



# Defending Cisco

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Cisco *live!*

# Agenda

- CSIRT in Action
- What is CSIRT
- Arming a CSIRT for Success
- Secrets of the Playbook
- CSIRT Lessons learned

# CSIRT in action

# CSIRT to the Rescue

## Detecting and Mitigating Covert Malware



### Situation

- Non Managed IT software has a backdoor installed that allows remote access into the Cisco network through multiple covert channels.

### Detection

- Leverage multiple flow based technologies to determine systems making connections to known C2. Anyconnect and NVM gives insight into not only system, but process making calls. Can look for additional connections from malicious processes

### Mitigation

- Implement blocks at the multiple layers, Network/IPS, host based, and file based AMP. Block process execution as well as C2. Umbrella DNS blocks allow blocking on and off prem.

### Statement

- Multiple layers of visibility and defense allow CSIRT to detect and mitigate at a level that wasn't possible until convergence of our security portfolio.

What exactly is a CSIRT,  
and why do you need  
one?



# Defending CISCO

## CSIRT: OUR MISSION & TEAM STRUCTURE

### CSIRT

Reduces the risk of loss as a result of security incidents for Cisco-owned business. CSIRT regularly engages in proactive threat assessment, mitigation planning, incident trending with analysis, security architecture, and incident detection and response.



- Device Deployment & Operations
- Solution Design & Development
- Acquisition integration
- Consulting
- Purple Teaming
- Vulnerability Scanning
- Data Management
- Data Leakage Monitoring
- Legal/HR Support
- Operations Support
- Malware Reverse Engineering
- Product Testing
- Sales Support

# The Evolution of the Cyber Criminal

Now a sophisticated business focused on ROI

## Old School Threats



Cyber-punks/Hackers



Unsophisticated



Individual's Data



Notoriety/Political



Opportunistic



Nation State

## Modern Threats



Professional organized crime



Targeted/ROI



Trusted Insiders



Sophisticated Supply Chains



Multi-Billion \$\$ Business



Nation State

# Arming a CSIRT for success

# Defending CISCO

WHAT IS AN INCIDENT RESPONSE TEAM?

MGT SUPPORT + TECHNOLOGY + PEOPLE + PROCESSES = IR

# Defending CISCO

## WHAT IS AN INCIDENT RESPONSE TEAM?

MGT SUPPORT + TECHNOLOGY + PEOPLE + PROCESSES = IR

- Understand Impact of a breach.
- Willing to investment.
- Willing to drive change through org.
- Implement and enforce policies.
- Support of best practice sharing and training.

# Defending CISCO

Sometimes against itself...



# Defending CISCO

## WHAT IS AN INCIDENT RESPONSE TEAM?

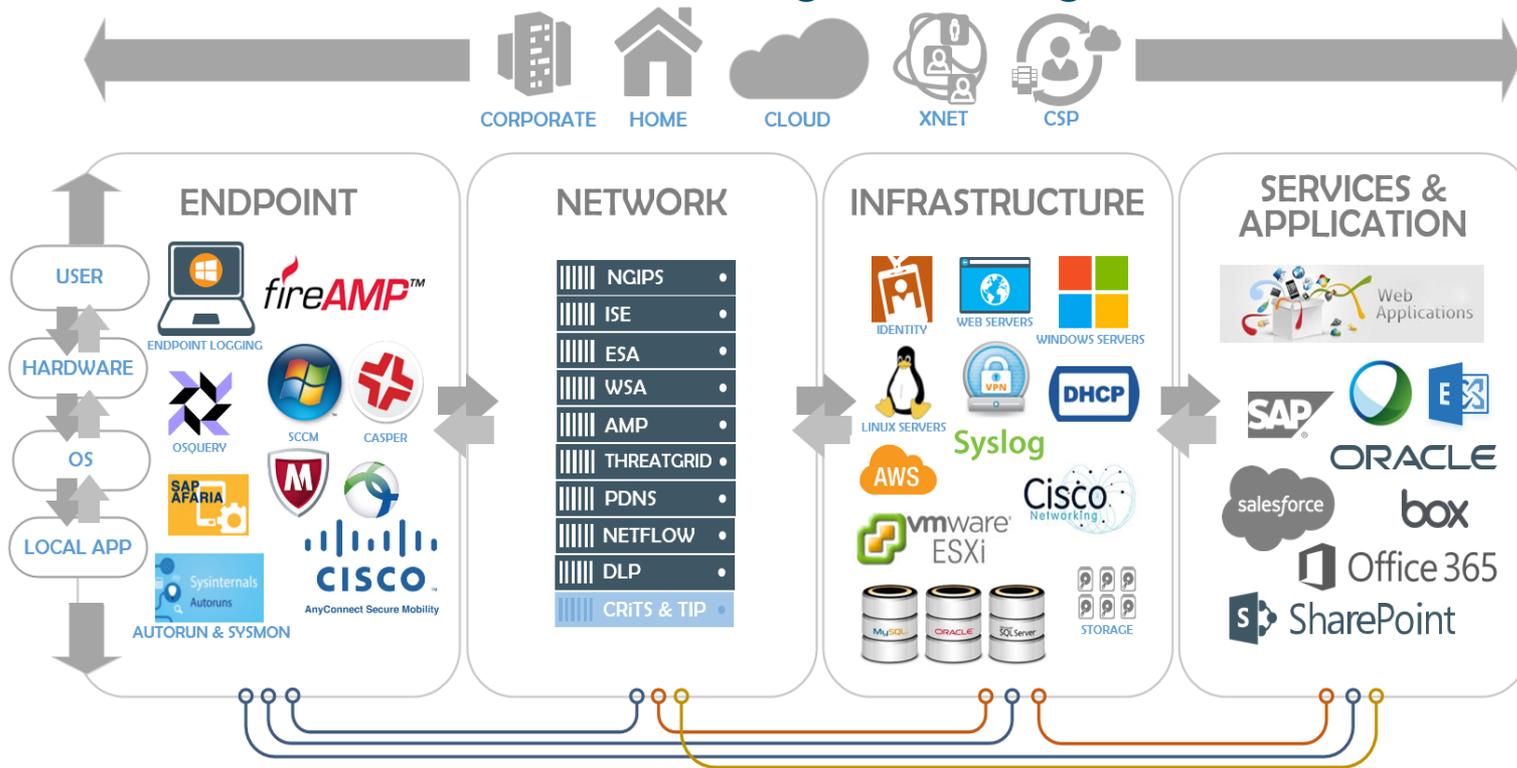
- Have a layered defense model.
- Perimeter | network | infra | endpoint | Application.
- Signature + Private/Shared Intel + Machine Learning + Org.

MGT SUPPORT + TECHNOLOGY + PEOPLE + PROCESSES = IR

# Defending CISCO 2018

DATA COLLECTION & CORRELATION – END GOAL

## Threat Based Log Monitoring



# EVENT CORRELATION

# PROTECTING CISCO

WHAT DATA SHOULD I COLLECT FOR IR: CORE DATA SET

## CISCO

- Web Security Appliance
- Email Security Appliance
- Stealthwatch | SLN | Tetration | NVM
- AMP | FireAMP
- Adaptive Security Appliance
- ThreatGrid
- NGIPS
- Identity Services Engine
- Cognitive Threat Analytics
- Process Orchestrator
- GIR | DCE | RMS | Krieger | iCAM
- MalSpider | NetSarlacc | GOSINT

## ADDITIONAL



# Cisco Corporate OpenDNS deployment



Additional Network Security/Visibility

Planning and change management for 90 Days

30 Minutes to implement

166k Malware events detected in the first 24 hours

Acquisition process updated to include 0-day rollout of OpenDNS providing immediate security and visibility with no hardware requirements

# Network, Web, Email Security Integrated File Analysis

**AMP for Networks  
IDS / IPS**



**AMP on Web  
Security Appliance**



**AMP on Email  
Security Appliance**



**AMP Endpoint  
Agents**



**AMP File  
Analysis**



AMP Private Cloud

**AMP**  
Advanced Malware  
Protection

**AMP ThreatGrid  
Sandbox**



Threat Intelligence Engine

- Process names
- Registry Keys
- IP Addresses
- DNS Names

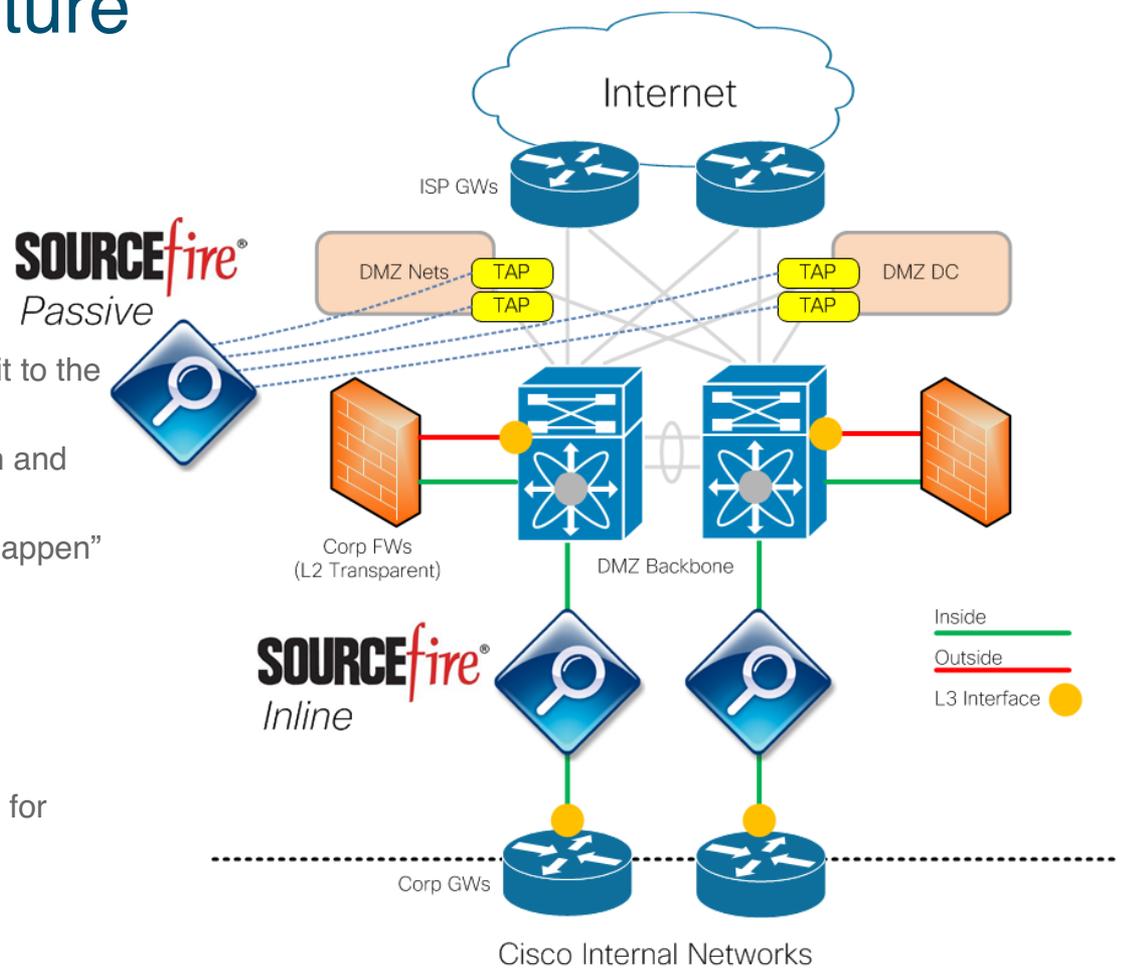


**splunk**>

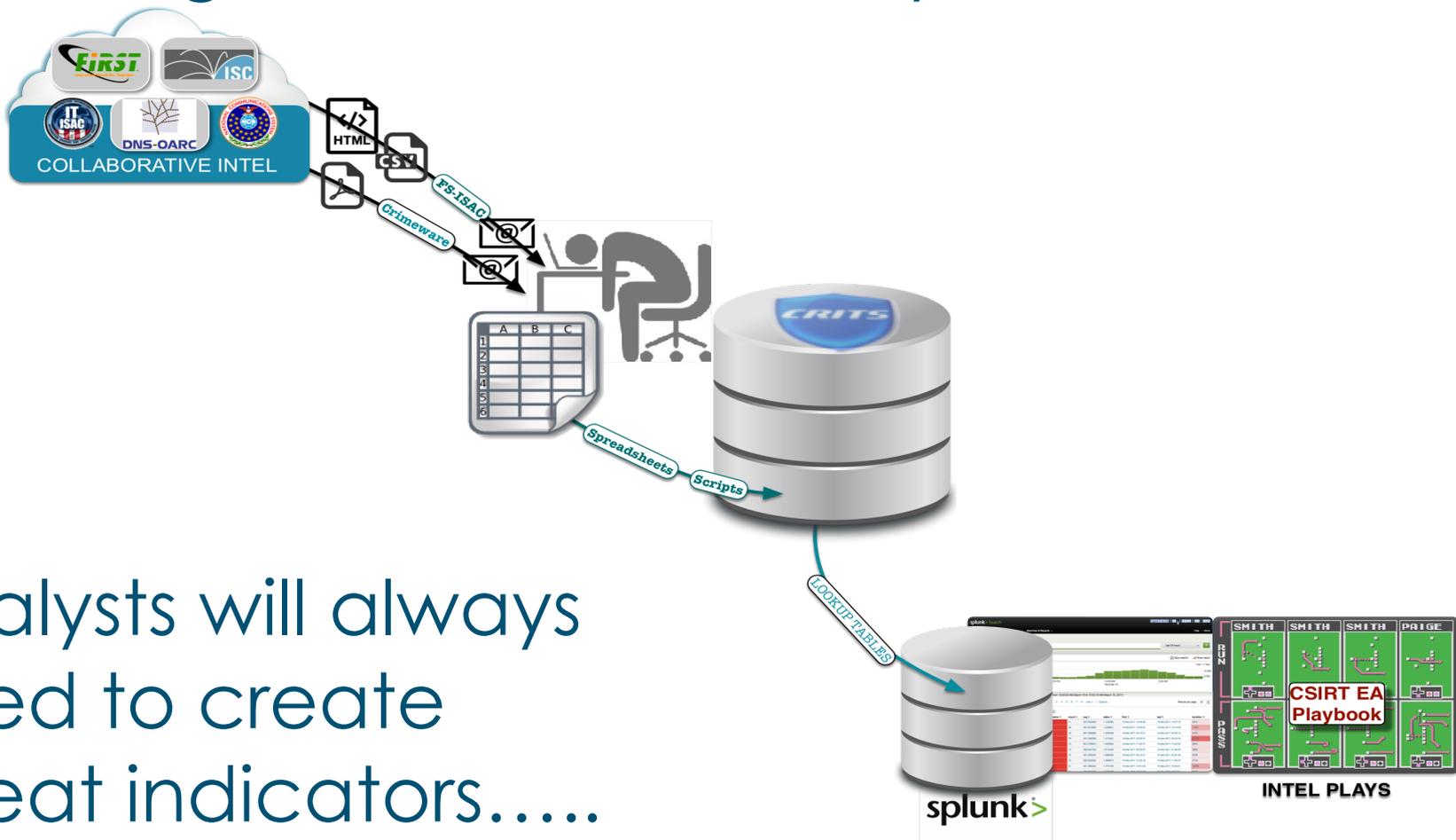
# FirePower IPS Architecture

Both Inline and Passive

- Deploy inline/blocking only at iPoPs with user transit to the Internet
- Real time, proactive network-based threat detection and prevention
- Reduction in time-to-contain from hours to “didn’t happen”
- Inline redundancy
- Supports up to 20Gb/s of throughput
- Deploy passive for all other monitoring
- Plays used to determine compromise
- Efficacy of plays tracked to determine potential sigs for blocking



# Preparing Threat Intel for Plays

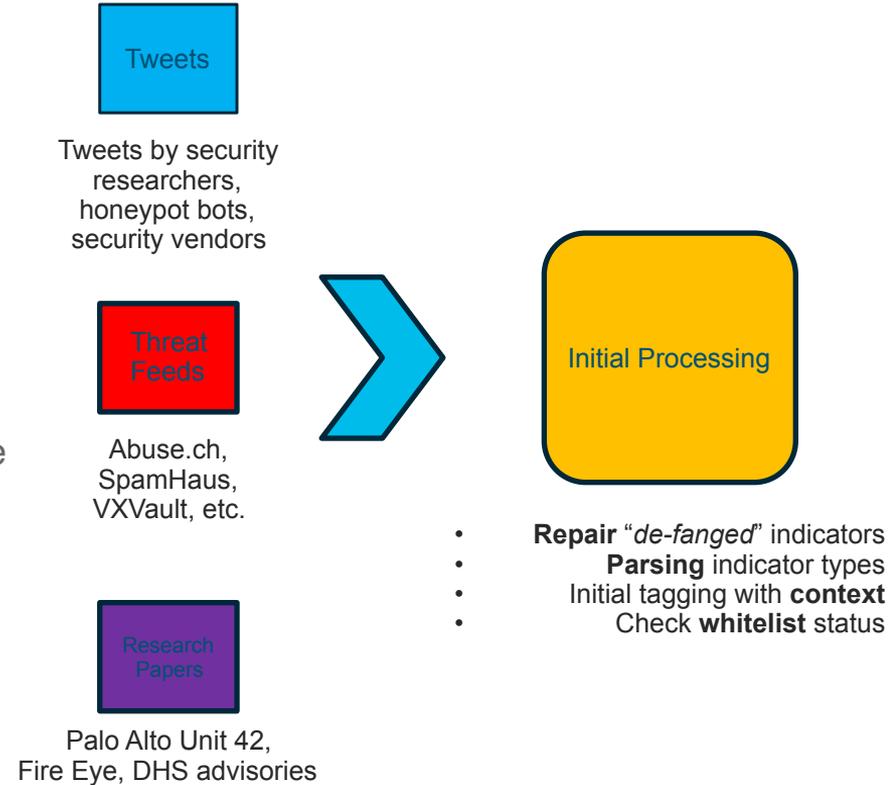


Analysts will always need to create threat indicators.....

# GOSINT

## Open source intelligence – in Go

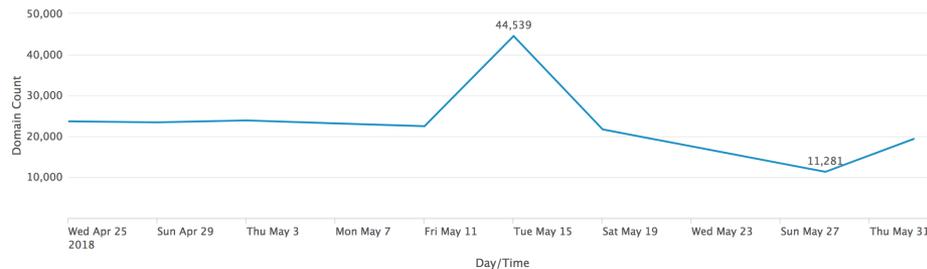
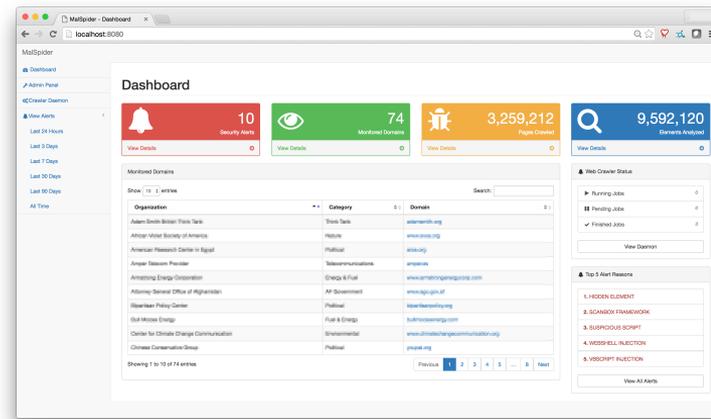
- Convert unstructured IOCs into a common schema
- Export to multiple industry standard formats
- Sanitize and validate indicators
- Automate tasks and reduce analyst time spent manually gathering and researching OSINT
- Mitigate costly errors by properly vetting all indicators while reducing the overhead of such a task
- Zero loss queuing so no vital intel is lost



# We *proactively* monitor websites

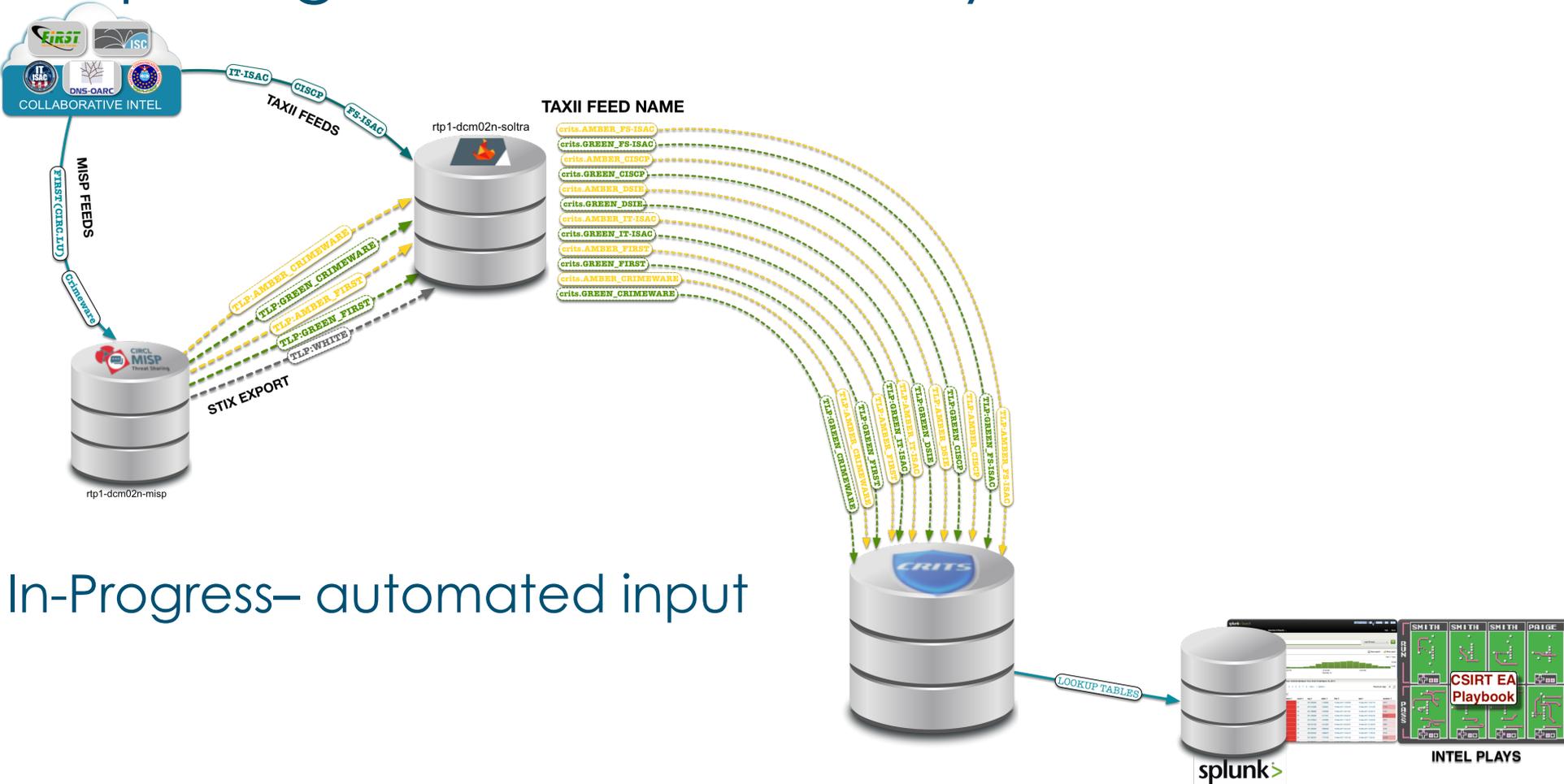
Using MalSpider to find interesting behavior

- [Websites](#) for Characteristics of Compromise
- [CDN/Third Party Javascript Resources](#) for Malicious Modifications



## Domains w/ JavaScript cryptominers

# Preparing Threat Intel for Plays



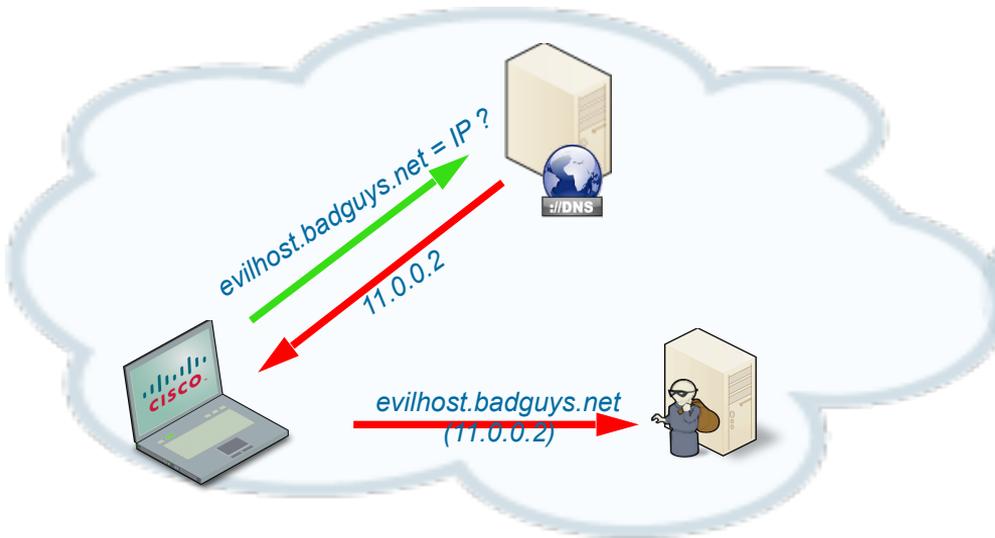
In-Progress— automated input



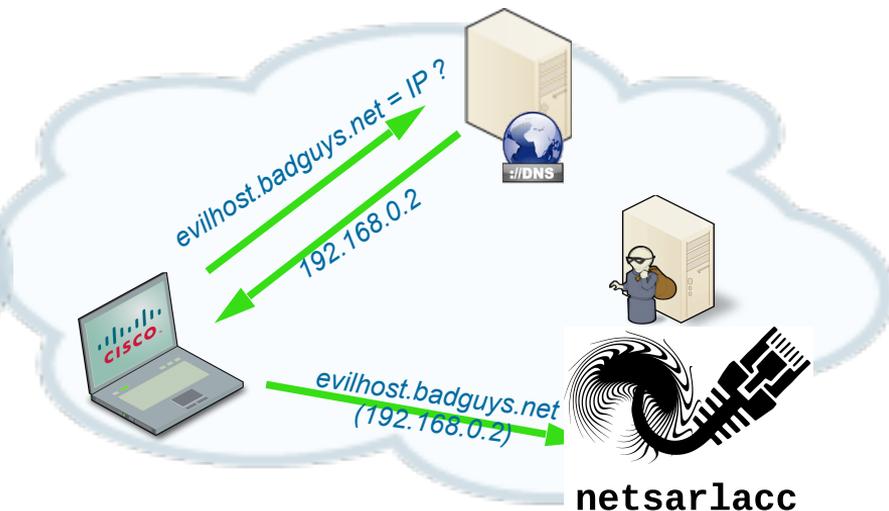
# Mitigate: DNS Firewall

CSIRT deployment of netsarlace

## Normal DNS

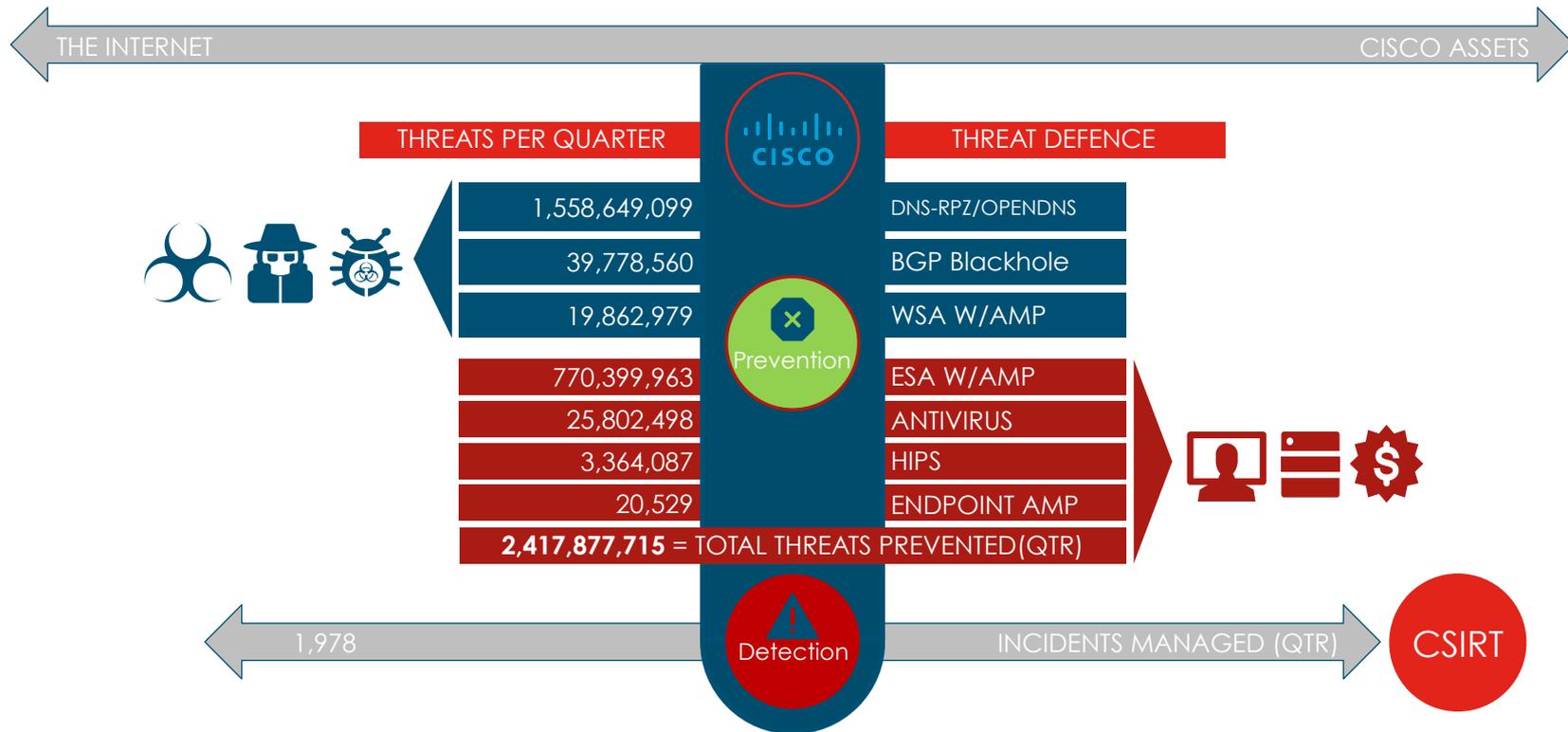


## Firewalled DNS



# PROTECTING CISCO

## PREVENTATIVE SOLUTIONS vs MANAGED INCIDENTS



# Defending CISCO

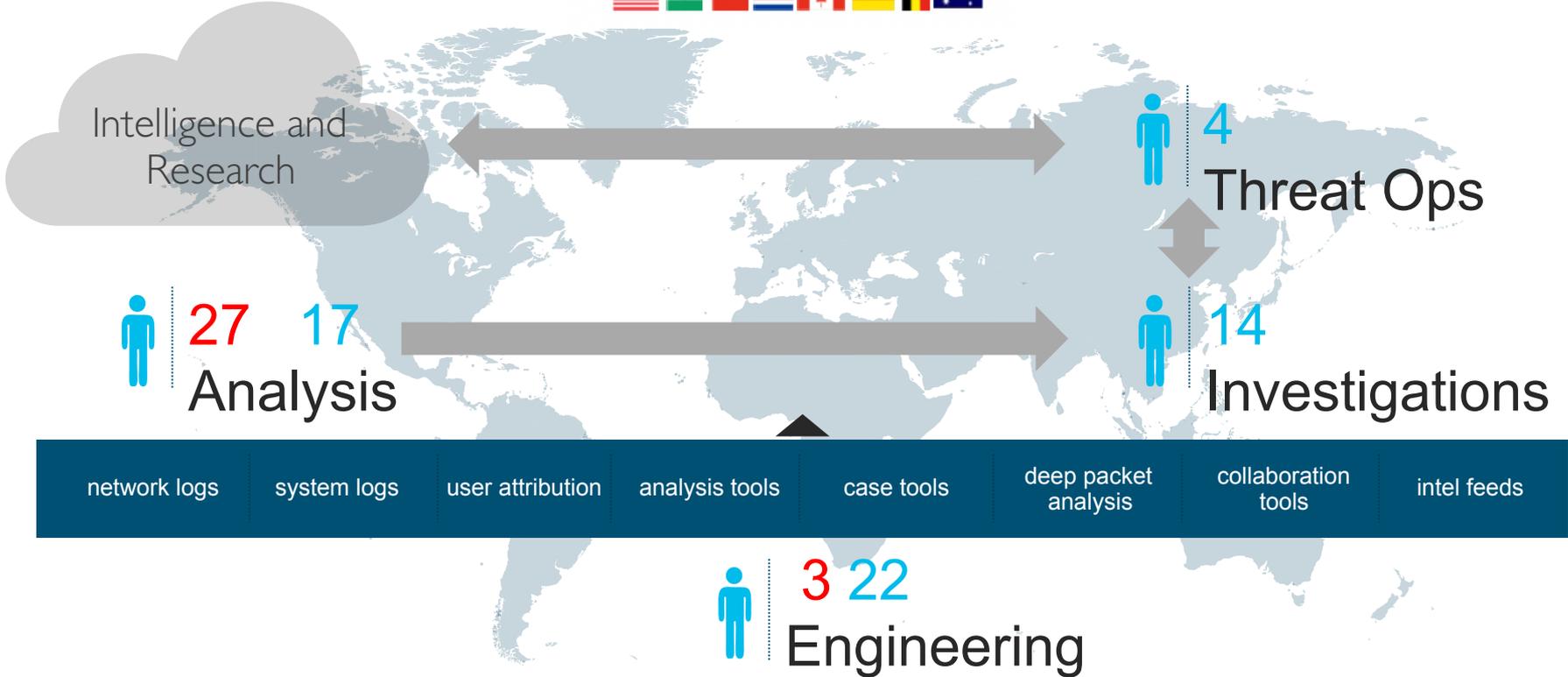
WHAT IS AN INCIDENT RESPONSE TEAM?

MGT SUPPORT + TECHNOLOGY + PEOPLE + PROCESSES = IR

- Specialized technology backgrounds.
- Understand the environment.
- Recognize tech | business | people | process gaps.
- Able to drive & influence change.
- Develop partnerships.

# Global 24/7 Staff

- Cisco employee
- Managed service contract



# The heart of a CSIRT

How do you create a culture of fun and friendship?





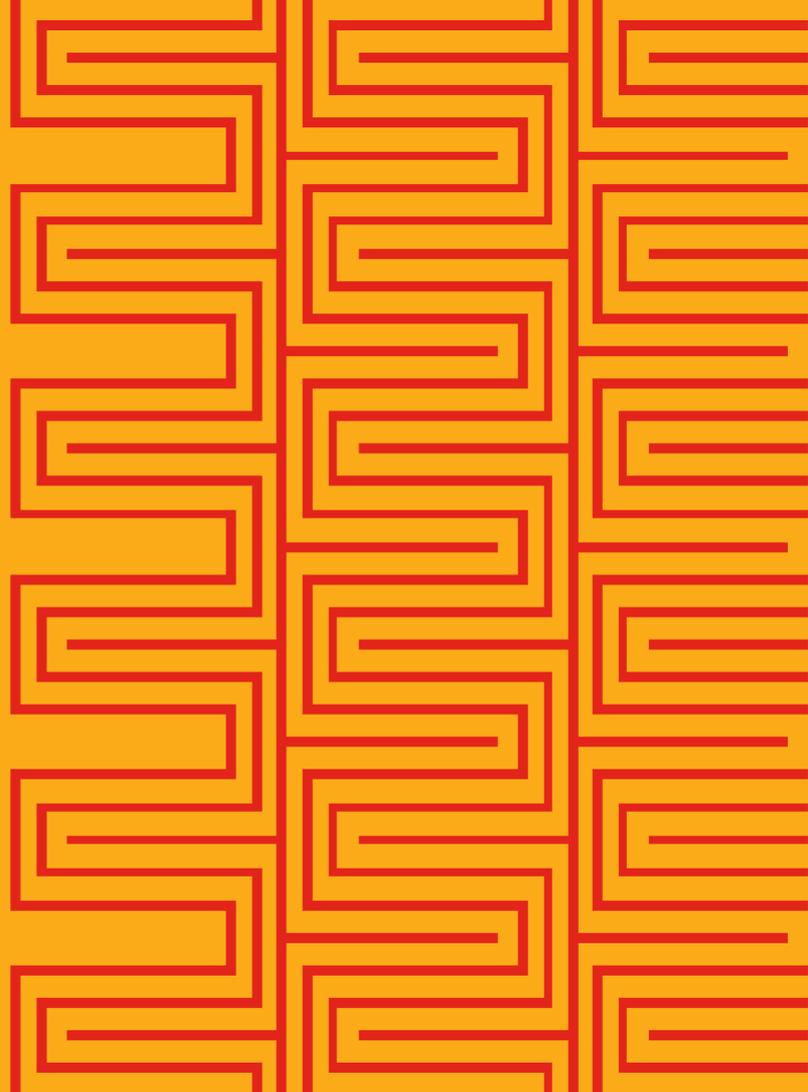
# Defending CISCO

WHAT IS AN INCIDENT RESPONSE TEAM?

- Have actionable processes.
- Automate recurring problems.
- Ability to measure & report on impact.

MGT SUPPORT + TECHNOLOGY + PEOPLE + PROCESSES = IR

# Playbook Secrets



# PROTECTING CISCO

I HAVE THE DATA, NOW WHAT: PLAYBOOK OBJECTIVES

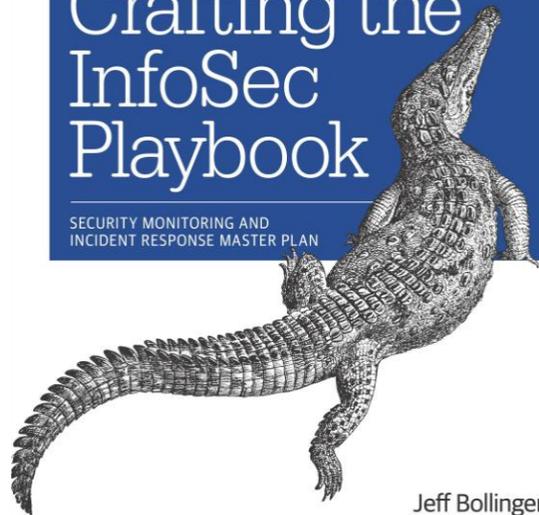
- What am I trying to protect?
- What are the threats?
- How do I detect them?
- How do we respond?

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## Crafting the InfoSec Playbook

SECURITY MONITORING AND  
INCIDENT RESPONSE MASTER PLAN



Jeff Bollinger,  
Brandon Enright & Matthew Valites

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# Playbooks – Active response to threats

What are we trying to protect?	What are the threats?	How do we detect them?	How do we respond?
Cisco.com	DoS attack SQL Injection Directory traversal	NetFlow monitoring IPS/IDS detection System logs	Engage ISP Investigate
Active directory servers	Lateral movement Account compromise Malware	NetFlow alerts User activity HIPS logs	P1 incident Investigate
End user laptop	Malware Phishing attacks Drive-by download	HIPS/AV logs ESA logs WSA logs	Reimage Investigate

# Playbook Example #1:

## Sourcefire IPS Detection for Wannacry

**Bug 12963 - 110093-INV-IPS-HOT\_THREAT: Microsoft Security Bulletin MS17-010 & WannaCry ransomware** ([edit](#))

Save Changes

**Status:** DEPLOYED ([edit](#))

**Product:** CSIRT Playbook

**Component:** Investigative

**Version:** 2.0

**Hardware:** Other All

**Importance:** P3 major

**Assigned To:** [csirt-analysts-qa@cisco.com](mailto:csirt-analysts-qa@cisco.com) ([edit](#)) ([take](#))

**QA Contact:** [csirt-analysts-qa@cisco.com](mailto:csirt-analysts-qa@cisco.com) ([edit](#)) ([take](#))

**URL:**

**Keywords:** proactive\_threat

**Tags:**

**Depends on:**

**Blocks:**

Show dependency [tree](#) / [graph](#)

**Reported:** 2017-05-12 19:15 UTC by [Joey Rosen \(joerosen\)](#)

**Modified:** 2017-05-19 18:16 UTC ([History](#))

**CC List:**  Add me to CC list

3 users ([edit](#))

**Tier Assignment:** Tier 1

**Incident Severity:** High

**Play Context:** General

**Play Search Scope:** Cisco Corp

**US Only:** No - Outside of the US

**Hot Threat:** Yes

**Play Search Source:** Splunk

**Objective:** This report is leveraging several Talos signatures to detect activity for the recent Microsoft Windows vulnerability, also known as MS17-010. The report will also detect activity related to ETERNALCHAMPION and ETERNALBLUE.

**Analysis:** EA T1:  
- Check relevant IPS events  
- Identify traffic source and target  
- Use CSIRT tools to get Cisco internal host information: IP

**Splunk Query (Long):**

```
index=ips NOT src_description=IN_VULNERABILITY_SCANNER
earliest=-4h rec_type_simple=PACKET OR rec_type_simple="IPS
event"
[search index=ips earliest=-4h (sid=41978 OR sid=42255 OR
sid=42256 OR sid=42329 OR sid=42330 OR sid=42331 OR
sid=42332 OR sid=42340) | fields event_id, event_sec,
transaction event_id
```

# Playbook Example #2

## Lookup Query Play with Threat Intel

300042-INV-WSA-INTEL: TLP:GREEN URL Indicators

```
index=wsa earliest=-24h [inputlookup intel-url-green |  
  where like(confidence, "medium") |  
  eval cs_url=indicator |  
  fields cs_url] |  
  `Intel-WSA-Output-Format(intel-url-green)`
```

20 Per Page ▾ Format ▾ Preview ▾

SourceIP ▾	FirstEvent ▾	LastEvent ▾	EventCount ▾	HTTP_CODE ▾	UserAgent(s) ▾	Client_MIME_Type ▾	MethodType(s) ▾	RequestedURLs ▾	Intel Indicator(s) ▾	Intel Source(s) ▾	Intel References ▾
10.79.100.23	05/15/2014 11:32:27 UTC	05/15/2014 11:32:30 UTC	2	200	Mozilla/5.0 (X11; Linux i686) AppleWebKit/537.36 (KHTML, like Gecko) Ubuntu Chromium/31.0.1650.63 Chrome/31.0.1650.63 Safari/537.36	text/html	GET	http://www.kennedywilson.com/	http://www.kennedywilson.com/	TLP:GREEN_CISCP	IB-13-10644

# Playbook Efficacy

How do you know you have the right plays?

As we know, there are known knowns; there are things we know we know. We also know there are known unknowns; that is to say we know there are some things we do not know. But there are also unknown unknowns – the ones we don't know we don't know.



# PROTECTING CISCO

## Understanding the threats with ATT&CK

### PLAYBOOK EFFICACY

Completed Date  
Previous quarter

600041

#### NON-EMPTY PLAYS

Play	# of Runs	Total # of Events	Avg. Run Time	# of True Positives	# of True Positives Duplicate	# of False Positives	# of Undetermined Hosts
700017							
600041	366	36	14 mins	0	0	17	0
600051	534	46	31 mins	3	0	0	0
600056	534	12	28 mins	2	0	1	0
700004	77	230	85 mins	7	6	52	0
700006	64	82	59 mins	0	6	17	0
700012	534	122	18 mins	14	75	0	0
700012	534	54	44 mins	7	9	5	0
700012	534	85,436	31 mins	27	72	1,014	0
700017	535	18,168	54 mins	156	1,288	4,446	0
700017	534	5	18 mins	0	0	2	0
700017	178	365	27 mins	30	91	2	2
700021	534	7	9 mins	1	4	0	0
710000	11	291	130 mins	2	0	0	0
800017	179	2,008	311 mins	0	0	0	2
850017	30	7,391	71 mins	0	0	2	0
860005	12	211	182 mins	5	0	0	0
860006	11	27	56 mins	1	0	0	0
900015	534	48	31 mins	3	13	2	0

#### EMPTY PLAYS

Play Id	Title	Owner	# of Runs	Total # of Events
100004	CCO Monitoring	QIACHEN	178	9,416
100008	CMS Targetted Monitoring	FPARRALE	178	0
100027	CxO VIP Monitoring	FPARRALE	178	0
100034	Outbound connections from spe..	JKUMARR2	178	0
100046	IRC from unexpected location	JUARCE	534	0
100058	CRDC UPLOAD-IPS-Sig	KEVKONG	178	0
100063	MFE One Attacker to Many Targ..	FPARRALE	178	0
100065	MFE One Attacker Firing Many ..	FPARRALE	178	4
100066	MFE One Signature Against Ma..	FPARRALE	178	111
100067	MFE Many Attackers to One Tar..	FPARRALE	178	43
100068	WebEx MFE Many Attackers to ..	JUMANA	178	729
100069	WebEx MFE One Signature Agai..	SANATA50	178	270
100070	WebEx MFE One Attacker Firing..	JUMANA	178	60
100071	WebEx MFE One Attacker to Ma..	SRER	178	845
100076	Multi-victim SMB brute forcing	JKUMARR2	534	0
100080	TLP:GREEN IPV4 Indicators	PORTEGAU	92	71
100082	SQL Injections	JUARCE	114	704
100083	Windows Worm Sweep	JUARCE	178	5

# Defending CISCO

WHAT IS AN INCIDENT RESPONSE TEAM?

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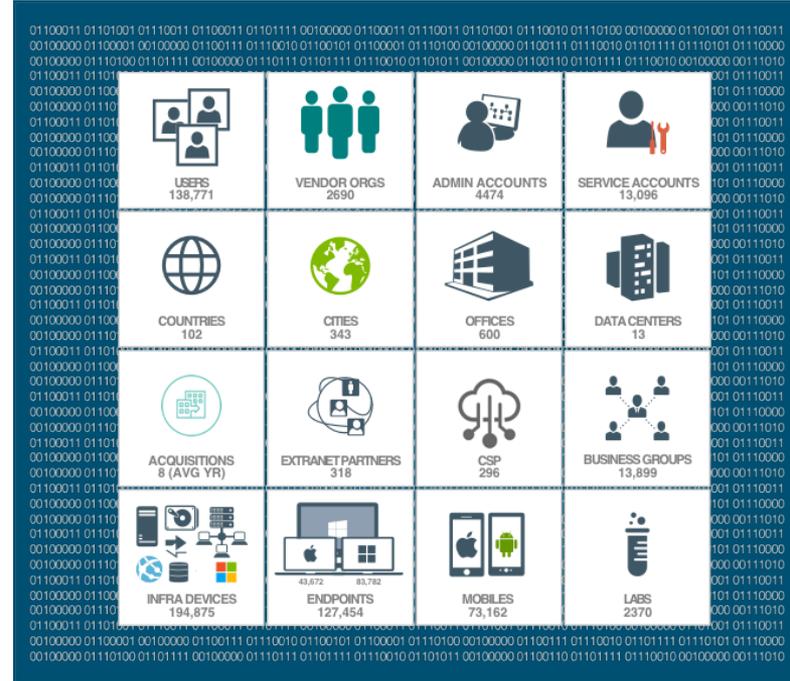
- To be effective you need all of the ingredients.

# CSIRT Lessons Learned

# Defending CISCO

What's the difference between good and great

- Top down support for IR
- Attract and retain the right talent
- Invest tools to enable (not replace) staff
- Have process and methodology to scale to threats
- Collect the right data to detect and report
- Collaborate with other Incident Response teams
- Share your success stories



# Defending CISCO

## References

- High performance HTTP/SMTP sinkhole:  
<https://github.com/ciscocsirt/netsarlacc>
- Analyst tools for IOC handling/extraction:  
<https://github.com/ciscocsirt/GOSINT>
- Website compromise monitor:  
<https://github.com/ciscocsirt/malspider>
- Forum of Incident Response & Security Teams:  
<https://www.first.org/>





Thank you!

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[talosintelligence.com](https://talosintelligence.com)

The Cisco Live! logo, featuring the word "Cisco" in a standard sans-serif font and "live!" in a white, italicized script font, set against a dark blue background.

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INTUITIVE