Written for ICS systems OR modified for ICS systems
- **3+3**
  - Stuxnet
  - Havex
  - Black Energy 2
  - **CrashOverride (Industroyer)**
  - **Trisis (Hatman)**
  - *VPNFilter*

# Attacks Can Break Things...

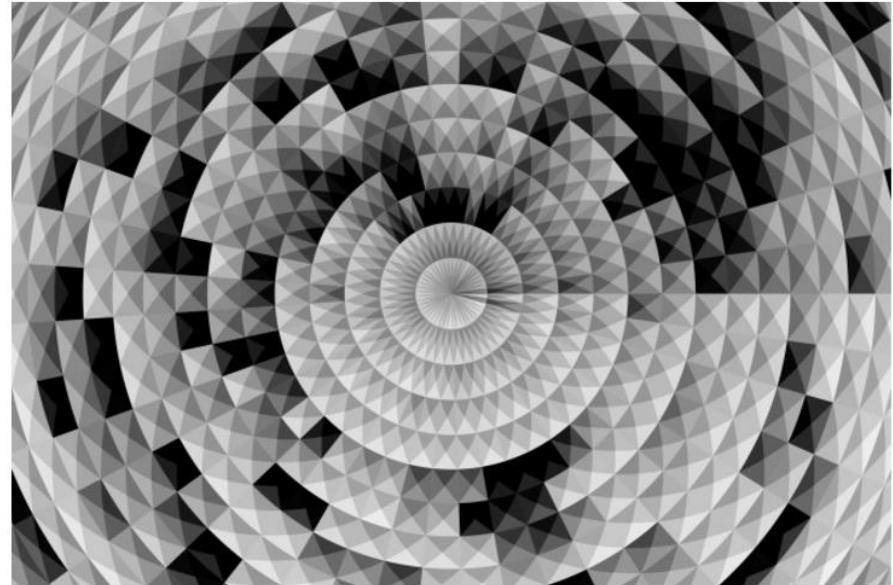


Die Lage der IT-Sicherheit  
in Deutschland 2014

Cisco*live!*

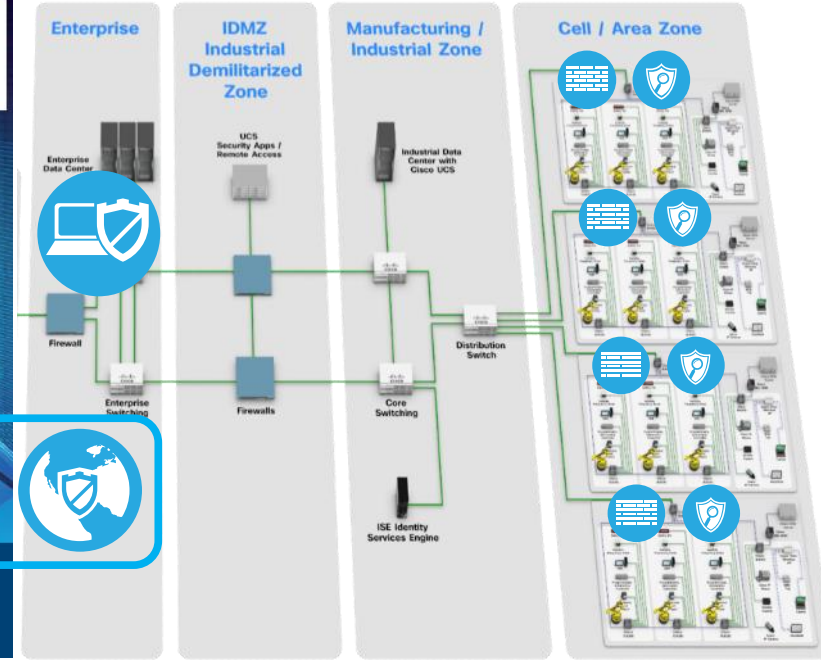
KIM ZETTER SECURITY 01.08.15 5:30 AM

## A CYBERATTACK HAS CAUSED CONFIRMED PHYSICAL DAMAGE FOR THE SECOND TIME EVER



# German Smelter Attack: Reconnaissance / Targeting

- What is known:
  - Phishing Attack
  - Malware
  - Access to ICS System
  - Shutdown commands
  - Damaged smelter



\* OT Baseline features

## 2017 / 2018's Top Security News

# Not a targeted attack

#CYBER RISK JULY 28, 2017 / 5:56 AM / 10 DAYS AGO

### Merck says cyber attack halted production, will hurt profits

Michael Erman and Jim Finkle

4 MIN READ



## FOOD PROCESSING

The Information Source for Food and Beverage Manufacturers

Manufacturing Equipment On the Plant Floor Regulations Business of Food & Beverage

Home / Articles / 2017 / Malware May Have Cost Mondelez \$100 Million

### Cyber Attack At Honda Stops Production After WannaCry Worm Strikes

MAR 30, 2018 @ 10:15 AM 3,283

## Boeing Is The Latest WannaCry Ransomware Victim





Impact in  
Ukraine:

Attack

3+ hours of  
lost power

@ month of  
degradation

# INSIDE THE CUNNING, UNPRECEDENTED HACK OF UKRAINE'S POWER GRID



# 2015 Ukraine Utility Attack – Simplified View

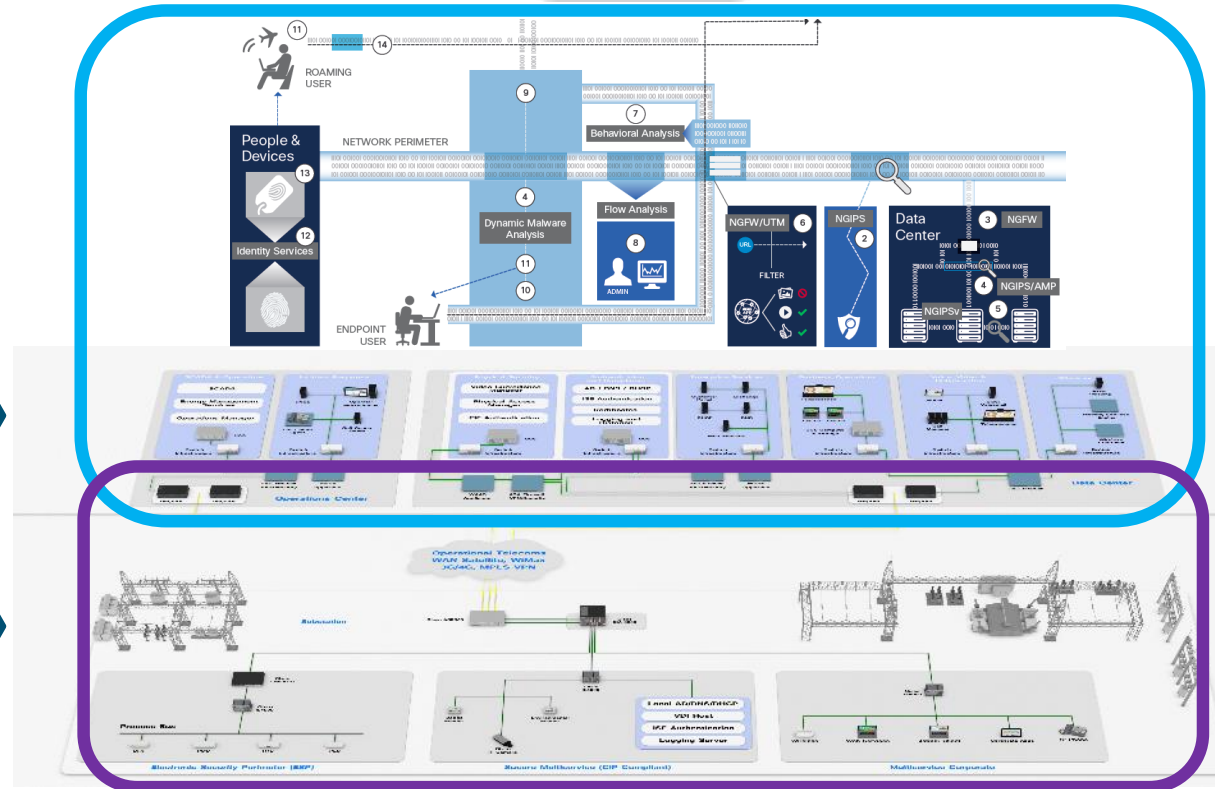
## 2016 Variations

- Spear Fishing into IT
- BlackEnergy Malware Placed
- Credential Theft for Access
- VPN access from outside
- Remote management tools
- **DOS of ICS components**
- **Control protocol commands**
- Firmware update / corruption
- UPS system disabled
- KillDisk anti-forensics wipe
- Telephone DDOS



- 
- A central blue hexagon labeled "Sub-Station Attack" in yellow text is surrounded by six other blue hexagons, each containing a component of the attack. The components are: Phishing, Credential Theft, VPN Access, Workstation RDP, Commands, and Anti-Forensics + Phone DDOS. The hexagons are connected by yellow lines.
- ```

graph TD
    A[Sub-Station Attack] --- B[Phishing]
    A --- C[Credential Theft]
    A --- D[VPN Access]
    A --- E[Workstation RDP]
    A --- F[Commands]
    A --- G[Anti-Forensics + Phone DDOS]
  
```



# System Boundaries

“Your perimeter is not the boundary of your network it’s the boundary of your telemetry.”

the grugq

Cisco *live!*

## INSECURE SCADA SYSTEMS BLAMED IN RASH OF PIPELINE DATA NETWORK ATTACKS

by Lindsey O'Donnell

April 4, 2018 , 10:12 am

After a cyberattack shut down numerous pipeline communication networks this week, experts are stressing the importance of securing third-party systems in supervisory control and data acquisition (SCADA) environments.

Technology

## Cyberattack Pings Data Systems of At

Clocks are running slow across Europe because of an argument over who pays the electricity bill

*A dispute between Kosovo and Serbia means clocks are running up to six minutes slow*

By James Vincent | @jvincent | Mar 8, 2018, 8:30am EST

mrt★

News

Sports

Business & Energy

Lifestyle

Entertainment

Reader Services

F

## Cyber attack shuts Energy Transfer's pipeline data system

Energy Transfer system connects gas suppliers in Permian to customers out west

Ryan Collins and Meenal Vamburkar, Bloomberg Updated 2:30 pm, Monday, April 2, 2018

# Impact in LA:

## Attack

## intersection s snarled for 4 days

### Los Angeles Times

#### Key signals targeted, officials say

*Two accused of hacking into L.A.'s traffic light system plead not guilty. They allegedly chose intersections they knew would cause major jams.*

**January 09, 2007** | Sharon Bernstein and Andrew Blankstein | Times Staff Writers



Email



Share



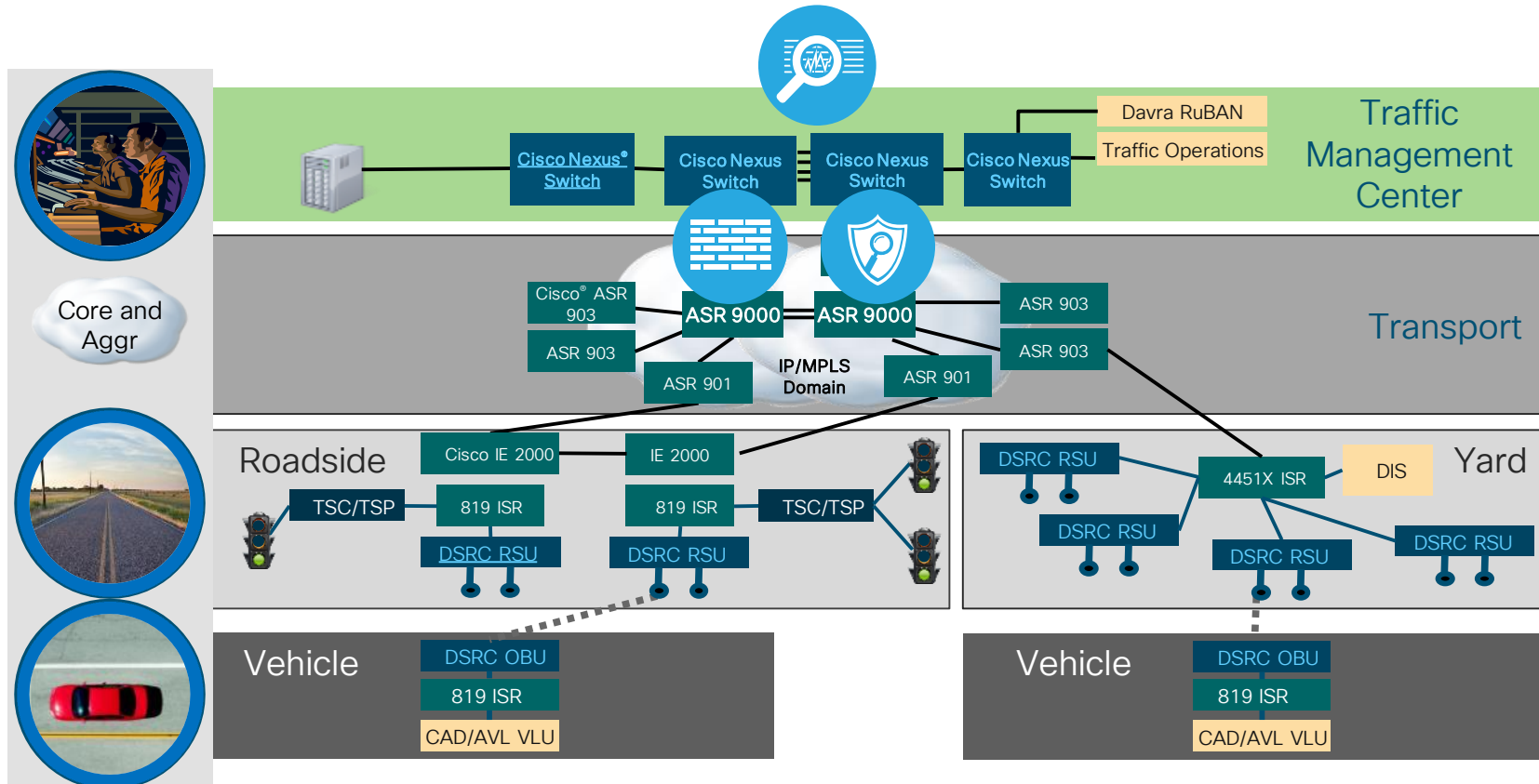
0

Back in August, the union representing the city's traffic engineers vowed that on the day of their work action, "Los Angeles is not going to be a fun place to drive."

City officials took the threat seriously.

Fearful that the strikers could wreak havoc on the surface street system, they temporarily blocked all engineers from access to the computer that controls traffic signals.

# Stolen Credentials / Problematic Commands



# Cisco Validated Designs: Your Guides to Security

# Partner Driven Validated Designs



## Converged Plantwide Ethernet (CPwE) Design and Implementation Guide

Rockwell Automation and  
Cisco Four Key Initiatives:





# Validated Design for Industrial DMZ

CPwE Industrial Demilitarized Zone (IDMZ)

Design and Implementation Guide (May 2017)

White Paper

At-a-Glance (PDF - 207 KB) 

# Connected Utilities Validated Designs

## Cisco Connected Utilities Substation Security Configuration Guide

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## Cisco Connected Utilities 2.3.1 Substation Automation LAN and Security

Cisco Confidential  
February 2017

BRNCT-2110

# Cisco Connected Pipelines

- Cisco combines its own expertise in oil and gas systems with entities such as Schneider Electric for deployment services.
- An end-to-end smart connected solution based on industry best practices for pipeline infrastructures and network architectures.
- Flexible, modular, approach from assessment, design, and test to deploy install and support.
- Collaborative expertise and service from the leaders in SCADA, network connectivity, and security resulting in cost savings and optimized operations.

## Cisco Connected Pipelines



### Prevent Pipeline Accidents, Sabotage, and Theft

A disturbance is occurring along a large, remote section of your pipeline. "Optical microphones," the recording capabilities of your fiber network, detect movement. Is it an animal nearby, someone walking – or are laborers planning to dig, unaware of the pipeline? Or is it sabotage?

Video analytics software begins relaying images of earth-digging machines heading for the pipeline. Alerts are sent to the pipeline operator, who determines the activity is unauthorized and dispatches security. They arrive soon after and stop the digging before intruders damage the pipeline.

This is Cisco® Connected Pipelines for Oil and Gas in action. With it, pipeline operators are protecting their assets from accidents and cyber and physical attacks. They are reducing leaks and spills and the inevitable public outrage over environmental damage. And they are gaining greater control over longer stretches of their pipelines with existing expert resources.

Strong Growth, Dangerous Locations

BRKIOT-2115

# Cisco Partnerships for Water Management



## Cisco and Rockwell Automation Solutions for Water Management At-A-Glance

### Challenges Facing the Water Industry

Today's water industries are approaching a crisis in many countries between the economy and more extreme weather patterns, drought, and flooding that are challenging our water systems. Utility operations teams need to become more agile and efficient to deal with rapidly changing conditions. Primary challenges include:

- Rising costs of maintenance, equipment, and supplies
- Retiring workers being replaced with less experienced technicians
- Dealing with leakage issues, especially in drought-impacted countries
- Managing facilities within geographic areas with fewer personnel
- Remaining compliant with changing regulations; for example, the European Union now dictates that companies retain six months of water treatment data

# Agenda

- Information and Industrial Network Differences
- Security First Principals and Industrial Security Concepts
- Standards in Industrial spaces
- A Phased Approach to Industrial Security
- Four Common Industrial Security Use Cases
- 4 Attack Discussions
- **Closing / Question & Answer**

# Tasks for your OT Security Journey

1

First

- Update your network
- Gain a view of the network and applications
- Establish access control that reflects the networks

2

Second

- Understand your applications
  - Who is talking to who
  - What are they saying
  - Establish base lines
- Determine what is truly necessary

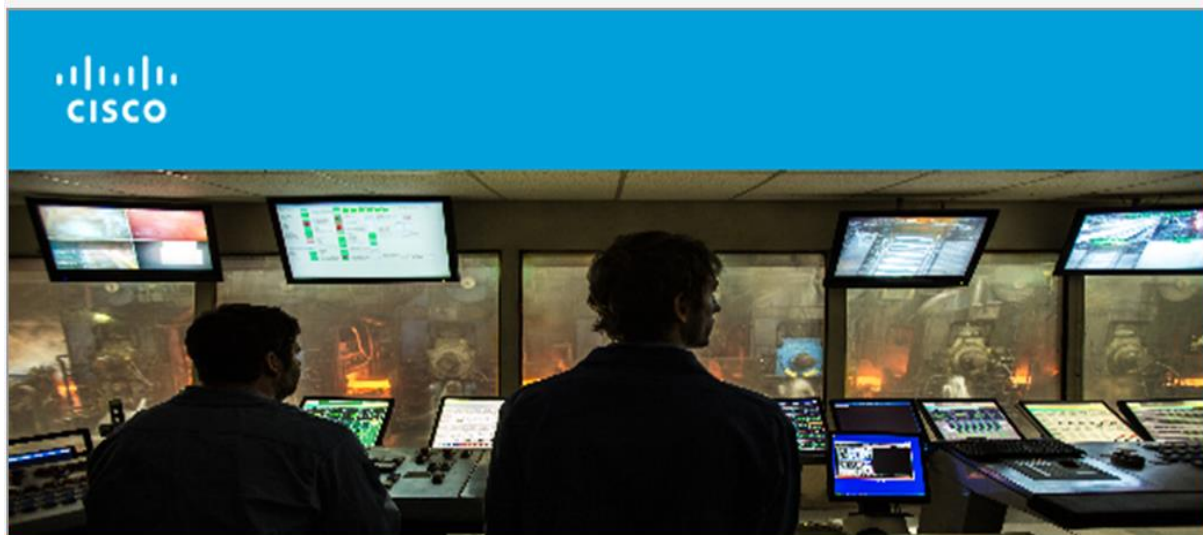
3

Third

- Get Help
  - IT has done security for years
  - Look at design guides
  - Consider external services
- Act
  - Commit to making change



# Industrial Security Newsletter



## IoT Security Monthly Newsletter

March 2018

Dear IoT Security Advocate.

A very interesting March for North American electric utilities and a blast from the past hits Boeing.

This copy is for **CISCO PARTNERS AND CUSTOMERS**.

NEWSLETTER UPDATE – We have a new email alias specific for this newsletter: <mailto:iot-sec@external.cisco.com> unfortunately despite the “external” nature of the group, they cannot self-subscribe. If

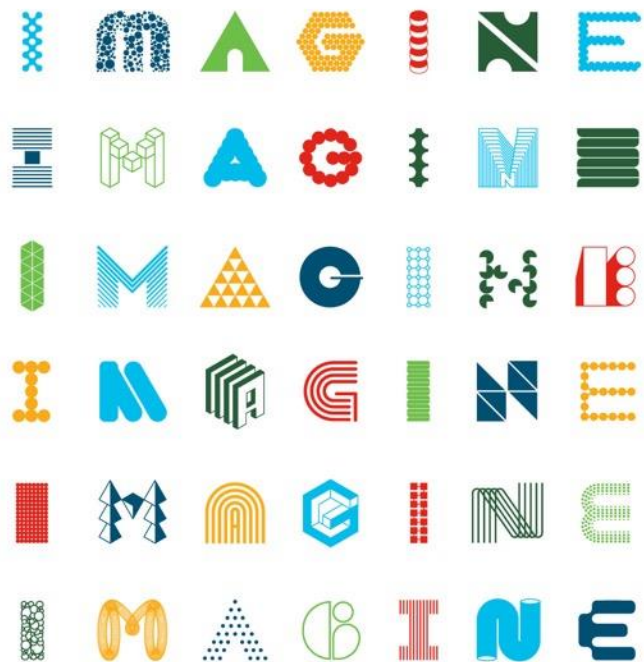


# OT Insights

Solution Overview and Demo

Hazim Dahir

Session ID



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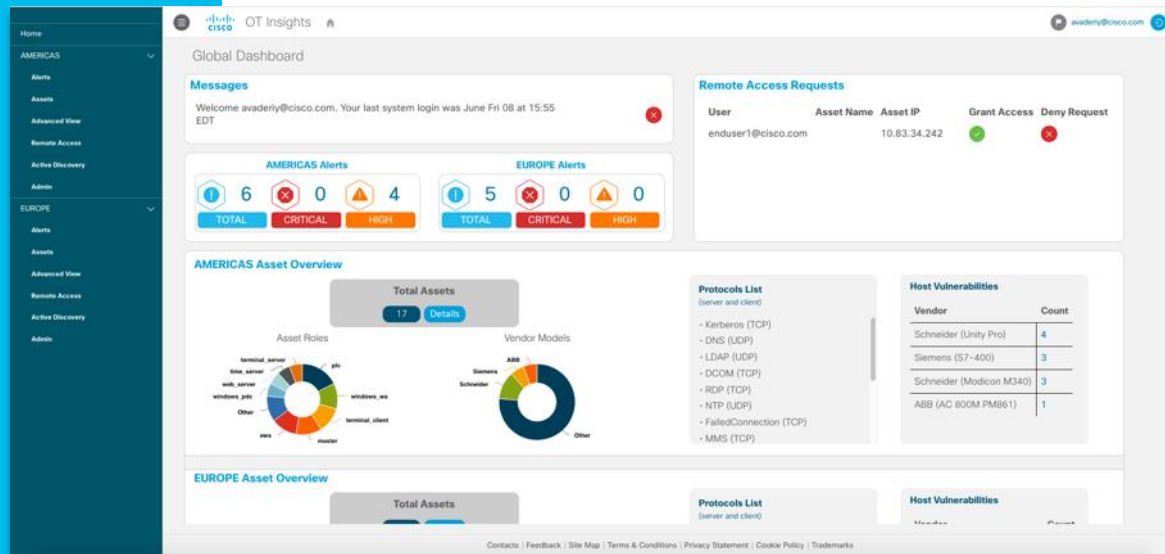


# Improving Operational Reliability and Enabling New Business Outcomes

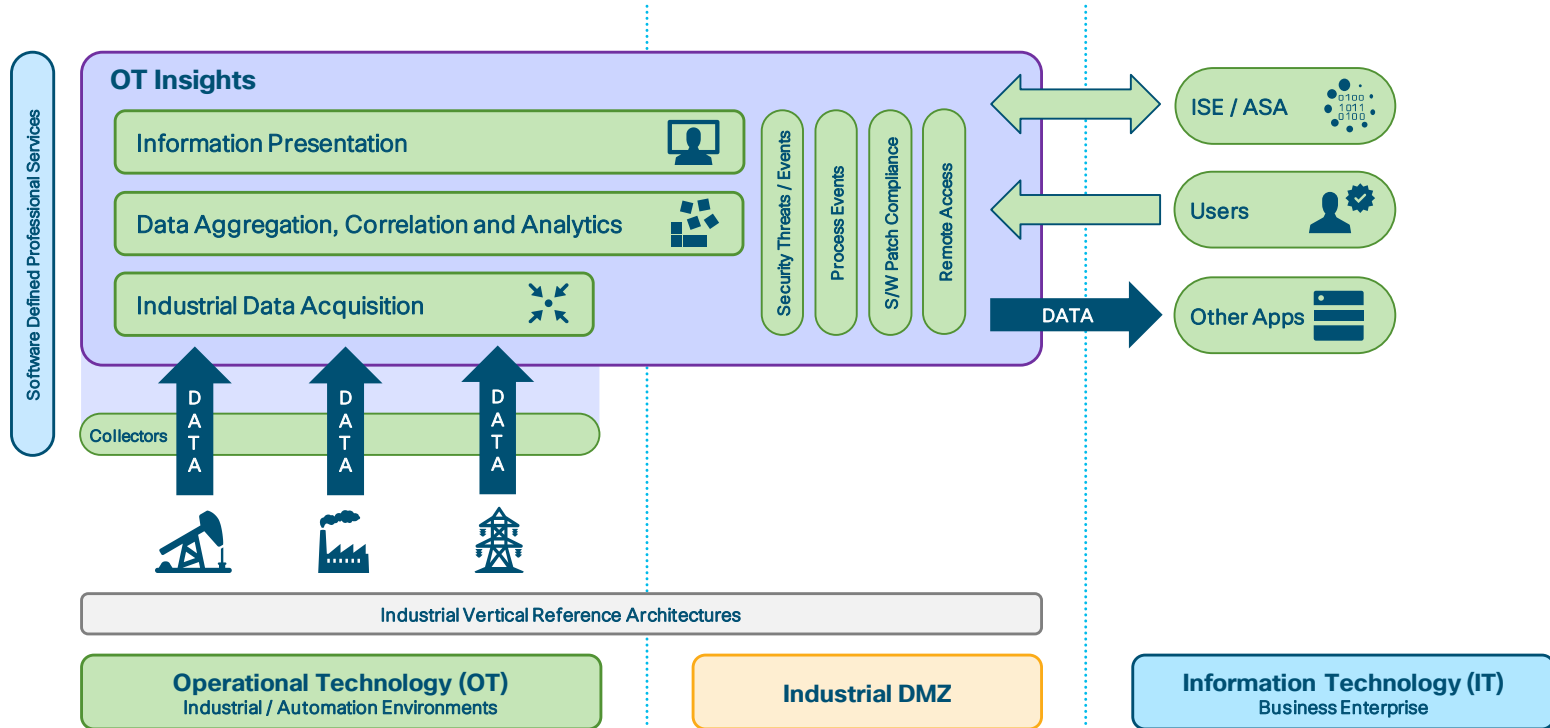
# Services Solution

Flexible, scalable platform to proactively improve operations and security:

- Visualization of industrial process and security events by region, site and asset
- Designed for quick issue analysis and resolution and post-event response
- Tailored to industrial operations roles and responsibilities
- Remote access user provisioning, session control, and recording
- On demand report generation and data export to external platforms
- Extensible and modular visualization of operational and asset metrics



# Solution Architecture



Q & A

ralbach@cisco.com

# Complete your online session evaluation

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Don't forget: Cisco Live sessions will be available for viewing on demand after the event at [www.CiscoLive.com/Online](http://www.CiscoLive.com/Online).



# Internet of Things (IoT) Cisco Education Offerings

| Course                                                                   | Description                                                                                                                                                                                                                                                                                                                                             | Cisco Certification                                      |
|--------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|
| <b>NEW!</b> Managing Industrial Networks for Manufacturing (IMINS2 v1.3) | An associate level instructor led lab based training focuses on common industrial application protocols, security, wireless and troubleshooting designed to prepare you for the CCNA Industrial certification                                                                                                                                           | CCNA® Industrial                                         |
| Managing Industrial Networks with Cisco Networking Technologies (IMINS)  | This instructor led lab based training addresses foundational skills needed to manage and administer networked industrial control systems for today's connected plants and enterprises. It helps prepare plant administrators, control system engineers and traditional network engineers for the Cisco Industrial Networking Specialist certification. | Cisco Industrial Networking Specialist                   |
| Control Systems Fundamentals for Industrial Networking (ICINS)           | For IT and Network Engineers, provides an introduction to industry IoT verticals, automation environment and an overview of industrial control networks (E-Learning)                                                                                                                                                                                    | Pre-learning for IMINS, IMINS2 training & certifications |
| Networking Fundamentals for Industrial Control Systems (INICS)           | For Industrial Engineers and Control System Technicians, covers basic IP and networking concepts, and introductory overview of Automation industry Protocols.                                                                                                                                                                                           | Pre-learning for IMINS, IMINS2 training & certifications |

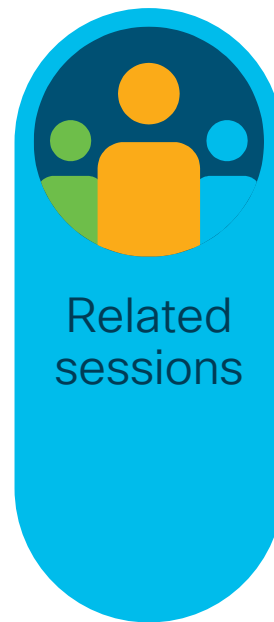
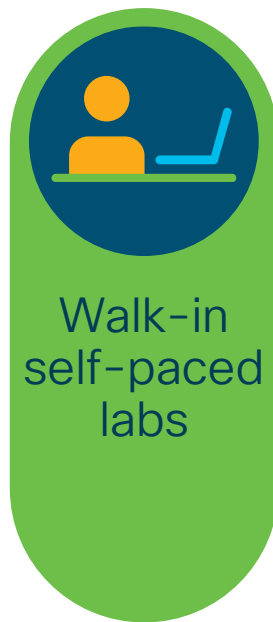
For more details, please visit: <http://learningnetwork.cisco.com>

IMINS2 <http://www.cisco.com/c/en/us/training-events/training-certifications/certifications/associate/ccna-industrial.html>

IMINS <http://www.cisco.com/c/en/us/training-events/training-certifications/certifications/specialist/internet-of-things/iot-networking.html>

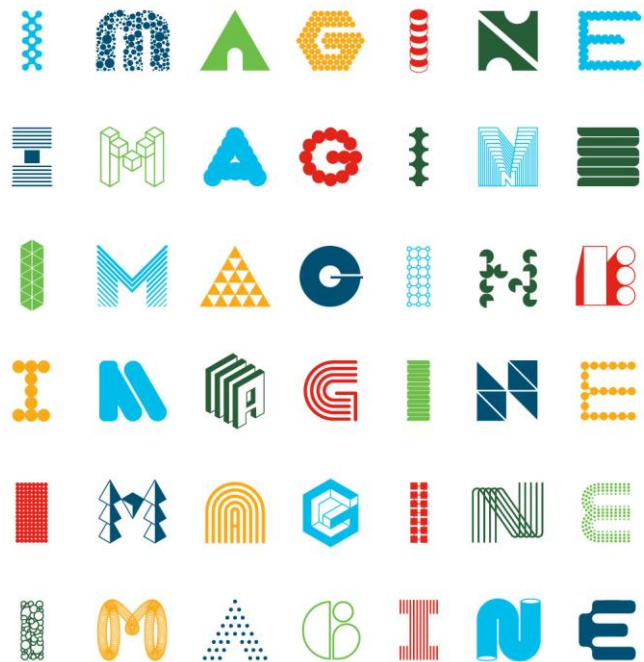
Questions? Visit the Learning@Cisco Booth or contact [ask-edu-pm-dcv@cisco.com](mailto:ask-edu-pm-dcv@cisco.com)

# Continue your education



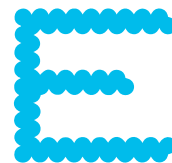
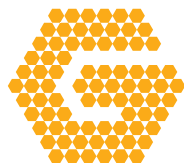
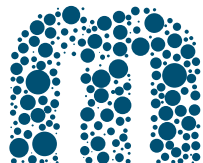


Thank you



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